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Detroit, MI 48226-2998
bcbsm.com



<First name> <Last name> <Degree>>
<Street Address #1>
<Street Address #2>
<City>, <State> <Zip Code>

Attention office or practice manager: important information.

<Month XX, XXXX>

You're invited to participate in the Remote Clinical Documentation Improvement Program™.

Dear Valued Health Care Provider,

We're partnered with Advantasure in the Remote Clinical Documentation Improvement Program. This program supports providers in accurately addressing conditions for their Medicare AdvantageSM PPO patients.

The Centers for Medicare & Medicaid Services requires that certain chronic conditions be documented in the patient's medical record at least once every calendar year. This incentive-based program helps providers accurately reflect the severity of illness of their patients.

The program uses the *CDI Alert*, a one-page guide to help providers in CMS-compliant medical record documentation.

The Remote CDI Program helps providers:

- Capture their patient's true severity of illness in the medical record
- Improve risk score accuracy and medical record documentation
- Reduce risk adjustment data validation audit risk
- Earn **\$100** incentive for each unique member with a completed *CDI Alert*

Providers complete the *CDI Alert* by addressing all open diagnosis gaps on the alert. The gaps must be addressed during a face-to-face or telehealth patient visit in the current program year, which ends December 31. The telehealth visit must contain both video and audio components to meet the requirement. For the alert to be eligible for the incentive, it must be sent to Advantasure with the office visit notes from the same date of the visit within 14 days.

Providers who close out 100% of the identified risk gaps listed on the *CDI Alert* are eligible to earn a **\$100 incentive** for each attributed member.

We've enclosed some information about the Remote CDI Program:

- Welcome letter
- Remote CDI brochure
- *Provider Participation and Fax Validation form*

Participation in the Remote CDI Program

The *Provider Participation and Fax Validation form* will need to be completed and faxed to Advantasure at **1-844-576-2527**.

CDI Alert distribution

Advantasure will be mailing your office the *CDI Alert* up to three times a year. Members must be assigned to the provider through Blue Cross Blue Shield of Michigan and have at least one open diagnosis gap identified during the period of January 1 through September 30, 2021.

Submitting the *CDI Alert*

Submit the *CDI Alert* with the office visit note with the same date of service by faxing it to **1-844-576-2527**. Or mail the documents to:

Advantasure, Inc.
Attention: Remote CDI
600 E. Lafayette — MC TC 1404
Detroit, MI 48226-2998

If you have any questions, please call your provider clinical consultant team:

Clinical provider consultant, Tom Rybarczyk at 313-378-8259
Senior analyst, Denise McMillan at 313-407-7529

Advantasure is a leading provider of risk adjustment and quality solutions for Medicare Advantage plans and conducts medical record review on behalf of Blue Cross Blue Shield of Michigan. Advantasure takes the utmost care when reviewing patients' medical records. According to HIPAA, Advantasure is contractually bound to preserve the confidentiality of all patients' records.