

## Telehealth update: We've clarified OPC billing information for Blue Cross' PPO members

In the *Telehealth for behavioral health providers* document, we updated the billing information for outpatient psychiatric centers to clarify the following during the COVID-19 crisis.

- **For Blue Cross' PPO members:**
  - OPCs can temporarily use place of service 11, instead of place of service 02.
  - If OPCs bill using place of service 11, they must include the GT or 95 modifier.
- **For Medicare Plus Blue<sup>SM</sup> PPO, BCN HMO<sup>SM</sup> and BCN Advantage<sup>SM</sup> members:** There's no change. OPCs can temporarily continue to use the place of service equal to what it would have been had the service been furnished in person, instead of using place of service 02. If OPCs bill a place of service other than 02, they must include the GT or 95 modifier to ensure that cost share is waived for appropriate services.

OPC providers can bill for services that fall within their scopes of practice as long as they can meet the documentation requirements of the codes billed. We aren't expanding the scope of services for which OPC providers can bill.

You can find the *Telehealth for behavioral health providers* document in the telehealth sections of our coronavirus webpages, which are available on through Provider Secured Services and on our public website at [bcbsm.com/coronavirus](https://bcbsm.com/coronavirus).