

Blues Brief

For physician offices

Don't submit referrals for HMO members with BCN point-of-service plans

Blue Care Network point of service health care plans allow members to receive covered services with any health care provider, in or out of network, with no referral required. Beginning April 1, 2024, the e-referral system will reject all referrals submitted for BCN POS health plans. Read more: [Page 1 of the March–April 2024 BCN Provider News](#)

Have you subscribed to *Provider Alerts Weekly*?

Provider alerts offer you information you need to know between newsletters. In response to research, last September we launched the option to subscribe to a weekly email called *Provider Alerts Weekly*. Read more:

- [Page 4 of the March–April 2024 BCN Provider News](#)
- [March 2024 issue of *The Record*](#)

HealthEquity to begin paying HMO PPO providers electronically, starting March 1

We're working with HealthEquity® to make it easier for you to receive your payments faster. Starting March 1, HealthEquity, the administrator of health savings accounts, or HSAs, flexible spending accounts, or FSAs, and health reimbursement arrangements, or HRAs, for Blue Cross Blue Shield of Michigan and Blue Care Network commercial members, will begin paying our providers using VPay, an electronic payment remittance system. Read more:

- [Page 4 of the March–April 2024 BCN Provider News](#)
- [March 2024 issue of *The Record*](#)

HealthEquity, Inc. is an independent company supporting Blue Cross Blue Shield of Michigan and Blue Care Network by providing health care spending account administration services. An independent, FDIC-insured bank holds the health savings account dollars.

Register now for 2024 virtual provider symposium sessions

This year's virtual provider symposiums focusing on quality measures, documentation and coding guidelines will start in May. Read more:

- [Page 5 of the March–April 2024 BCN Provider News](#)
- [March 2024 issue of *The Record*](#)

Protect young children against HMO PPO the flu virus and receive incentive dollars in 2024

Starting Jan. 1, 2024, providers will have the opportunity to receive an additional incentive for children receiving the flu vaccine before their second birthday. Read more: [Page 13 of the March–April 2024 BCN Provider News](#)

Reminder: Get easy access to information about our care management and utilization management programs

We recently updated the *Care management and utilization management programs: Overview for providers* PDF (and the documents linked within it) to reflect changes that went into effect on Jan. 1, 2024. Read more:

- [Page 12 of the March–April 2024 BCN Provider News](#)
- [March 2024 issue of *The Record*](#)

Medicare Plus Blue clinical MA PPO editing portal available

A clinical editing portal is now available through our provider portal that you can use to enter a new hypothetical claim or look up an existing claim for Medicare Plus BlueSM members whose member ID begins with X3L. Read more: [March 2024 issue of *The Record*](#)

Continued on the next page

Articles apply to all lines of business unless noted by the icons below:

Key: HMO Blue Care Network commercial PPO Blue Cross commercial MA HMO BCN AdvantageSM MA PPO Medicare Plus BlueSM

Blues Brief

For physician offices

Continued from front page

Continuity of care arrangements are expanded to Medicare Advantage members

MA
HMOMA
PPO

Starting Jan. 1, 2024, we expanded continuity of care arrangements to accommodate our Medicare Advantage (Medicare Plus Blue and BCN AdvantageSM) members. Read more:

- Page 11 of the March–April 2024 *BCN Provider News*
- March 2024 issue of *The Record*

Holiday office closings

Blue Cross and BCN offices will be closed March 29 (Good Friday).

Training updates

Webinars for physicians, coders focus on risk adjustment, coding

Read more:

- Page 6 of the March–April 2024 *BCN Provider News*
- March 2024 issue of *The Record*

New on-demand training available

Read more: March 2024 issue of *The Record*

New training course explains how to submit requests for appeals, peer-to-peer reviews in e-referral

Read more:

- Page 8 of the March–April 2024 *BCN Provider News*
- March 2024 issue of *The Record*

New mini-courses available

Read more: Page 9 of the March–April 2024 *BCN Provider News*

Rx updates

Pemfexy to have step therapy requirements starting in April

Read more: March 2024 issue of *The Record*

Requirements and codes changed for some medical benefit drugs

Read more:

- Page 24 of the March–April 2024 *BCN Provider News*
- March 2024 issue of *The Record*

OmvoH to have a site-of-care requirement for most commercial members starting in May

HMO

PPO

Read more: March 2024 issue of *The Record*

Cabenuva to have requirements for most commercial members starting May 1

HMO

PPO

Read more:

- Page 29 of the March–April 2024 *BCN Provider News*
- March 2024 issue of *The Record*

Blue Cross and BCN cover additional vaccines

HMO

PPO

Read more: March 2024 issue of *The Record*


We're changing requirements for some medical benefit drugs for Medicare Advantage members

MA
HMOMA
PPO

Read more:

- Page 26 of the March–April 2024 *BCN Provider News*
- March 2024 issue of *The Record*

Articles apply to all lines of business unless noted by the icons below:

Key:  Blue Care Network commercial  Blue Cross commercial  BCN AdvantageSM  Medicare Plus BlueSM

Blue Cross Blue Shield of Michigan and Blue Care Network are nonprofit corporations and independent licensees of the Blue Cross and Blue Shield Association.