

Don't balance bill members for claim denials for *99072

Some Blue Cross Blue Shield of Michigan commercial professional claims submitted with *99072 have denied indicating member liability, which was the wrong denial explanation. These are being reprocessed to deny indicating the code is an inclusive service and is not payable separately for Michigan professional providers.

Don't balance bill members for *99072 denials. If you have already balance billed members, please refund the members in a timely manner.

*99072 is a code for reporting additional practice expenses incurred during a Public Health Emergency, such as supplies and materials that support a safe in-person medical encounter. Blue Cross considers this inclusive with other services and is not paying this code separately for Michigan professional claims.

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