

COVID-19: Billing change for IOP services provided via telehealth for some members, for dates of service on or after Oct. 1

For dates of service on or after Oct. 1, 2021, you should no longer include procedure code Q3014 on claims for behavioral health intensive outpatient program services provided via telemedicine.

Instead, you should simply bill revenue code 0905 or 0906 with modifier GT or 95.

This change affects all BCN commercial members, all BCN AdvantageSM members and select Blue Cross commercial group members.

Important!

- Facilities can provide IOP services to BCN commercial and BCN Advantage members only when their contracts specifically include IOP services.
- For Blue Cross commercial members, most plans don't cover IOP services for mental health disorders. IOP services for substance use disorders must be delivered by a substance abuse treatment facility. Be sure to check member eligibility and benefits prior to performing services.

We've updated the following documents to reflect this change:

- *Telehealth for behavioral health providers*
- *Billing tips COVID-19 at a glance*

You can find these documents on our public website at bcbsm.com/coronavirus or within Provider Secured Services.

Note: For Medicare Plus BlueSM members, see the *Medicare-covered telehealth services for the COVID-19 PHE* document to determine which IOP and PHP procedures codes are billable for telehealth.