Blues Brief



For oncology providers

Next phase of Provider Secured Services and web-DENIS retirement announced

On Sept. 15, 2022, Blue Cross Blue Shield of Michigan and Blue Care Network will conduct the second phase of retiring Provider Secured Services and web-DENIS, which will include the removal of the Internet Claims Submission Tool and some additional applications. Read more:

- Page 1 of the September–October 2022 **BCN Provider News**
- September 2022 issue of The Record

Blue Cross and BCN follow PPO CMS guidelines for use of JW modifier to indicate drug waste

As a reminder, Blue Cross and BCN commercial follow the Centers for Medicare & Medicaid Services' standard billing guidelines for the use of the JW modifier to identify unused drugs or biologicals from single-use vials or single-use packages that are appropriately discarded. Read more:

- Page 17 of the September-October 2022 **BCN Provider News**
- June 2022 issue of The Record

Recommendations for submitting authorization requests for medical oncology drugs to AIM

We've outlined recommendations for submitting authorization requests for medical oncology drugs to AIM Specialty Health®, an independent company, to ensure a more efficient authorization review process. These recommendations apply to all Blue Cross commercial, Medicare Plus BlueSM, BCN commercial and BCN AdvantageSM members whose plans require authorization of medical oncology drugs by AIM. Read more: April 2020 ereferrals.bcbsm.com message.

Providers in East, Mid and Southeast regions have a new email box to reach provider consultants

Blue Cross and BCN want to make it easier and simpler for you to reach a provider consultant when you need to escalate a provider inquiry. To this end, providers in the East, Mid and Southeast regions now have a new email box to use:

petcontactus@bcbsm.com. Read more:

- Page 6 of the May-June 2022 **BCN Provider News**
- May 2022 issue of The Record

Lunch and learn webinars focus on risk adjustment, coding

Physicians and coders are invited to register for webinars that can improve your coding processes. You can also watch previously hosted sessions on our provider training website, such as Coding for Cancer and Neoplasms. Read more:

- Page 22 of the September-October 2022 **BCN Provider News**
- September 2022 issue of The Record

Clinical editing appeal submission reminders

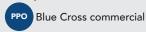
To help expedite your clinical editing appeal response, we've put together some helpful tips. Read more: Clinical editing billing tips in the January-February 2021 BCN Provider News Additional information can be found in the Appealing a BCN clinical editing denial PDF: Here's how to find the document:

- 1. Log in to our provider portal (availity.com).
- 2. Click Payer Spaces on the Availity® menu bar.
- 3. Click the BCBSM and BCN logo.
- 4. Click Secure Provider Resources (Blue Cross and BCN) on the Resources tab.
- 5. Choose Codes and Criteria from the Billing and Claims drop-down menu. The PDF is under the Clinical Editing section.

Continued on the next page

Articles apply to all lines of business unless noted by the icons below:

HMO Blue Care Network commercial PPO Blue Cross commercial HMO BCN AdvantageSM PPO







Blues Brief



For oncology providers

Continued from front page

Oncology Provider Resources Located on ereferrals.bcbsm.com:

Oncology management program FAQs **ereferrals.bcbsm.com** → BCN or Blue Cross→ AIM-Managed Procedures → Oncology management program: Frequently asked questions for providers

Medical Benefit Drugs page – BCN ereferrals.bcbsm.com \rightarrow BCN \rightarrow Medical Benefit Drugs

Medical Benefit Drugs page – Blue Cross ereferrals.bcbsm.com \rightarrow Blue Cross \rightarrow Medical Benefit Drugs

Blue Cross and BCN utilization management medical drug list

ereferrals.bcbsm.com \rightarrow Blue Cross or BCN \rightarrow Medical Benefit Drugs → Blue Cross and BCN utilization management medical drug list (PDF)

Located on bcbsm.com/providers:

Medical Drug and Step Therapy Prior Authorization List for Medicare Plus BlueSM and BCN AdvantageSM members bcbsm.com/providers → Quick Links → Medicare Advantage → BCN Advantage HMO-POS resources → BCN Advantage HMO-POS and BCN Advantage medical drug policies and forms \rightarrow Medicare Advantage Medical Drug Prior Authorization and Step Therapy List (PDF)

Medicare Advantage PPO medical drug policies and forms → Medicare Advantage Medical Drug Prior Authorization and Step Therapy List (PDF)

Questions about non-oncology medications for drugs in the NovoLogix system: specialtypharmacyinquiry@bcbsm.com

Rx updates

Alymsys® to require prior authorization HMO for most commercial members starting Aug. 25 Read more: Aug. 2 Provider Alert

Releuko® to require prior authorization for most commercial members starting Nov. 1 Read more: Aug. 2 Provider Alert

Three additional medications require prior authorization for Medicare Advantage members, starting Aug. 8 Read more: July 26 Provider Alert

Additional medical benefit drugs to have HMO site-of-care requirements for BCN commercial members, starting Sept. 1

Read more: Page 29 of the July-August 2022 **BCN Provider News**

Prior authorization requirements change HMO for radiology code *71271



Read more:

- Page 37 of the July-August 2022 **BCN Provider News**
- June 2022 issue of The Record

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Fyarro to require prior authorization for most members, starting Aug. 16

Read more:

- Page 27 of the July-August 2022 **BCN Provider News**
- July 2022 issue of The Record

Fusilev no longer requires prior authorization Read more:

- Page 28 of the July-August 2022 **BCN Provider News**
- July 2022 issue of The Record

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Key: HMO Blue Care Network commercial PPO Blue Cross commercial HMO BCN AdvantageSM PPO





