Guidelines for services reviewed by eviCore healthcare® for Blue Cross Blue Shield of Michigan and Blue Care Network

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<tr>
<td>A. Services eviCore reviews for Blue Cross and BCN</td>
<td>• Lumbar spinal fusion surgery — eff. Jan. 1, 2018</td>
<td>• Physical and occupational therapy for non-autism diagnoses — eff. Jan. 1, 2017&lt;br&gt;Note: eviCore does not manage speech therapy services for Medicare Plus Blue PPO.&lt;br&gt;• Lumbar spinal fusion surgery — eff. Sept. 1, 2016&lt;br&gt;• Radiation therapy — eff. Sept. 1, 2016&lt;br&gt;• Interventional pain management procedures — eff. Sept. 1, 2016</td>
<td>• Physical, occupational and speech therapy by therapists — eff. Aug. 1, 2008&lt;br&gt;Note: For non-autism diagnoses, eviCore manages these services for all ages. For autism diagnoses (codes F84.0, F84.5, F84.8 and F84.9), they manage these services for members 19 years of age and older.&lt;br&gt;• Physical medicine services by chiropractors — eff. Aug. 1, 2016&lt;br&gt;Note: For non-autism diagnoses, eviCore manages these services for all ages. For autism diagnoses (codes F84.0, F84.5, F84.8 and F84.9), they manage these services for members 19 years of age and older.&lt;br&gt;• Select radiation therapy procedures — eff. Oct. 1, 2015&lt;br&gt;• Select interventional pain management procedures — eff. Sept. 1, 2016</td>
<td>• Physical, occupational and speech therapy by therapists for non-autism diagnoses — eff. Aug. 1, 2008&lt;br&gt;• Select radiation therapy procedures — eff. Oct. 1, 2015&lt;br&gt;• Select interventional pain management procedures — eff. Sept. 1, 2016</td>
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Note: There are some exceptions. See the Summary of utilization management programs for Michigan providers document for details.

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| B. How to initiate an authorization request for these services | Interventional pain management procedures, lumbar spinal fusion surgery and radiation therapy:  
• Online:  
  2. Log in to Provider Secured Services.  
  3. Click web-DENIS.  
  4. Click Prior Authorization.  
  5. Enter the NPI and contract number.  
  6. Click Enter.  
• By phone: 1-877-917-2583  
• By fax: 1-800-540-2406 | Interventional pain management procedures, lumbar spinal fusion surgery, radiation therapy and PT/OT:  
• Online:  
  2. Log in to Provider Secured Services.  
  3. Click web-DENIS.  
  4. Click Prior Authorization.  
  5. Enter the NPI and contract number.  
  6. Click Enter.  
• By phone: 1-877-917-2583  
• By fax: 1-800-540-2406 | • PT/OT/ST by therapists (for BCN HMO and BCN Advantage) and physical medicine services by chiropractors (for BCN HMO only):  
  o For information about submitting urgent and nonurgent requests, see the [Outpatient rehabilitation services: Frequently asked questions for rehab providers](http://eviCore.com) document.  
  o Additional resources:  
    ▪ The [Outpatient PT, OT, ST](http://eviCore.com) page of the ereferrals.bcbsm.com website  
    ▪ [www.eviCore.com](http://www.eviCore.com)  
• Interventional pain management and radiation therapy services:  
  o For urgent requests only, call eviCore at 1-855-774-1317.  
  o Submit all other requests through [www.eviCore.com](http://www.eviCore.com).* Click Providers and log in to the provider portal. |
| C. Procedure codes that require authorization by eviCore | Refer to the document [Procedures that require authorization by eviCore](http://eviCore.com), found on the eviCore-Managed Procedures page in the Blue Cross section of the ereferrals.bcbsm.com website. | | • PT/OT/ST by therapists (for BCN HMO and BCN Advantage) and physical medicine services by chiropractors (for BCN HMO only):  
  Refer to the [Utilization Management chapter](http://eviCore.com) in the BCN Provider Manual. Look in the "Managing PT, OT and ST / Managing physical medicine services by chiropractors" section.  
• Interventional pain management and radiation therapy services:  
  Refer to the document [Procedures that require authorization by eviCore](http://eviCore.com), found on the eviCore-Managed Procedures page in the BCN section at ereferrals.bcbsm.com. | |

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<td>D. Finding the eviCore fax forms for these services</td>
<td>1. Visit <a href="http://www.eviCore.com">www.eviCore.com</a>. *&lt;br&gt;2. Do one of the following:&lt;br&gt;   - Click Providers at the upper right.&lt;br&gt;   - Click Resources at the upper right.&lt;br&gt;3. Click Clinical Worksheets.</td>
<td>For interventional pain management procedures, lumbar spinal fusion surgery (Blue Cross PPO and Medicare Plus Blue PPO) and PT/OT (Medicare Plus Blue PPO only):&lt;br&gt;4. Click Musculoskeletal: Therapies.&lt;br&gt;5. Enter BCBS MI in the “Search by Health Plan…” field.&lt;br&gt;6. Click BCBS MI.&lt;br&gt;7. Scroll to the heading for the pertinent type of therapy.&lt;br&gt;8. Click a link to open a form.&lt;br&gt;9. After completing the forms, upload them to the portal or fax them to 1-800-540-2406.</td>
<td>• PT/OT/ST (for BCN HMO and BCN Advantage) and physical medicine services by chiropractors (for BCN HMO only): See the <a href="#">Outpatient rehabilitation services: Frequently asked questions for rehab providers</a> document.&lt;br&gt;• All other services:&lt;br&gt;1. Visit <a href="http://www.eviCore.com">www.eviCore.com</a>.*&lt;br&gt;2. Do one of the following:&lt;br&gt;   - Click Providers at the upper right.&lt;br&gt;   - Click Resources at the upper right.&lt;br&gt;3. Click Clinical Worksheets.&lt;br&gt;4. Click the appropriate clinical area.&lt;br&gt;5. Enter Blue Care Network in the “Search by Health Plan…” field.&lt;br&gt;6. Click Blue Care Network.&lt;br&gt;7. Click the appropriate form.&lt;br&gt;8. After completing the forms, upload them to the portal or fax them to 1-800-540-2406.</td>
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| E. Finding the eviCore criteria and clinical guidelines for these services | 1. Visit [www.eviCore.com](http://www.eviCore.com) *  
2. Do one of the following:  
   o Click Providers at the upper right.  
   o Click Resources at the upper right.  
3. Click the Clinical Guidelines button.  
   For interventional pain management procedures, lumbar spinal fusion surgery (Blue Cross PPO and Medicare Plus Blue PPO) and PT/OT (Medicare Plus Blue PPO only):  
5. Enter BCBS MI in the “Search Health Plan…” field.  
6. Click BCBS MI.  
7. Click the magnifying glass.  
8. Scroll to the heading for the pertinent type of therapy.  
9. Click a link to open the appropriate guideline.  
   For radiation therapy (for Blue Cross PPO and Medicare Plus Blue PPO):  
4. Click Radiation Oncology on the Clinical Guidelines page.  
5. Enter BCBS MI in the “Search Health Plan…” field.  
6. Click BCBS MI.  
7. Click the magnifying glass.  
8. Click the link to open the appropriate guideline.  
   For all services:  
1. Visit [www.eviCore.com](http://www.eviCore.com) *  
2. Do one of the following:  
   o Click Providers at the upper right.  
   o Click Resources at the upper right.  
3. Click the Clinical Guidelines button.  
4. Click the appropriate clinical area. For example, click Musculoskeletal: Therapies for interventional pain management procedures.  
5. Enter Blue Care Network in the “Search Health Plan…” field.  
6. Click Blue Care Network.  
7. Click the magnifying glass.  
8. Click the link to open the appropriate guideline. |

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F. Clinical review requirements for PT/OT/STs and chiropractors providing physical medicine services

| Clinical review requirements may depend on the category to which eviCore assigns a provider. For information about category assignments for physical and occupational therapists, see the Musculoskeletal Specialized Therapy Program document on the eviCore website.* Providers may view their category assignments in the eviCore provider portal. For more information, refer to the following sections of the Medicare Plus Blue PPO Manual:  
  • “Outpatient physical and occupational therapy prior authorization process -corePath”  
  • “Categorization of outpatient physical and occupational therapy providers” | Clinical review requirements may depend on the category to which eviCore assigns a provider. For information about category assignments for physical and occupational therapists, see the Musculoskeletal Specialized Therapy Program document on the eviCore website. Providers may view their category assignments in the eviCore provider portal. For more information, see the Utilization Management chapter of the BCN Provider Manual. Look for the “Managing PT, OT and ST / Managing physical medicine services by chiropractors” section. |

*Clicking this link means that you're leaving the Blue Cross Blue Shield of Michigan and Blue Care Network website. While we recommend this site, we're required to let you know we're not responsible for its content.

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