

Telehealth services require place of service code 10 beginning February 1 for services provided in the patient's home

In October, the Centers for Medicare & Medicaid Services announced it's implementing a new place-of-service code, POS 10, to reflect telehealth services provided in a patient's home. Currently, providers use POS 02 to reflect telehealth services provided anywhere, including a patient's home. Blue Cross Blue Shield of Michigan and Blue Care Network are updating systems to accept the new POS code.

Beginning February 1, 2022, Blue Cross and BCN will accept claims with the new POS code and these claims can be for dates of services on or after January 1, 2022. The following changes in the way you bill telehealth services apply to Blue Cross commercial, Medicare Plus BlueSM, BCN commercial and BCN AdvantageSM members.

- For telehealth services performed with a patient who is in the patient's home, use POS 10.
- For telehealth services performed with a patient who is in a location other than the patient's home, use POS 02.

The telehealth guides for medical and behavioral health providers will be updated to reflect the new POS codes in January.