List of COVID-19 temporary changes now available

Blue Cross Blue Shield of Michigan and Blue Care Network have made many changes to support providers and protect members during the COVID-19 public health crisis. These changes date back to a few days before the first Michigan cases of COVID-19 were reported. Since then, we’ve focused our efforts on facilitating testing and treatment, expanding telehealth services, reducing utilization management requirements, ensuring patients have access to the medications they need and extending many deadlines to support you and our members.

We want to make it easy for you to find and understand the changes we’ve made. To do so, we’ve created a new document, *Temporary changes due to the COVID-19 pandemic*, which lists each temporary change, along with the start and end date of the change. We’ll update this document as additional changes are made or if dates are extended.

You can find this document on our *Coronavirus (COVID-19) information updates for providers* website, which is available within our secure provider website within *BCN Provider Publications and Resources* as well as within *BCBSM Provider Publications and Resources* by clicking on *Newsletters and Resources*. While the information in our secure website is more comprehensive, you can also find most of this information on our public website at [bcbsm.com/coronavirus](http://bcbsm.com/coronavirus). Click on *For Providers*. 