

Blues Brief



For oncology providers

Starting Jan. 1, new cancer support program will be available for some commercial members HMO PPO

Blue Cross Blue Shield of Michigan and Blue Care Network are working with OncoHealth® to provide a cancer support program that will help members navigate the emotional, physical and financial challenges caused by cancer diagnosis and treatment. Read more:

- [Page 1 of the November–December 2023 BCN Provider News](#)
- [October 2023 issue of The Record](#)

OncoHealth is an independent company supporting Blue Cross Blue Shield of Michigan and Blue Care Network by providing cancer support services.

More details on Carelon expansion of existing prior authorization program

For dates of service on or after Sept. 1, 2023, additional services require prior authorization by Carelon Medical Benefits Management (formerly known as AIM Specialty Health®). The codes that Carelon began managing Sept. 1 can be seen in the document titled [Procedures that require prior authorization by Carelon: Cardiology, radiation oncology, radiology \(high technology\) and sleep studies \(in lab\)](#). Read more: [Page 31 of the September–October 2023 BCN Provider News](#)

Carelon Medical Benefits Management is an independent company that contracts with Blue Cross Blue Shield of Michigan and Blue Care Network to manage authorizations for select services.

On-demand training available on provider training site

Visit our provider training site to watch previously hosted webinars or browse our eLearning modules. On the [provider training website](#), click [Log in](#) or [New User?](#) then search for “cancer” and press Enter.

New radiology initiative aims to improve care quality and patient outcomes

Last year, we completed an evaluation of diagnostic imaging and related costs and subsequently developed a roadmap of solutions to address these items:

- Quality of images
- Variation in interpretation of images
- Potential overutilization of imaging

To assist us in our efforts, we’ve formed a relationship with Covera Health. Read more: [May–June 2023 Hospital and Physician Update](#)

Covera Health is an independent company that supports Blue Cross Blue Shield of Michigan and Blue Care Network by providing programs to help improve the diagnostic quality, quality of care and member outcomes related to radiology.

Reminder: Signature required on medical records

A signature is mandatory on medical records to identify who provided services for the patient. Requirements for an acceptable signature depend on whether the medical record is generated by an electronic health record or is handwritten. Read more: [November 2023 issue of The Record](#)

Clinical editing billing tips HMO MA HMO

In most BCN Provider News issues, we publish clinical editing billing tips. This helps ensure BCN pays your claims accurately and the performed procedure is correctly reported to us. Read more:

- [Superficial radiation therapy-related edits: November–December 2023 BCN Provider News](#)
- [New clinical edits for drugs and biologicals: July–August 2023 BCN Provider News](#)
- [Update to multiple radiology professional reads: July–August 2023 BCN Provider News](#)

Holiday office closings

Blue Cross and BCN offices will be closed Dec. 25 through Dec. 26 and Dec. 29 through Jan. 1.

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Articles apply to all lines of business unless noted by the icons below:

Key: HMO Blue Care Network commercial PPO Blue Cross commercial MA HMO BCN AdvantageSM MA PPO Medicare Plus BlueSM

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Oncology provider resources



Resources for cancer screening and prevention available

Read more: June 2023 issue of *The Record*

New:

Cancer Support program FAQ  
bcbsm.com/providers → Resources → Key forms and documents → View all → Cancer Support program FAQ (under Care management and support services)

Updated December 2023:

Blue Cross and BCN utilization management medical drug list  
ereferrals.bcbsm.com → Blue Cross or BCN → Medical Benefit Drugs → Blue Cross and BCN utilization management medical drug list (PDF) (under How to submit requests electronically using NovoLogix)

Updated November 2023:

Medical Drug and Step Therapy Prior Authorization List for Medicare Plus BlueSM and BCN AdvantageSM members  
ereferrals.bcbsm.com → Blue Cross or BCN → Medical Benefit Drugs → Medicare Plus Blue and BCN Advantage drug list (PDF)



Updated October 2023:

Oncology management program FAQs
ereferrals.bcbsm.com → BCN or Blue Cross → Medical Benefit Drugs → Oncology management program provider FAQ (under How to submit requests electronically to Carelon [formerly AIM])



Updated September 2023:

Oncology: For CAR-T cell therapy, medical oncology and radiation oncology
ereferrals.bcbsm.com → BCN or Blue Cross → Oncology → Oncology: For CAR-T cell therapy, medical oncology and radiation oncology (PDF)

Rx updates

Changes coming to preferred drug designations under medical benefit for most commercial members  

Read more: November 2023 issue of *The Record*

Changes to preferred drug designations and prior authorization requirements for Medicare Advantage members  

Read more: December 2023 issue of *The Record*

Zynyz to require prior authorization for most members, starting Dec. 10



Read more:

- Page 30 of the November–December 2023 BCN Provider News
- November 2023 issue of *The Record*

Lumoxiti will no longer require prior authorization, starting Sept. 30



Read more:

- Page 31 of the November–December 2023 BCN Provider News
- November 2023 issue of *The Record*

Elahere, Imjudo, Tecvayli, Lunsumio to require prior authorization for most members, starting Aug. 23  

Read more:



- Page 26 of the September–October 2023 BCN Provider News
- July 2023 issue of *The Record*

Clarification: Xgeva continues to require prior authorization through NovoLogix for most commercial members  

Read more:

- Page 27 of the September–October 2023 BCN Provider News
- July 2023 issue of *The Record*

Articles apply to all lines of business unless noted by the icons below:

Key:  Blue Care Network commercial  Blue Cross commercial  BCN AdvantageSM  Medicare Plus BlueSM