



Blue Care
Network
of Michigan

Care when you travel

HMO

EDUCATE

ENGAGE

EMPOWER



Coverage that travels

When you're a Blue Care Network HMO member, you're always covered for emergency care — in Michigan, across the country and around the world. Just show your BCN ID card.

BlueCard® nationwide access

Many members have additional travel coverage outside of Michigan within the U.S., symbolized by a suitcase icon on their ID card. These members can get care through BlueCard, a program through the Blue Cross and Blue Shield Association. BlueCard gives you seamless national access to 95 percent of physicians and 96 percent of hospitals that are in out-of-state Blue plan networks.

Other than the out-of-pocket expenses that your plan may require (deductible, copayments and coinsurance), you shouldn't have any up-front health care expenses if you use a BlueCard provider for covered services.

Members can find BlueCard providers by visiting bcbsm.com/member-services or by calling **1-800-810-BLUE (2583)**.

See the table below for how you would get the care you need when you're on the go.

If you're traveling	And you need	Here's what you do
In Michigan 	EMERGENCY CARE (The symptoms are severe enough that someone with average health knowledge believes that immediate medical attention is needed.)	Call 911 or go to the nearest emergency room.
	URGENT CARE (The condition requires a medical evaluation within 48 hours.)	Go to the nearest urgent care center. To locate an urgent care center, call Customer Service, or visit bcbsm.com/find-a-doctor .
	NONURGENT CARE	Call your primary care physician to coordinate services that don't require immediate attention.
In the United States but outside Michigan 	EMERGENCY CARE	Call 911 or go to the nearest emergency room.
	URGENT CARE	Go to the nearest urgent care center. To locate an urgent care center, call BlueCard at 1-800-810-BLUE (2583) . (You may receive a bill for services received if the facility isn't part of the BlueCard network.)
	ROUTINE CARE (To treat or monitor a chronic condition or illness.)	Call Customer Service for details about your health benefits and required authorizations. Call BlueCard at 1-800-810-BLUE (2583) to find a physician at your destination.
	OTHER SERVICES (Such as elective surgeries, hospitalizations, mental health or substance use disorder services)	Call the number on the back of your BCN ID card for details about your health benefits and to determine which services have authorization requirements.
Outside the United States 	EMERGENCY CARE	Go to nearest emergency room. (You may be required to pay for services and then seek reimbursement.)

The information provided here is for members with the BlueCard benefit who are traveling or temporarily located outside their Michigan service area. It's not meant for members who permanently live outside their service area.

Pharmacy coverage when you travel

If you select pharmacy coverage through Blue Care Network, you'll be able to fill prescriptions at any of our participating pharmacies when you travel. Your BCN ID card is accepted at thousands of pharmacies nationwide, including most major chains.