**Guidelines for services reviewed by eviCore healthcare for Medicare Plus Blue℠ PPO and Blue Care Network**

Updated May 2017

<table>
<thead>
<tr>
<th>Guideline</th>
<th>Medicare Plus Blue PPO</th>
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| **A. Services eviCore reviews for Medicare Plus Blue PPO and BCN** | • Physical and occupational therapy — eff. Jan. 1, 2017  
Note: eviCore does not manage speech therapy services for Medicare Plus Blue PPO.  
• Post-acute care services (skilled nursing facilities, long-term acute care hospitals and inpatient rehabilitation facilities) — eff. June 1, 2016  
• Intervventional pain management procedures — eff. Sept. 1, 2016  
• Lumbar spinal fusion surgery — eff. Sept. 1, 2016  
• Radiation therapy — eff. Nov. 1, 2016 | • Physical, occupational and speech therapy by therapists and physical medicine services by chiropractors — eff. Aug. 1, 2008  
• Select radiology procedures — eff. July 1, 2014  
• Select cardiology and radiation therapy procedures — eff. Oct. 1, 2015  
• Select Interventional pain management procedures — eff. Sept. 1 and Dec. 1, 2016 | • Physical, occupational and speech therapy by therapists — eff. Aug. 1, 2008  
• Physical medicine services by chiropractors — eff. Aug. 1, 2016  
• Select radiology procedures — eff. July 1, 2014  
• Select cardiology and radiation therapy procedures — eff. Oct. 1, 2015  
• Select Interventional pain management procedures — eff. Sept. 1 and Dec. 1, 2016 |

| **B. How to initiate an authorization request for these services** | • Post-acute care:  
  o By phone: 1-877-917-2583  
  o By fax: 1-844-407-5293  
  o Via Allscripts*: Select eviCore healthcare as the HSP and change the state to TN. Attach the eviCore prior authorization form to the request.  
• Intervventional pain management procedures, lumbar spinal fusion surgery, radiation therapy and PT/OT:  
  o Online:  
    2. Log in to Provider Secured Services.  
    3. Click web-DENIS.  
    4. Click Prior Authorization.  
    5. Enter the NPI and contract number.  
    6. Click Enter.  
  o By phone: 1-877-917-2583  
  o By fax: 1-800-540-2406 (Note: Radiation therapy authorizations requests may not be submitted by fax.) | • PT/OT/ST by therapists (for BCN HMO and BCN Advantage) and physical medicine services by chiropractors (for BCN HMO only):  
  For urgent requests only, call BCN Care Management at 1-800-392-2512.  
  Submit all other requests through BCN’s e-referral system. To log in:  
  2. Click LOGIN.  
  3. Log in to Provider Secured Services using your user name and password.  
  4. Click BCN e-referral.  
  Note: The following must be submitted to BCN through the e-referral system: requests to approve the evaluation and first treatment visit (for occupational and physical therapy), the first treatment visit (for physical medicine services provided by chiropractors) and the evaluation only (for speech therapy).  
  The requests submitted initially through e-referral are transferred to eviCore’s online system the following day. Requests for subsequent visits must be submitted to eviCore either electronically at [LMhealthcare.com](http://LMhealthcare.com) or by fax. (See section D in this document: Finding the eviCore fax forms for these services.) For questions about these requests, call eviCore Customer Service at 1-877-531-9139.  
• Cardiology, interventional pain management, radiation therapy and radiology:  
  For urgent requests only, call eviCore at 1-855-774-1317.  
  Submit all other requests through [eviCore.com](http://eviCore.com). * Click Providers and log in to the provider portal. |

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<td><strong>C. Procedure codes that require authorization by eviCore</strong></td>
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</tr>
<tr>
<td>• PT/OT: eviCore’s Comprehensive Physical and Occupational Therapy Prior Authorization Procedure List</td>
<td></td>
<td>PT/OT/ST by therapists (for BCN HMO and BCN Advantage) and physical medicine services by chiropractors (for BCN HMO only): Refer to the Care Management chapter in the BCN Provider Manual. Look in the section titled “Managing PT, OT and ST / Managing physical medicine services by chiropractors.”</td>
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<tr>
<td>• Post-acute care services: no specific codes</td>
<td></td>
<td>• Cardiology, interventional pain management, radiation therapy and radiology: Refer to the document Procedures that require clinical review by eviCore, found on the eviCore-Managed Procedures page at ereferrals.bcbsm.com.</td>
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<tr>
<td>• Intervventional pain management: eviCore’s Comprehensive Interventional Pain Management Prior Authorization Procedure List</td>
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<td></td>
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<td>• Lumbar spinal fusion surgery: eviCore’s Comprehensive Lumbar Spinal Fusion Surgery Prior Authorization Procedure List</td>
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<td>• Radiation therapy: eviCore’s Comprehensive Radiation Therapy Prior Authorization Procedure List</td>
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<td><strong>D. Finding the eviCore fax forms for these services</strong></td>
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<tr>
<td>• Post-acute care forms:</td>
<td></td>
<td>PT/OT/ST (for BCN HMO and BCN Advantage) and physical medicine services by chiropractors (for BCN HMO only): 1. Visit LMhealthcare.com.* 2. Click Landmark Connect. 3. Log in to Landmark Connect. 4. Click the Admin Resources tab. 5. Scroll down to the Forms heading. 6. Click to open the specific form desired. 7. Fax the completed form to 1-888-565-4225. Note: Requests can also be submitted electronically from this website. Click the e-Forms tab in Landmark Connect to access the appropriate treatment plan authorization request. Complete the required forms and submit them electronically. (Also see section B in this document: How to initiate an authorization request for these services.)</td>
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<tr>
<td>1. Visit the Blue Cross post-acute care implementation page.</td>
<td></td>
<td>• All other services: 1. Visit eviCore.com.* 2. On the Resources tab, click Providers. 3. Scroll down to the Online Forms &amp; Resources heading. 4. On the Type Health Plan tab, select Blue Care Network. 5. Click Show Results. 6. Click to open the specific form desired. 7. Fax the form to the BCN-specific number listed on the form. Note: If there is no BCN-specific fax number on the form, fax the form to the number given “for all other plans.”</td>
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<tr>
<td>2. Under the Fax Forms heading, click the appropriate form.</td>
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<tr>
<td>• Intervventional pain management procedures, lumbar spinal fusion surgery and PT/OT:</td>
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<tr>
<td>1. Visit eviCore.com.* 2. On the Resources tab, click Providers. 3. Scroll down to the Online Forms &amp; Resources heading. 4. On the Type Health Plan tab, click BCBS Michigan. 5. Click Show Results. 6. Click to open the specific form desired. Note: Fax the form to the number shown on the form.</td>
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<tr>
<td>• Radiation therapy: Radiation therapy authorization requests may not be submitted by fax. However, required clinical information can be faxed for pended cases using the worksheets that are accessed by completing the following steps:</td>
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<tr>
<td>1. Visit eviCore.com.* 2. On the Solutions tab, click Radiation Therapy. 3. Click Clinical Guidelines. 4. Scroll down and click View More Physician Worksheets. 5. Click to open the desired worksheet. 6. Complete the worksheet and fax it to 1-800-540-2406.</td>
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<td>E. Finding the eviCore criteria and clinical guidelines for these services</td>
<td>1. Visit <a href="#">eviCore.com</a>.</td>
<td></td>
<td>For all services:</td>
</tr>
<tr>
<td></td>
<td>2. On the Resources tab, click <strong>Providers</strong>.</td>
<td></td>
<td>1. Visit <a href="#">eviCore.com</a>.</td>
</tr>
<tr>
<td></td>
<td>3. Scroll down to the Clinical Guidelines heading.</td>
<td></td>
<td>2. On the Resources tab, click <strong>Providers</strong>.</td>
</tr>
<tr>
<td></td>
<td>For interventional pain management procedures, lumbar spinal fusion surgery and PT/OT:</td>
<td></td>
<td>3. Scroll down to the Clinical Guidelines heading.</td>
</tr>
<tr>
<td></td>
<td>4. On the Select Solution tab, click <strong>Musculoskeletal</strong>.</td>
<td></td>
<td>4. On the Select Solution tab, click the clinical area. For example, click <strong>Musculoskeletal</strong>, for interventional pain management procedures.</td>
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<tr>
<td></td>
<td>5. Click to open the specific guideline desired.</td>
<td></td>
<td>5. Click to open the specific guideline desired.</td>
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F. Clinical review requirements for PT/OT/STs and chiropractors providing physical medicine services

- For independent OTs: Clinical review is required for all treatment visits starting with the seventh visit after the initial evaluation.
- For independent PTs and for PTs and OTs in outpatient therapy centers and hospitals:

<table>
<thead>
<tr>
<th>Category</th>
<th>Requirements</th>
</tr>
</thead>
<tbody>
<tr>
<td>A</td>
<td>Authorization is not required but providers must notify eviCore of the services that will be provided. These services will be authorized as a block of care subject to the member’s benefit limit. No clinical information needs to be submitted. Clinical review is not required beyond the initial approval.</td>
</tr>
</tbody>
</table>

| B        | Clinical review is required for all treatment visits starting with the seventh visit after the initial evaluation. Note: This may vary depending on the member’s condition. |

| C        | Clinical review is required for all additional visits after the initial evaluation. |

Providers may view their category assignments in the eviCore provider portal. More information is available at [LMhealthcare.com](#).

- For OTs in any setting (for BCN HMO and BCN Advantage) and for chiropractors providing physical medicine services (for BCN HMO only): Clinical review is required for all treatment visits starting with the seventh visit after the initial evaluation.
- For STs in any setting: Clinical review is required for all additional visits after the initial evaluation.
- For PTs in any setting:

<table>
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<th>Category</th>
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<tbody>
<tr>
<td>A</td>
<td>All treatment visits after the initial evaluation are automatically approved when submitted. This applies up to the benefit limit.</td>
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| B        | Clinical review is required for all treatment visits starting with the seventh visit after the initial evaluation. |

| C        | Clinical review is required for all additional visits after the initial evaluation. |

Providers may view their category assignments in the eviCore provider portal. More information is available at [LMhealthcare.com](#).

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