Care when you travel

EDUCATE ENGAGE EMPOWER

Coverage that travels

When you're a Blue Care Network member, you're always covered for emergency care — in Michigan, across the country and around the world. Just show your BCN ID card.

BlueCard® nationwide access

Many members have additional travel coverage outside of Michigan, symbolized by a suitcase icon on their ID card. These members can get care through BlueCard, a program through the Blue Cross and Blue Shield Association. BlueCard gives you seamless national access to 92 percent of physicians and 96 percent of hospitals that are in out-of-state Blue plan networks.

Other than the out-of-pocket expenses that your plan may require (deductible, copayments and coinsurance), you shouldn't have any up-front health care expenses if you use a BlueCard provider for covered services.

Members can find BlueCard providers by **bcbs.com/member-services** or by calling **1-800-810-Blue (2583)**.

Blue Care Network

Blue Care Network of Michigan is a nonprofit corporation and independent licensee of the Blue Cross and Blue Shield Association.

See the table below for how you would get the care you need when you're on the go.

If you're traveling	And you need	Here's what you do
In Michigan	EMERGENCY CARE (The symptoms are severe enough that someone with average health knowledge believes that immediate medical attention is needed.)	Call 911 or go to the nearest emergency room.
	URGENT CARE (The condition requires a medical evaluation within 48 hours.)	To locate a participating urgent care center, call Customer Service, or visit **bcbsm.com/find-a-doctor**.
	NONURGENT CARE	Call your primary care physician to coordinate services that don't require immediate attention.
In the United States but outside Michigan	EMERGENCY CARE	Call 911 or go to the nearest emergency room.
	URGENT CARE	Call BlueCard at **1-800-810-BLUE (2583).**
	FOLLOW-UP CARE (To treat or monitor a chronic condition.)	Call Customer Service for details about your health benefits and required authorizations.
	ROUTINE CARE (Doctor's visit for a minor illness)	Call BlueCard at **1-800-810-BLUE (2583)** to find a physician at your destination.
	OTHER SERVICES (Such as elective surgeries, hospitalizations, mental health or substance use disorder services)	Call the number on the back of your BCN ID card for details about your health benefits and to determine which services have authorization requirements.
Outside the United States	EMERGENCY CARE	Go to nearest emergency room. (You may be required to pay for services and then seek reimbursement.)

The information provided here is for members with the BlueCard benefit who are traveling or temporarily located outside their Michigan service area. It's not meant for members who permanently live outside their service area.

Pharmacy coverage when you travel

If you select pharmacy coverage through Blue Care Network, you'll be able to fill prescriptions at any of our participating pharmacies when you travel. Your BCN ID card is accepted at thousands of pharmacies nationwide, including most major chains.