Confidence comes with every card.

Provider reference card

Detach the card below and keep it with your Blue Care Network ID card, and show it to your doctor and other health care providers when you get care. It tells providers who are not familiar with your health plan about your coverage.

All members are assigned an MSU Student Health Services primary care physician who’s based at Olin Health Center. To get care from another primary care physician or a specialist, follow the instructions on the tear-out card below.

Log in to your member account at bcbsm.com for more information and to explore the many benefits your plan offers.

Show this card to your health care provider.

MSU Student and Graduate Assistant Health Plans
Check network status at bcbsm.com/find-a-doctor.

Services from health care providers in the MSU Student Health Services Network (within 45 miles of Olin Health Center): Members must have a referral from Olin Health Center. Blue Care Network won’t pay the claim without one.

Services from BCN-contracted providers in Blue Care Network – MSU (outside 45 miles from Olin Health Center): No referral required.

Services from providers not contracted with BCN: Members can self-refer to any doctor in Michigan. If the doctor isn’t contracted with BCN, members pay higher out-of-pocket costs for care.

Note to providers: Check member eligibility and benefits. See back of this card for more information.
When you go to a doctor who's not at Olin Health Center

• To get care within 45 miles of Olin Health Center, you must have a referral from your Olin PCP. Without the referral, your care won't be covered.

• If you're getting care more than 45 miles from Olin, you don't need a referral.

• **Exceptions to the referral requirement are:**
  - Graduate assistant eligible dependent children and COBRA members
  - Visiting scholars, College of Law students, students in an optional practical training program and all student plan eligible dependent children

• Doctors who aren’t in our network may not accept our fee as payment in full. You’ll have to pay the difference between our approved amount and their medical rate.

• BCN approval is required before you get certain services.

• Confirm coverage. To be sure the treatment you seek will be covered, call **1-800-662-6667**.

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**Show this card to your health care provider.**

**MSU Student and Graduate Assistant Health Plans**
Check network status at bcbsm.com/find-a-doctor.

**Michigan providers outside the BCN network:**
Check benefits and clinical review requirements:
- On web-DENIS: For benefits, click on Subscriber Info.
- On ereferrals.bcbsm.com: For clinical review, click BCN and then click Clinical Review & Criteria Charts.
- By phone: Call BCN Provider Inquiry: **1-800-255-1690**.

Tell your patient if your fee may exceed the BCN reimbursement amount.

For information on sending BCN electronic claims, call **1-800-542-0945**.

Send paper claims to BCN Claims, P.O. Box 68710, Grand Rapids, MI 49516-8710.

**Blue providers outside Michigan:** Process claims through your local Blue Cross Blue Shield plan.

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If you have questions about your coverage, call Customer Service at **1-800-662-6667** (TTY users call **711**). Customer Service representatives are available 8 a.m. to 5:30 p.m. Monday through Friday.

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**Thank you for being a Blue Care Network member.**

Blue Care Network of Michigan is a nonprofit corporation and independent licensee of the Blue Cross and Blue Shield Association.