Blue Care Network of Michigan

A nonprofit corporation and independent licensee of the Blue Cross and Blue Shield Association

Blue Cross member account: Your first step to understanding your plan

EDUCATE ENGAGE EMPOWER

Your Blue Care Network plan information at your fingertips

Once you enroll in a plan, what should you do next? Register for a Blue Cross member account at **bcbsm.com** using any device. A member account provides everything you need to understand your health care plan — and how it works — to help you get the most from your benefits right from the start.

- See your coverage information, out-of-pocket and deductible balances, depending on your health care plan.
- Select your primary care physician.
- Check your claims and explanation of benefits statements.
- Search for doctors and hospitals in your plan's network and review quality information.
- Compare estimates for costs of health care services.*
- Manage prescriptions, find a pharmacy and compare medication costs, depending on your plan.
- See if authorization requirements or referrals are approved and when they expire, if your plan requires them.
- Share your BCN ID card with your doctor's office to be sure the medical services you receive are covered and billed correctly.

*Cost estimates for certain services are available to most non-Medicare members.

Healthful perks

Once registered for your account, you can explore many more resources to help you feel your best, such as:

Exclusive member discounts for gym memberships, fitness gear, recreation, healthy cooking classes and more.

Digital resources for keeping track of your personal goals, doctor visits, medical records, immunizations and more — all in one place.

Blue Cross mobile app

Once you're enrolled and receive your ID card, get the app by searching **BCBSM** at Apple® App Store® or Google Play™.

Download on the App Store

GET IT ON Google Play

Apple and the Apple logo are trademarks of Apple Inc., registered in the U.S. and other countries. App Store is a service mark of Apple Inc., registered in the U.S. and other countries.

Google Play and the Google Play logo are trademarks of Google LLC.