

For behavioral health providers

Learn more about Blue Cross Personalized MedicineSM



BCN's new precision medicine pharmacogenomics, or PGx, program can help you personalize medications for your patients. Some of your patients may be invited to take a RightMed[®] PGx test at no cost to them. These patients may want your advice on whether they should take this test. And, once results are available, they'll want you to determine if their medications should change.

Read more: [Page 7 of the May–June 2023 BCN Provider News](#)

2023 Behavioral Health Incentive Program booklet and flyer now available



To review the program booklet and flyer for details:

- Sign in to our provider portal ([availity.com*](#))
- Choose the BCBSM BCN logo from the *Payer Spaces* menu at the top.
- Go to *Secure Provider Resources (Blue Cross and BCN)* under the *Resources* tab.
- Choose *Behavioral Health* from the *Member Care* drop-down menu. The booklet and flyer are under the BCN commercial and BCN AdvantageSM column.

*Blue Cross Blue Shield of Michigan doesn't own or control this website.

Availity[®] is an independent company that contracts with Blue Cross Blue Shield of Michigan and Blue Care Network to offer provider portal services.

BCN now uses updated InterQual[®] ABA criteria



On March 1, 2023, the BCN Behavioral Health department started using updated InterQual[®] applied behavior analysis criteria when making determinations on prior authorization requests for ABA services. This applies to BCN commercial members undergoing autism therapy. Read more: [Page 16 of the March–April 2023 BCN Provider News](#)

Blue Cross works with Quartet to connect behavioral health providers with members, starting July 1, 2023

Blue Cross Blue Shield of Michigan has contracted with Quartet, an independent company that offers an online care navigation solution. Learn how we're working with Quartet to help members access outpatient behavioral health care. Read more:

- [Page 17 of the May–June 2023 BCN Provider News](#)
- [April 2023 issue of *The Record*](#)

Quartet is an independent company contracted by Blue Cross Blue Shield of Michigan to connect Blue Cross and BCN members seeking outpatient behavioral health services with the appropriate behavioral health providers.

New Directions is now Lucet



On Jan. 18, 2023, New Directions Behavioral Health changed its name to Lucet. The company continues to provide the same behavioral health utilization management and case management services to Blue Cross commercial members. Read more: [March 2023 issue of *The Record*](#)

Lucet is an independent company that manages authorizations for behavioral health and autism services for Blue Cross Blue Shield of Michigan members who have commercial plans.

CoCM providers can now be found on Find a Doctor search tool

Health care providers who have received designation in our Collaborative Care Model program were added to our *Find a Doctor* search tool in January. Read more: [March 2023 issue of *The Record*](#)

Holiday office closings

Blue Cross and BCN offices will be closed May 29 (Memorial Day).

Continued on the next page

Articles apply to all lines of business unless noted by the icons below:

Key: Blue Care Network commercial Blue Cross commercial BCN AdvantageSM Medicare Plus BlueSM

For behavioral health providers

Continued from front page

Legislation removes barriers to using buprenorphine to treat people with OUD

The Mainstreaming Addiction Treatment Act removes many barriers in the prescription of buprenorphine, the most commonly prescribed medication-assisted treatment for opioid use disorder. Read more:

- Page 14 of the March–April 2023 *BCN Provider News*
- March 2023 issue of *The Record*

Behavioral health coverage for Healthy Blue ChoicesSM POS

The new Healthy Blue ChoicesSM POS health plan has behavioral health coverage that isn't handled through BCN. It's handled through Beacon Health Options.

Read more: Page 15 of the March–April 2023 *BCN Provider News*

Outpatient ECT no longer requires prior authorization for BCN members

For dates of service on or after Jan. 1, 2023, BCN no longer requires prior authorization for outpatient electroconvulsive therapy, or ECT. Read more: Page 17 of the March–April 2023 *BCN Provider News*

Resources for members coping with the MSU tragedy

In February 2023, we posted a provider alert for behavioral health providers with a link to the *Behavioral health resources to discuss with your patients* document. There are additional resources to which providers can refer members who are continuing to struggle. Read more: March 2, 2023, provider alert

Suicide prevention efforts

Blue Cross and BCN are dedicated to improving suicide prevention efforts. Read more:

- *Let's work together to increase our suicide prevention efforts*
- *We need to address alarming rates of suicide among young people*
- *Blue Cross launches new CQI to improve suicide prevention efforts*

Psychiatric residential treatment: What it is and what it isn't

Over the past two years, we've seen an increase in the use of psychiatric residential treatment. Discover what this level of psychiatric care involves. Read more: January–February 2023 *Hospital and Physician Update*

Our crisis services program continues to expand

Find out about our crisis services locations, available care options and service areas. Read more: January–February 2023 *Hospital and Physician Update*

Reminder: Health care providers must attest in CAQH every 90 days

Did you know that if you don't re-attest with CAQH every 90 days, you won't be included in our provider directories, including our *Find a Doctor* search tool?





Updated behavioral health resources:

Enrollment Helpful Hints — new behavioral health providers flyer

bcbsm.com/providers → Enrollment → Enroll now → Enrollment Helpful Hints (PDF) (under Physicians and Professionals)

Behavioral Health Eligibility and Type Grid flyer
bcbsm.com/providers → Enrollment → Enroll now → Behavioral Health Eligibility and Type Grid (PDF) (under Physicians and Professionals)

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