

If you are leaving the country and will need a three (3) to five (5) month supply of current prescription medication, you will need to follow the below steps **about a week prior to your departure date** to obtain a prescription vacation override.

1. Student must first attempt to fill the prescription that includes the vacation override timeframe at the pharmacy.
  - A. If student doesn't have a current prescription that has enough refills to cover the length of the vacation override, the student's prescribing doctor would need to write a new prescription to cover, at least the length of the vacation override, and then send over to the pharmacy to be filled.
2. The pharmacy will run the prescription. Because the quantity requested will exceed the allowable limits, the pharmacy will receive a rejection.

**A rejection needs to occur first** for the vacation override to get loaded into the system.

3. After contacting the pharmacy to run the prescription, the student would then send the prescription vacation override request to [UofMstudentplanquestions@bcbsm.com](mailto:UofMstudentplanquestions@bcbsm.com) and include the following information:
  - Member Name (first and last)
  - Member Phone Number
  - Member Contract number
  - Departure and Return date
  - Pharmacy Name, Phone Number
4. BCN will load the override to the system and contact the pharmacy to advise they can rerun the prescription.
5. The pharmacy will contact the student when the prescription is ready for pickup.