

For hospitals and facilities

The latest COVID-19 provider information

Sequestration suspension extended through March 31, 2022



Read more:

- Page 12 of the March–April 2022 *BCN Provider News*
- January 2022 issue of *The Record*

Telehealth services require place of service code 10 beginning Feb. 1 for services provided in the patient's home

Read more:

- Page 29 of the March–April 2022 *BCN Provider News*
- February 2022 issue of *The Record*

Additional COVID-19 provider communications can be found here:

- *Coronavirus (COVID-19) information updates for providers* webpage located within *BCBSM Newsletters and Resources* or *BCN Provider Publications and Resources* on web-DENIS

- bcbsm.com/coronavirus

Click on *Health Care Providers*

Outpatient PT, OT services no longer require prior authorization for Medicare Plus Blue starting April 1



For dates of service on or after April 1, 2022, Medicare Plus Blue will no longer require prior authorization for outpatient physical and occupational therapy services. Read more: [March 2022 news item on \[ereferrals.bcbsm.com\]\(https://ereferrals.bcbsm.com\)](#)

Outpatient facilities must bill self-administered medications through Medicare Part D



If Medicare Advantage members don't bring their self-administered medications with them when receiving services at an outpatient facility, the facility should obtain the medications through its onsite ambulatory pharmacy, if one is available.

Read more: Feb. 24 web-DENIS message

Our move to Availity in 2022

Timeline for our transition to the Availity provider portal:

- **March 19:** New Blue Cross and BCN provider portal available to current Availity users
- **April 18:** Registration open for new Availity users
- **June:*** web-DENIS access ends

*web-DENIS and Provider Secured Services retirement date to be announced

You'll soon receive an email from Blue Cross Blue Shield of Michigan with a [special edition newsletter](#) focused on Blue Cross and Blue Care Network's transition to our new provider portal.

The special edition will help you learn about our new portal, including information on registration and training. Read more:





- Page 2 of the March–April 2022 *BCN Provider News*
- March 2022 issue of *The Record*

Musculoskeletal procedure authorizations: Reminders for facilities

We've published several reminders when changing the place of service from outpatient to inpatient for musculoskeletal surgical and related procedures that require authorization from TurningPoint Healthcare Solutions LLC. Read more: [February 2022 news item on \[ereferrals.bcbsm.com\]\(https://ereferrals.bcbsm.com\)](#)

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Articles apply to all lines of business unless noted by the icons below:

Key:  Blue Care Network commercial  Blue Cross commercial  BCN AdvantageSM  Medicare Plus BlueSM

For hospitals and facilities

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Use the **Criteria request form** to obtain criteria used in making a specific determination

When you submit an authorization request, we use medical necessity criteria to make a determination. To obtain the criteria we used on a specific request, you must complete the **Criteria request form**. Read more: [March 2022 issue of *The Record*](#)

TurningPoint authorizations for musculoskeletal surgical and related procedures are valid for six months

Prior authorization requests approved by TurningPoint Healthcare Solutions LLC on or after Jan. 1, 2022, are valid for six months from the planned date of service for all outpatient musculoskeletal procedures, including pain management procedures. Read more: [February 2022 news item on \[ereferrals.bcbsm.com\]\(http://ereferrals.bcbsm.com\)](#)

Update: DRG Readmission Processing implementation

In a [December *Record*](#) article, we wrote about proposed enhancements to Diagnosis Related Group Readmission Processing and asked for facility input. Based on that input, we've provided some additional information. Read more: [March 2022 issue of *The Record*](#)

Optum to perform outpatient facility audits on Blue Cross commercial claims starting in March 2022

Optum, an independent company that provides auditing support for Blue Cross Blue Shield of Michigan, will perform audits on outpatient facility

claims for Blue Cross commercial members, beginning in March 2022. Read more: [March 2022 issue of *The Record*](#)

We're providing more information on aligning local rules for acute inpatient medical admissions

As part of our ongoing communications on what we're doing to align local rules for acute inpatient medical admissions of members with certain conditions who are admitted on or after March 1, we recently published a new document titled [Submitting acute inpatient authorization requests: Frequently asked questions for providers](#). Read more:

- [Page 18 of the March–April 2022 *BCN Provider News*](#)
- [February 2022 issue of *The Record*](#)

Medicare Advantage post-acute care: New 30-day limit on documents in naviHealth portal





Documents for Medicare Plus BlueSM PPO and BCN AdvantageSM members are available within naviHealth's nH AccessTM portal for only 30 days from the day they were posted. This was effective Feb. 11, 2022. Read more:

- [Page 12 of the March–April 2022 *BCN Provider News*](#)
- [February 2022 issue of *The Record*](#)

Ambulatory surgical centers can bill revenue code 0750 for surgical and nonsurgical related services

Ambulatory surgical facilities and centers can bill revenue code 0750 for surgical and nonsurgical related services for Blue Cross members. Read more: [February 2022 issue of *The Record*](#)

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