

For MESSA members, no-cost telehealth services, including behavioral health, which previously had an end date of June 30, have been extended through Dec 31

To make it easier for Michigan Education Special Services Association members to receive care during the COVID-19 pandemic, MESSA is doing the following:

- Extending the waiving of member copays and cost sharing on telehealth services through Dec. 31, 2020, when MESSA members use network physicians or Blue Cross Online VisitsSM, powered by American Well[®]
- Expanding no cost telehealth services to now include common behavioral health therapy for members with our behavioral health benefits. For more information, see the *Telehealth procedure codes for COVID-19* document.
- Clarifying the specific telehealth services that have no member cost sharing. For more information, see the *Telehealth procedure codes for COVID-19* document.

This affects all MESSA members (group numbers 71452, 71453, 71454, 71455).

When you check member eligibility and benefits in our system, the waiving of member cost sharing won't be reflected as this is a temporary change. We recommend you submit your claim to Blue Cross and then wait to receive our voucher. For MESSA members, the voucher will reflect no member cost sharing through Dec. 31, 2020, for the services listed above, and providers will receive the member cost share directly from Blue Cross.