

For physician offices

Farewell, web-DENIS. Hello, Availity Essentials

The last day to log in to Provider Secured Services and web-DENIS is Dec. 15. Make sure you're registered and ready to use Blue Cross and BCN's new provider portal, Availity® Essentials. Beginning Dec. 16, you'll no longer be able to log in to Provider Secured Services or web-DENIS. Read more: [December 2022 issue of *The Record*](#)

How to check for eligibility and benefits on Availity

Checking eligibility and benefits on our new provider portal is quick and easy. Read more: [December 2022 issue of *The Record*](#)

Health e-BlueSM data entry due soon

The deadline for entering data in Health e-Blue for 2022 gaps in care is midnight Jan. 22, 2023. Data entered after this deadline won't count for 2022 incentives. The deadline for submitting electronic medical record files is Feb. 3, 2023.

Blue Cross and BCN receive MA HMO MA PPO high Medicare Star Ratings from CMS again this year

The Centers for Medicare & Medicaid Services recently announced its 2023 Medicare Star Ratings — and Blue Cross Blue Shield of Michigan achieved strong results. Both our BCN AdvantageSM HMO plan and our Medicare Plus BlueSM PPO plan captured 4.5-Star ratings, making our plans once again among the highest-rated in the country. Read more: [December 2022 issue of *The Record*](#)

Summary of upcoming changes effective Jan. 1, 2023

Medicare Advantage plans transitioning to Optum Rx pharmacy benefit manager MA HMO MA PPO

Read more:

- Page 9 of the November–December 2022 *BCN Provider News*
- October 2022 issue of *The Record*

Estimate Your Cost tool to launch Jan. 1

Read more:

- Page 14 of the November–December 2022 *BCN Provider News*
- November 2022 issue of *The Record*

BCN offers virtual primary care plan for 2023 HMO

Read more: Page 4 of the November–December 2022 *BCN Provider News*

New family building and maternity support solution for commercial members HMO PPO

Read more:

- Page 13 of the November–December 2022 *BCN Provider News*
- October 2022 issue of *The Record*

Coding Advisor outreach to educate providers about appropriate use of procedure codes

Read more: [December 2022 issue of *The Record*](#)

Starting Jan. 1, male condoms will be covered as a preventive care product

Read more: [December 2022 issue of *The Record*](#)

How Landmark can support primary care providers as they care for our most vulnerable Medicare Advantage members MA HMO MA PPO

Read more: [December 2022 issue of *The Record*](#)

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Articles apply to all lines of business unless noted by the icons below:

Key: HMO Blue Care Network commercial PPO Blue Cross commercial MA HMO BCN AdvantageSM MA PPO Medicare Plus BlueSM



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Learn more about patient experience resources

Blue Cross Blue Shield of Michigan and Blue Care Network administer the Clinician and Group Consumer Assessment of Healthcare Providers and Systems®, a nationally recognized survey that's widely used to collect data about patient experiences and monitor provider performance. We've added a page on our *Provider Resources* site to provide more details about the CG-CAHPS survey and our patient experience resources. Read more: [December 2022 issue of *The Record*](#)

Lunch and learn webinars focus on risk adjustment, coding

Physicians and coders are invited to attend webinars that provide new information on documentation and coding of common and challenging diagnoses. These live, educational lunchtime sessions include an opportunity to ask questions. Read more: [December 2022 issue of *The Record*](#)

Get ready for Welcome to Medicare, annual wellness visits for Medicare Plus Blue patients

2023 will bring new and existing Medicare Plus BlueSM members to your medical practice for their annual wellness visits — which are at no cost to them. These visits play an important role in helping your patients maintain or improve their health. Read more: [December 2022 issue of *The Record*](#)

Podcasts give you quick, easy tools for improving the patient experience

To help practices improve the patient experience, we've developed a podcast series called "Practice Up." The four podcasts included in the series are

short and engaging, allowing you to listen at your convenience. Read more: [December 2022 issue of *The Record*](#)

Intensive services program for children, adults now available for Blue Cross commercial providers

A program that's been successful for Blue Care Network commercial and BCN AdvantageSM members is now payable for Blue Cross commercial and Medicare Plus BlueSM members. Our Adult Intensive Services and Child Intensive Services program provides intensive case management services for members with chronic mental illness. Read more: [December 2022 issue of *The Record*](#)

Modifier 26 no longer used to support denial of new patient claim

On Oct. 10, 2022, a Blue Cross payment policy was updated so that procedure codes previously submitted with a modifier 26 aren't used to support the denial of a new patient visit. Read more: [December 2022 issue of *The Record*](#)

Holiday office closings

Blue Cross and BCN offices will be closed Dec. 23 through Dec. 26 and Dec. 30 through Jan. 2.

Finding the latest coronavirus (COVID-19) provider information

Our provider communications about COVID-19 can be found here:

- In the *Member Care* section of our secure Provider Resources site, accessible through *Availity*®
- Our public webpage for providers is located at bcbsm.com/coronavirus. Click on *Health Care Providers*.

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