

POS changes for commercial claims for telemedicine services, starting May 1

For dates of service on or after May 1, 2022, use place of service 02 or 10 and append the GT or 95 modifier when billing for services delivered via telemedicine to Blue Cross Blue Shield of Michigan commercial and Blue Care Network commercial members. This will ensure that cost sharing is waived for select self-funded groups.

You can no longer use the place of service equal to what it would have been had the service been furnished in person. This was allowed as a temporary measure during the COVID-19 pandemic; the temporary measure ends April 30, 2022.

For information about when to use POS 02 versus POS 10, see this [provider alert](#).

This change doesn't affect claims for Medicare Plus BlueSM or BCN AdvantageSM members.

Exception for services provided via telemedicine to Blue Cross commercial members by outpatient psychiatric center providers

OPC providers can continue to bill using place of service 11 for services provided to Blue Cross commercial members via telemedicine (instead of place of service 02 or 10). Be sure to append the GT or 95 modifier, whether billing place of service 11, 02 or 10.

Updated documents

We're updating the following documents to reflect this change:

- [Telehealth for medical providers](#)
- [Telehealth for behavioral health providers](#)