Your primary care physician: Your Blue Care Network connection to care

Why a primary care physician
Selecting a primary care physician, or PCP, is an important first step to a healthier lifestyle. Your doctor will become your partner in maintaining your good health.

PCP care starts with regular checkups, health screenings and immunizations. It includes treatment for illness, injury and chronic conditions, like a heart condition or asthma. Your PCP also arranges for specialty care, lab tests and hospitalization.

Connect to care
It’s important to choose a PCP as soon as you become a member so you can get the care you need.

You have choices
Each member of your family can select a PCP, or you can choose one for your whole family. Your BCN primary care physician may be an M.D. (medical doctor) or a D.O. (osteopathic doctor). Your PCP must be from one of the following categories:

- **Family medicine and general practice**: Practitioners who treat patients of all ages, from newborns to adults
- **Internal medicine**: Internists trained to identify and treat adult and geriatric medical conditions
- **Internal medicine/pediatrics**: Physicians trained in internal medicine and pediatrics who treat infants, children, adolescents and adults
- **Pediatrics**: Pediatricians who treat infants, children and adolescents 18 years and younger

How to choose a PCP
With thousands of qualified primary care physicians in our network, how do you decide?

Start with convenience. Search for physicians by county and city at [bcbsm.com/find-a-doctor](http://bcbsm.com/find-a-doctor). You can also search for a doctor by hospital affiliation and extended office hours.

If you want more information, call the doctor’s office or BCN Customer Service. Here are some questions to ask:

- Is the doctor in my plan?
- How many years has the doctor been in practice?
- What languages are spoken in the office?

BCN Advantage℠ is an HMO and HMO-POS plan with a Medicare contract. Enrollment in BCN Advantage depends on contract renewal.
Which doctor did you select?

We need to know your PCP.

- If you named your PCP on your enrollment form, you’ve given us the information we need.
- If you selected a PCP online and clicked Submit, you’ve given us the information we need.

To select your PCP online, log in to your member account at bcbsm.com and then click the Doctors & Hospitals tab.

You can also call Customer Service and tell us which PCP you selected.

For your information

Call the Customer Service number on the back of your member ID card (TTY: 711).

Blue Care Network of Michigan complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al número que aparece en el reverso de su tarjeta de identificación de miembro.

ملحوظة: إذا كنت تتحدث العربية، فإن خدمات المساعدة اللغوية متوفرة لك بالمجاني.
اتصل برقم الهاتف الظاهر على الجهة الخلفية لبطاقة العضوية الخاصة بك.