

We've updated documents about telehealth

We've updated documents about telehealth to reflect the following changes:

- **Cost share**
 - **For Blue Cross' PPO and BCN HMOSM members:** On June 30, 2020, we will stop waiving cost-share for the most common primary care and behavioral health services delivered via telemedicine. For dates of service on or after July 1, cost-share will once again apply.
 - **For Medicare Plus BlueSM PPO and BCN AdvantageSM members:** We're waiving cost-share for the most common primary care and behavioral health services through Dec. 31, 2020, for both telemedicine and in-person visits.
- **Intensive outpatient program and partial hospital program services for substance use disorders and mental health disorders**
 - **For Blue Cross' PPO and BCN HMO members:** We added information about the new temporary billing method for IOP and PHP services delivered via telemedicine. This new method is in effect immediately and is required for claims submitted on or after July 1, 2020.
 - **For Medicare Plus Blue and BCN Advantage members:** See the *Telehealth procedure codes for COVID-19* document to determine which IOP and PHP procedures codes are billable for telehealth. You can find this document in the telehealth sections of our coronavirus webpages, which are available on our public website at bcbsm.com/coronavirus and through Provider Secured Services.
- **Rural health clinics and federally qualified health centers:** Blue Cross' PPO, Medicare Plus Blue, BCN HMO and BCN Advantage plans allow for reimbursement of HCPCS code G2025 for services provided in an RHC or FQHC. See the documents referenced below for details.
- **Additional HCPCS codes:** We added guidance for
 - G2025 and G0071 — For RHCs and FQHCs
 - S9083 — For urgent care services

We updated some or all of the following documents to reflect these changes:

- *Telehealth for medical providers*
- *Telehealth for behavioral health providers*
- *Telehealth procedure codes for COVID-19*

You can find these documents on our public website at bcbsm.com/coronavirus and through Provider Secured Services.