

## Clinical review requirements return July 1 and member cost sharing is again required for telehealth services for commercial members

Effective July 1, 2020, several temporary changes put in place during the COVID-19 pandemic have now ended:

- **Clinical review is again required for the services listed below.** Effective July 1, 2020, you must submit clinical documentation when requested along with your authorization requests following the standard processes used prior to the pandemic for:
  - **Acute care admissions with COVID-19-related diagnoses** (submit through the e-referral system)
  - **CT scans of the chest to rule out pneumonia diagnosis associated with COVID-19** for procedure codes \*71250, \*71260 and \*71270 (submit to AIM Specialty Health®)
  - **The first three days of admission to a skilled nursing facility for members transferred from acute care** (submit to Blue Cross or BCN for commercial members through the e-referral system or by fax and to naviHealth for Medicare Plus Blue and BCN Advantage members)
- **Member cost sharing is once again required for telehealth services for members with commercial coverage (Blue Cross' PPO and BCN HMO<sup>SM</sup>).** Through June 30, 2020, these members had no cost share for the most common medical office visits, hospitalization follow-up visits and common behavioral health therapy. Members with Medicare Advantage coverage (Medicare Plus Blue<sup>SM</sup> and BCN Advantage<sup>SM</sup>) continue with no member cost sharing for telehealth and select other services through Dec. 31, 2020. The *Telehealth procedure codes for COVID-19* document has been revised to reflect the change.

*In addition to these changes, Blue Cross and BCN will continue to cover early medication refill limits and no-cost drug substitutions through July 14, 2020 (extended per Governor Whitmer's [Executive Order](#) \*).*

You can find the *Temporary changes due to the COVID-19 pandemic* document on our coronavirus webpage, which is available through Provider Secured Services and on our public website at [bcbsm.com/coronavirus](https://bcbsm.com/coronavirus) (click *For Providers*).

\*Clicking this link means that you're leaving the Blue Cross Blue Shield of Michigan and Blue Care Network website. While we recommend this site, we're required to let you know we're not responsible for its content.