

## For oncology providers

### Next phase of Provider Secured Services and web-DENIS retirement announced

On Sept. 15, 2022, Blue Cross Blue Shield of Michigan and Blue Care Network will conduct the second phase of retiring Provider Secured Services and web-DENIS, which will include the removal of the Internet Claims Submission Tool and some additional applications. Read more:

- Page 1 of the September–October 2022 *BCN Provider News*
- September 2022 issue of *The Record*

### Blue Cross and BCN follow CMS guidelines for use of JW modifier to indicate drug waste

As a reminder, Blue Cross and BCN commercial follow the Centers for Medicare & Medicaid Services' standard billing guidelines for the use of the JW modifier to identify unused drugs or biologicals from single-use vials or single-use packages that are appropriately discarded.

Read more:

- Page 17 of the September–October 2022 *BCN Provider News*
- June 2022 issue of *The Record*

### Recommendations for submitting authorization requests for medical oncology drugs to AIM

We've outlined recommendations for submitting authorization requests for medical oncology drugs to AIM Specialty Health®, an independent company, to ensure a more efficient authorization review process. These recommendations apply to all Blue Cross commercial, Medicare Plus Blue<sup>SM</sup>, BCN commercial and BCN Advantage<sup>SM</sup> members whose plans require authorization of medical oncology drugs by AIM. Read more: April 2020 [ereferrals.bcbsm.com](#) message.

### Providers in East, Mid and Southeast regions have a new email box to reach provider consultants

Blue Cross and BCN want to make it easier and simpler for you to reach a provider consultant when you need to escalate a provider inquiry. To this end, providers in the East, Mid and Southeast regions now have a new email box to use:

[petcontactus@bcbsm.com](mailto:petcontactus@bcbsm.com). Read more:

- Page 6 of the May–June 2022 *BCN Provider News*
- May 2022 issue of *The Record*

### Lunch and learn webinars focus on risk adjustment, coding

Physicians and coders are invited to register for webinars that can improve your coding processes. You can also watch previously hosted sessions on our provider training website, such as *Coding for Cancer and Neoplasms*. Read more:

- Page 22 of the September–October 2022 *BCN Provider News*
- September 2022 issue of *The Record*

### Clinical editing appeal submission reminders

To help expedite your clinical editing appeal response, we've put together some helpful tips.

Read more: *Clinical editing billing tips in the January–February 2021 BCN Provider News*





Additional information can be found in the *Appealing a BCN clinical editing denial* PDF:

Here's how to find the document:

1. Log in to our provider portal ([availity.com](https://availity.com)).
2. Click *Payer Spaces* on the Availity® menu bar.
3. Click the BCBSM and BCN logo.
4. Click *Secure Provider Resources (Blue Cross and BCN)* on the *Resources* tab.
5. Choose *Codes and Criteria* from the *Billing and Claims* drop-down menu. The PDF is under the *Clinical Editing* section.

*Continued on the next page*

Articles apply to all lines of business unless noted by the icons below:

**Key:**  Blue Care Network commercial  Blue Cross commercial  BCN Advantage<sup>SM</sup>  Medicare Plus Blue<sup>SM</sup>

## For oncology providers

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### Oncology Provider Resources

#### Located on [ereferrals.bcbsm.com](https://ereferrals.bcbsm.com):

Oncology management program FAQs

[ereferrals.bcbsm.com](https://ereferrals.bcbsm.com) → BCN or Blue Cross →

AIM-Managed Procedures → Oncology management program: Frequently asked questions for providers

Medical Benefit Drugs page – BCN

[ereferrals.bcbsm.com](https://ereferrals.bcbsm.com) → BCN →

Medical Benefit Drugs

Medical Benefit Drugs page – Blue Cross

[ereferrals.bcbsm.com](https://ereferrals.bcbsm.com) → Blue Cross →

Medical Benefit Drugs

Blue Cross and BCN utilization management medical drug list

[ereferrals.bcbsm.com](https://ereferrals.bcbsm.com) → Blue Cross or BCN →

Medical Benefit Drugs → Blue Cross and BCN utilization management medical drug list (PDF)

#### Located on [bcbsm.com/providers](https://bcbsm.com/providers):

Medical Drug and Step Therapy Prior Authorization List for Medicare Plus Blue<sup>SM</sup> and BCN Advantage<sup>SM</sup> members

[bcbsm.com/providers](https://bcbsm.com/providers) → Quick Links →

Medicare Advantage → BCN Advantage HMO-POS

resources → BCN Advantage HMO-POS and

BCN Advantage medical drug policies and forms →

Medicare Advantage Medical Drug Prior Authorization and Step Therapy List (PDF)

or

Medicare Advantage PPO medical drug policies and

forms → Medicare Advantage Medical Drug Prior

Authorization and Step Therapy List (PDF)

Questions about non-oncology medications



for drugs in the NovoLogix system:

[specialtypharmacyinquiry@bcbsm.com](mailto:specialtypharmacyinquiry@bcbsm.com)



### Rx updates

Almysys<sup>®</sup> to require prior authorization    
for most commercial members starting Aug. 25


Read more: Aug. 2 Provider Alert

Releuko<sup>®</sup> to require prior authorization    
for most commercial members starting Nov. 1

Read more: Aug. 2 Provider Alert

Three additional medications require    
prior authorization for Medicare Advantage  
members, starting Aug. 8

Read more: July 26 Provider Alert

Additional medical benefit drugs to have   
site-of-care requirements for BCN commercial  
members, starting Sept. 1

Read more: Page 29 of the July–August 2022  
BCN Provider News

Prior authorization requirements change    
for radiology code \*71271 

Read more:

- Page 37 of the July–August 2022  
BCN Provider News
- June 2022 issue of *The Record*

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the American Medical Association.

Fyarro to require prior authorization  
for most members, starting Aug. 16

Read more:





- Page 27 of the July–August 2022  
BCN Provider News
- July 2022 issue of *The Record*

Fusilev no longer requires prior authorization

Read more:

- Page 28 of the July–August 2022  
BCN Provider News
- July 2022 issue of *The Record*

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