

Update on temporary changes due to the COVID-19 pandemic

Blue Cross Blue Shield of Michigan and Blue Care Network have made many temporary changes to support providers and protect members during the COVID-19 pandemic. Some of these changes are ending and others have been extended, as explained below.

Waiving of cost share for COVID-19 treatment extended for commercial members

For Blue Cross' PPO and BCN HMO members, we'll waive member cost share for COVID-19 treatment through Dec. 31, 2020. Previously, this was scheduled to end on June 30, 2020. This extension coincides with the previously announced extension for Medicare Plus BlueSM PPO and BCN AdvantageSM members through Dec. 31, 2020.

Waiving of cost share for telehealth visits ending June 30 for commercial members

For dates of service on or after July 1, 2020, member cost share will once again apply for Blue Cross' PPO and BCN HMO members for common medical and behavioral health visits that are performed using telemedicine.

For Medicare Plus Blue and BCN Advantage members, cost share will continue to be waived for common medical and behavioral health services through Dec. 31, 2020, for both in-office and telehealth visits. Detail on the procedure codes related to this extension can be found in the [Telehealth procedure codes for COVID-19](#) chart.

As a reminder

As we announced in a provider alert on May 29, 2020, the following temporary changes are ending soon. These changes apply to Blue Cross' PPO, BCN HMOSM, Medicare Plus BlueSM PPO and BCN AdvantageSM members.

- For dates of service on or after **June 13, 2020**, clinical review is again required by Blue Cross / BCN Utilization Management for acute care admissions with non-COVID-19-related diagnoses. This means you'll need to submit clinical documentation along with your authorization requests.
- For dates of service on or after **July 1, 2020**, you must submit clinical documentation along with your authorization requests for the following services:
 - Acute care admissions with COVID-19-related diagnoses
 - CT scans of the chest to rule out pneumonia diagnosis associated with COVID-19

- The first three days of admissions to skilled nursing facilities for members transferred from acute care

Additional information

We've updated the *Temporary changes due to the COVID-19 pandemic* document to reflect the new dates. You can find this document on our public website at bcbsm.com/coronavirus and through Provider Secured Services.