

# Blues Brief

For hospitals and facilities

## Provider Secured Services, including web-DENIS, end date extended for some functions

Blue Cross Blue Shield of Michigan and Blue Care Network are extending the original June 21, 2022, retirement date for core functions within Provider Secured Services, including web-DENIS. Some functions will remain in Provider Secured Services for a limited time, but many links and resource information will only be accessible through our new provider portal, Availity Essentials.

Read more: [June 21 Provider Alert](#)

### Reminder: Availity administrators must take action now to ensure access to e-referral and Health e-Blue tools within Availity

If they haven't already done so, Availity® administrators need to take action to set up access to e-referral and (if appropriate) Health e-Blue. This will ensure users can access these tools through Availity Essentials.

Read more:

- [Page 5 of the May–June 2022 BCN Provider News](#)
- [June 2022 issue of The Record](#)
- [May–June 2022 issue of Hospital and Physician Update](#)

**For Availity help, call  
1-800-AVAILITY (282-4548)**

### Blue Cross Commercial Provider Manual has moved to our new provider portal

The *Blue Cross Commercial Provider Manual* has moved from Benefit Explainer to our new provider portal, Availity<sup>SM</sup>. Read more: [May 2022 issue of The Record](#)

## CQI incentive program now available for ambulatory surgery facilities

We recently expanded the Collaborative Quality Initiatives program to include procedures performed at independent, free-standing ambulatory surgery facilities\*.

\*Independent free-standing ASFs are entities that operate exclusively for the purpose of providing outpatient surgical services to patients and aren't associated with one or more of Blue Cross Blue Shield of Michigan's participating hospital agreements related to hospital outpatient services.

Read more:

- [Page 2 of the July–August 2022 BCN Provider News](#)
- [June 2022 issue of The Record](#)

## Private duty nursing will soon require prior authorization





Starting Oct. 1, 2022, private duty nursing agencies will be able to participate in Blue Cross Blue Shield of Michigan's Traditional and TRUST PPO (commercial) network. Participating agencies can receive direct reimbursement for covered services within the scope of their licensure. Read more: [June 2022 issue of The Record](#)

## Holiday office closings

Blue Cross and BCN offices will be closed June 20 (Juneteenth Day) and July 4 (Independence Day).

*Continued on the next page*

Articles apply to all lines of business unless noted by the icons below:

**Key:**  Blue Care Network commercial  Blue Cross commercial  BCN Advantage<sup>SM</sup>  Medicare Plus Blue<sup>SM</sup>

## For hospitals and facilities

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### Commercial DRG clinical validation audits will begin in August 2022 HMO

EquiClaim, an independent company that provides auditing support for Blue Care Network, will perform clinical validation and coding claim audits on inpatient hospital diagnosis related groups, or DRGs. Read more: [Page 5 of the July–August 2022 BCN Provider News](#)

### Here are time frames for determinations on authorization requests for acute inpatient medical admissions

We've updated the document *Submitting acute inpatient authorization requests: Frequently asked question for providers* to include information on the time frames to make a determination on authorization requests for Blue Cross and BCN acute inpatient medical admissions. Read more:

- [Page 38 of the July–August 2022 BCN Provider News](#)
- [June 2022 issue of \*The Record\*](#)

### Use C9399 to bill new drugs and biologicals for first year after FDA approval for Medicare Advantage members MA PPO

Use HCPCS code C9399 when billing for new drugs and biologicals that have been approved by the U.S. Food and Drug Administration but haven't been assigned a specific HCPCS code. Read more: [May 2022 issue of \*The Record\*](#)

### Update: We'll stop accepting faxed requests for commercial SNF admissions starting June 1 HMO PPO

Starting June 1, 2022, skilled nursing facility prior authorization requests must be submitted through the e-referral system. Faxes will only be accepted for urgent requests when the e-referral system isn't available. This applies to SNF requests for initial admissions and additional days for Blue Cross and BCN commercial members. Read more:

- [Page 32 of the May–June 2022 BCN Provider News](#)
- [May 2022 issue of \*The Record\*](#)

### Blue Cross payment policy for hyperbaric oxygen therapy will align with our medical policy PPO

Claims submitted with CPT code \*99183 and HCPCS code G0277 will be evaluated to ensure that they include a diagnosis code that aligns with our established medical policy. Claims that don't contain a requisite diagnosis may receive a denial. Read more: [June 2022 issue of \*The Record\*](#)

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### Finding the latest coronavirus (COVID-19) provider information

Our provider communications about COVID-19 can be found here:

- In the *Member Care* section of our secure Provider Resources site, accessible through Availity
- Our public webpage for providers is located at [bcbsm.com/coronavirus](https://bcbsm.com/coronavirus). Click on *Health Care Providers*.

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**Key:** HMO Blue Care Network commercial PPO Blue Cross commercial MA HMO BCN Advantage<sup>SM</sup> MA PPO Medicare Plus Blue<sup>SM</sup>