

Blues Brief

For hospitals and facilities

Next phase of Provider Secured Services and web-DENIS retirement announced

On Sept. 15, 2022, Blue Cross Blue Shield of Michigan and Blue Care Network conducted the second phase of retiring Provider Secured Services and web-DENIS. It included the removal of the Internet Claims Submission Tool and some additional applications. Read more:

- [Page 1 of the September–October 2022 BCN Provider News](#)
- [September 2022 issue of *The Record*](#)

Post-acute care providers need direct access to naviHealth's provider portal

The way post-acute care providers access naviHealth's provider portal, nH Access, is changing with Blue Cross and BCN's transition to Availity Essentials. Post-acute care providers will need direct access to nH Access. Read more:

- [Page 4 of the September–October 2022 BCN Provider News](#)
- [August 2022 issue of *The Record*](#)

Use updated forms for post-acute care prior authorization requests for commercial members

Providers should use our updated and aligned forms when submitting prior authorization requests for post-acute care for Blue Cross and BCN commercial members. Read more:

- [Page 26 of the September–October 2022 BCN Provider News](#)
- [September 2022 issue of *The Record*](#)

Submit requests for commercial inpatient rehabilitation admissions and extensions only through e-referral

Beginning Jan. 1, 2023, we'll require inpatient rehabilitation, or IPR, providers located in Michigan to submit prior authorization requests through the e-referral system and not by fax. This applies to requests for both Blue Cross and Blue Care Network commercial members for:

- Initial admissions
- Additional days (extensions)

Read more:

- [Page 24 of the September–October 2022 BCN Provider News](#)
- [September 2022 issue of *The Record*](#)

New lab program for Blue Cross commercial and Medicare Plus Blue now live





Blue Cross has instituted a new laboratory benefits management program supported by Avalon Healthcare Solutions, an independent company. This program uses enhanced editing to promote correct coding and assist with accurate claim payment. Read more: [September 2022 issue of *The Record*](#)

Benefit Explainer includes new payability limitation

Benefit Explainer users may have started seeing a new payability limitation regarding the National Provider Identifier, beginning Aug. 1, 2022. The new limitation can appear as a stand-alone rule or as a combination rule with another limitation. Read more: [September 2022 issue of *The Record*](#)

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Articles apply to all lines of business unless noted by the icons below:

Key:  Blue Care Network commercial  Blue Cross commercial  BCN AdvantageSM  Medicare Plus BlueSM

For hospitals and facilities

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Here are updated guidelines for billing self-administered medications provided in outpatient facilities

MA HMO MA PPO

When a Medicare Advantage member is receiving services in an outpatient facility but hasn't brought their self-administered medications with them, follow the updated guidelines for what to do and what not to do. Read more:

- Page 15 of the September–October 2022 *BCN Provider News*
- August 2022 issue of *The Record*

Reminder: Only certain modifiers payable for services provided in OPC facilities for Blue Cross commercial members

PPO

When billing for services provided in an outpatient psychiatric care facility, include the appropriate modifier to identify the licensure level of the servicing provider. Read more: [September 2022 issue of *The Record*](#)

Reminder: Private duty nursing services will require prior authorization

PPO

Agencies will need to get prior authorization before providing private duty nursing services for dates of service on or after Oct. 1, 2022. We began accepting prior authorization requests for these services through the e-referral system on Sept. 1. Read more: [September 2022 issue of *The Record*](#)

2023 ICD-10-CM and PCS code updates available

Fiscal year 2023 ICD-10-CM and ICD-10-PCS code updates, which will be effective with dates of service on and after Oct. 1, 2022, are now available. Read more: [September 2022 issue of *The Record*](#)

DRG clinical validation audits will begin in September for Medicare Plus Blue claims

MA PPO

Beginning September 2022, EXL, an independent company that provides auditing support for Blue Cross, will perform clinical validation and coding claim audits for Medicare Plus BlueSM claims on inpatient hospital diagnosis related groups, or DRGs. Read more: [August 2022 issue of *The Record*](#)

CS modifier limited to specific codes, effective Sept. 1

HMO PPO

Blue Cross and Blue Care Network commercial plans are limiting the use of the CS modifier to a specific list of codes effective for dates of service on or after Sept. 1, 2022. Read more: [August 2022 issue of *The Record*](#)

Holiday office closings





Blue Cross and BCN offices will be closed Nov. 8 (Election Day) and Nov. 24-25 (Thanksgiving).

Finding the latest coronavirus (COVID-19) provider information

Our provider communications about COVID-19 can be found here:

- In the *Member Care* section of our secure Provider Resources site, accessible through Availity
- Our public webpage for providers is located at bcbsm.com/coronavirus. Click on *Health Care Providers*.

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