PGIP – Appreciating Past Successes and Moving Forward

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TODAY
Do the impossible.

TOMORROW
Do it again.

Reproduced from a 2012 HFMA brochure
At a Glance - PGIP

• In 2011, PGIP has continued along the path toward health care transformation, making many great strides along the way

• As of March 2012, PGIP included:
  – 40 POs from across the state, our newest PO is Physician Organization of Michigan (POM)
  – 15,471 physicians, including both PCPs and specialists

• Physician participation in PGIP has increased 32% since January 2011 and 81% since January 2010, primarily due to the addition of all remaining specialties (except psychologists who will be joining in 2012)

• PGIP POs have engaged more than 50% of all eligible BCBSM-participating physicians
At a Glance - PCMH

- Michigan continues to have the largest PCMH program in US
- Approximately **5,600 PCPs & 2,000 specialists** working towards implementing PCMH capabilities
- In 2011, POs nominated **979** practice units for PCMH designation
- **776** practice units achieved designation (79% of those nominated), which is an increase of more than 250 practices from 2010
- Designated practices represent more than 2,500 PCPs
- Increased the number of physicians receiving the PCMH E & M uplift for 2011 designation from 1,800 to more than 2,500
Transforming Physician Practices in Michigan

Patient-Centered Medical Home

- 7.5% Lower rate of high-tech radiology usage
- 4.8% Lower rate of low-tech radiology usage
- 11.4% Lower rate of primary care-sensitive emergency department visits
- 22.0% Lower rate of ambulatory care-sensitive inpatient discharges
- 9.9% Lower rate of emergency department visits

Note: With the exception of the IP ACSC measure, these metrics are used as one component of the PCMH designation analysis/selection process. Additional consideration goes to the level of PCMH capability implementation at each practice unit.
New PGIP Initiatives and CQIs in 2011

- PGIP Initiatives instituted in 2011 include:
  - Cardiac Care Initiative – Phases I and II
  - Encouraging Evidence-Based Utilization of Labor Induction
  - Encouraging Evidence-Based Utilization of Hysterectomy
  - Organized Systems of Care: Integrated Patient Registry
  - Organized Systems of Care: Integrated Performance Measurement

- Additional PGIP PO reporting include:
  - CAVE reports for Cardiology, Emergency Medicine, Orthopedic Surgery, and Gastroenterology (PO-level, further PU level reports went out in 2012)

- Hospital CQIs instituted in 2011 include:
  - Michigan Trauma Quality Improvement Program (MTQIP)
  - Peri-Operative Outcomes Initiative (POI)
New PGIP Initiatives and CQIs in 2012, so far...

- PGIP Initiatives instituted in 2012 include:
  - Advanced Care Planning
  - Cardiac Care Phase III
  - Michigan Urological Surgery Improvement Collaborative (MUSIC)
  - Organized Systems of Care – Processes of Care (coming in 1Q12)

- Additional PGIP PO reporting include:
  - Specialty Pharmacy
  - Additional reporting forthcoming (more from Amanda Harrier)
  - CAVE reports for additional specialties

- Hospital CQIs instituted in 2012 include:
  - Michigan Radiation Oncology Quality Consortium (MROQC – started 3/1/12)
  - Michigan Arthroplasty Registry for Collaborative Quality Improvement (MARCQI – started 3/1/12)
Michigan In the Spotlight

• The strong transformational work across Michigan provider community continue to be recognized nationally. This recognition includes awards for Value Partnership initiatives.

• This recognition is a testament to the continued efforts of the Michigan provider community to improve the quality of care throughout the state.

• BCBSM and our partners in the PO and hospital community are routinely asked to present locally and nationally on their successes in practice transformation. Interviews with the trade media are also increasing.
2011 BlueWorks® Award

• BCBSM received the coveted BlueWorks Award for the second consecutive year from BCBSA in 2011. Last year’s award went to BCBSM for the PCMH program

• This award was given for the success of two BCBSM CQIs:
  – Michigan Surgical Quality Collaborative (MSQC)
  – Michigan Bariatric Surgery Collaborative (MBSC)

• The prestigious BlueWorks Award is given annually by BCBSA to the top program chosen from the Best of Blue Clinical Distinction Award winners BlueWorks entries are reviewed by the Harvard Medical School Department of Health Care Policy and independent judges from key medical societies

• BlueWorks Award winners exemplify a vision for the future of healthcare and the enormous commitment to positively impact healthcare delivery

• This prestigious award, given to only one Blues Plan nationally each year, is a testament to the commitment and hard work of BCBSM’s provider partners, in both the hospital and physician communities
2011 Awards and Recognition

- **Best of Blue Clinical Distinction Awards**: BCBS Association awarded multiple Best of Blue Awards to BCBSM for best practices that focus on reducing medical costs while improving quality, affordability and patient safety. In 2011, BCBSM received 3 of the 8 Best of Blue Awards awarded nationally for the following:
  - Michigan Oncology Quality Consortium (MOQC, a Professional CQI)
  - Michigan Surgical Quality Collaborative (MSQC, a Hospital CQI)
  - Michigan Bariatric Surgery Collaborative (MBSC, a Hospital CQI)

- **2011 Michigan Cancer Consortium (MCC) Spirit of Collaboration Award**: Awarded by the Michigan Cancer Consortium for contributing to the improvement of cancer care in Michigan through MOQC, the Michigan Breast Oncology Quality Initiative (MiBOQI, a Hospital CQI), and the Michigan Oncology Clinical Treatment Pathways Program

- **Cancer Center Innovator Award**: Presented to Oncology Physician Resources, a PGIP PO and the leader of the Oncology Clinical Treatment Pathways Program, by Foley & Lardner LLP. Recognizes the statewide Pathways Program as an example of an innovative oncology payment reform initiative and for its impact on the business and delivery of cancer care
PO Collaboration Site

We continually work to improve the site for communication, use and collaboration.

As we move forward, more processes will use the PO Collaboration Site as the vehicle for collaboration.

Be sure to set alerts on those items that are most important to you. Alerts act as your “eyes and hears” with the site sending you emails for those things you have set alerts for as updates and information are entered in different areas in the site.
PO Collaboration Site Issue Log

Please discontinue using Provider Partnerships email and begin using the Issues Log in the PO Collaboration Site for all inquiries.

This issue log:

• Ensures privacy – Any issue you open is private between you and BCBSM staff. They are not visible to others.

• Is automated – From distribution of the issue to the correct person based upon the category you select, to sending you the response via email.

• Allows us to track the issue to assure you are receiving responses.

• Keeps responses in one area for reference.

• Helps identify areas for improvement – If there are common themes in inquiries, we can look at improving communications and/or processes.

• Improves communication – Field staff receive copies of the issues you open so they are “in the loop”. If an initiative is “tagged”, the initiative lead is also copied, so they are aware of the inquiry as well.