Blues Brief



For physician offices

Next phases of Provider Secured Services and web-DENIS retirement announced

On Oct. 25, Blue Cross Blue Shield of Michigan and Blue Care Network will enter the third phase of retirement for Provider Secured Services and web-DENIS. This phase includes the removal of:

- The HCPCS lookup tool
- All links to applications for submitting referral and prior authorization requests

On Sept. 15, 2022, Blue Cross and BCN conducted the second phase of retirement, which included the removal of the Internet Claims Submission Tool and some additional applications. Read more:

- Page 1 of the September-October 2022 **BCN Provider News**
- October 2022 issue of The Record

Landmark Health high-intensity in-home care program expands Jan. 1

Blue Cross and BCN will expand the high-intensity in-home care program by Landmark Health to include Medicare Advantage members with multiple chronic conditions who live in any county in Michigan's Lower Peninsula, effective Jan. 1. Read more:

- Page 10 of the September-October 2022 **BCN Provider News**
- September 2022 issue of The Record

New family building and PD PD maternity support solution for commercial members

Blue Cross and BCN are working with Maven, an independent company, to provide a family building and maternity solution that supports all backgrounds, lifestyles and phases of starting or growing a family and helps improve clinical outcomes for parents and babies. This will be available starting Jan. 1, 2023. Read more: October 2022 issue of The Record

Remind your eligible patients to get mammograms every two years

October is Breast Cancer Awareness Month. One in eight women in the United States will be diagnosed with breast cancer in her lifetime, making it the second most common cancer in women. You play an integral role in early detection by recommending regular screenings to your patients.

- Page 6 of the September-October 2022 **BCN Provider News**
- September 2022 issue of The Record

Blue Cross and BCN commercial PD will use Audaire Health to capture clinical outcomes on select therapies

Blue Cross and Blue Care Network will use the Audaire Health™ provider portal to track and capture clinical outcomes for all Blue Cross and BCN commercial members for select gene and cellular therapies, starting Oct. 1, 2022. Read more: October 2022 issue of The Record

Reminder: Medicare wellness visit and E&M code payable when billed on the same date of service

Effective Jan. 1, 2022, an evaluation and management procedure code — including a code for an annual physical examination — is payable for BCN Advantage members on the same date of service as a Medicare wellness visit without submitting an appeal. Read more: Sept. 6, 2022 Provider Alert Other helpful resources can be found in the

- Clinical Quality section on our provider portal: Medicare Wellness Visits checklist (PDF)
- Medicare Wellness Visits FAQ (PDF)
- Medicare Wellness Visits (MWV) Custom Measure tip sheet (PDF)

Continued on the next page

Articles apply to all lines of business unless noted by the icons below:

Key: HMO Blue Care Network commercial PPO Blue Cross commercial HMO BCN AdvantageSM PPO







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Continued from front page

e-referral training tools updated

We recently updated the e-referral User Guide and Quick Guide. They are dated September 2022. Updates reflect the changes when using the new provider portal and how to submit an extension on an Inpatient Authorization. Read more: Sept. 21, 2022 Provider Alert

Blue Cross, BCN covering (HMO) PPO additional vaccine



Blue Cross and Blue Care Network have added Priorix® to our list of vaccines covered under the pharmacy benefit, starting Aug. 2, 2022. Read more: October 2022 issue of The Record

TurningPoint to review site of Po care for select hip and knee surgeries starting Jan. 2

TurningPoint Healthcare Solutions, LLC, will review the site of care for select hip and knee surgeries as part of each prior authorization determination for Blue Cross commercial groups and members, starting Jan. 2, 2023. Read more: October 2022 issue of The Record

Reminder: Providers have a new email box to reach provider consultants

Blue Cross and BCN want to make it easier and simpler for you to reach a provider consultant when you need to escalate a provider inquiry. To this end, providers in the East, Mid and Southeast regions now have a new email box to use:

petcontactus@bcbsm.com. Read more:

- Page 6 of the May–June 2022 **BCN Provider News**
- May 2022 issue of The Record

Rx updates



Read more: October 2022 issue of The Record

Starting Dec. 1, new prior authorizations are required for opioid medications exceeding 90 MMEs

Read more: October 2022 issue of The Record

Prior authorization will be required for Opdualag, starting Dec. 1

Read more: October 2022 issue of The Record

We've changed how we manage HMO Skyrizi SC, Stelara SC





Read more: October 2022 issue of The Record

Finding the latest coronavirus (COVID-19) provider information

Our provider communications about COVID-19 can be found here:

- In the Member Care section of our secure Provider Resources site, accessible through
- Our public webpage for providers is located at bcbsm.com/coronavirus. Click on Health Care Providers.

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