



For physician offices

Next phase of Provider Secured Services and web-DENIS retirement announced

On Sept. 15, 2022, Blue Cross Blue Shield of Michigan and Blue Care Network will conduct the second phase of retiring Provider Secured Services and web-DENIS, which will include the removal of the Internet Claims Submission Tool and some additional applications. Read more:

- [Page 1 of the September–October 2022 BCN Provider News](#)
- [September 2022 issue of *The Record*](#)

2023 ICD-10-CM and PCS code updates available

Fiscal year 2023 ICD-10-CM and ICD-10-PCS code updates, which will be effective with dates of service on and after Oct. 1, 2022, are now available.

Read more: [September 2022 issue of *The Record*](#)

Reminder: Private duty nursing services will require prior authorization

Agencies will need to get prior authorization before providing private duty nursing services for dates of service on or after Oct. 1, 2022. We'll begin accepting prior authorization requests for these services through the e-referral system on Sept. 1.

Read more: [September 2022 issue of *The Record*](#)

Benefit Explainer includes new PPO payability limitation

Benefit Explainer users may have started seeing a new payability limitation regarding the National Provider Identifier, beginning Aug. 1, 2022. The new limitation can appear as a stand-alone rule or as a combination rule with another limitation.

Read more: [September 2022 issue of *The Record*](#)

New lab program for Blue Cross PPO commercial and Medicare Plus MA PPO Blue now live

Blue Cross has instituted a new laboratory benefits management program supported by Avalon Healthcare Solutions, an independent company. This program uses enhanced editing to promote correct coding and assist with accurate claim payment. Read more: [September 2022 issue of *The Record*](#)

Submit requests for commercial HMO inpatient rehabilitation admissions and extensions through e-referral, starting Jan. 1, 2023 PPO

Beginning Jan. 1, 2023, we'll require inpatient rehabilitation, or IPR, providers located in Michigan to submit prior authorization requests through the e-referral system and not by fax. This applies to requests for our Blue Cross and Blue Care Network commercial members for initial admissions and additional days (extensions). Read more:

- [Page 24 of the September–October 2022 BCN Provider News](#)
- [September 2022 issue of *The Record*](#)

Crisis services provide support for members with urgent behavioral health concerns

Blue Cross and Blue Care Network recently launched new mobile crisis and crisis stabilization services to help commercial members under age 65 experiencing a mental health or substance use crisis get prompt and appropriate behavioral health treatment. Read more:

- [Page 22 of the July–August 2022 BCN Provider News](#)
- [September 2022 issue of *The Record*](#)

Continued on the next page

Articles apply to all lines of business unless noted by the icons below:

Key: HMO Blue Care Network commercial PPO Blue Cross commercial MA HMO BCN AdvantageSM MA PPO Medicare Plus BlueSM

For physician offices

Continued from front page

Reminder: Providers have a new email box to reach provider consultants

Blue Cross and BCN want to make it easier and simpler for you to reach a provider consultant when you need to escalate a provider inquiry. To this end, providers in the East, Mid and Southeast regions now have a new email box to use:

petcontactus@bcbsm.com. Read more:

- Page 6 of the May–June 2022 *BCN Provider News*
- May 2022 issue of *The Record*

Training updates

New on-demand training available

Read more:

- Page 3 of the September–October 2022 *BCN Provider News*
- September 2022 issue of *The Record*

Lunch and learn webinars focus on risk adjustment, coding

Read more:

- Page 22 of the September–October 2022 *BCN Provider News*
- September 2022 issue of *The Record*

We've updated our e-learning videos on Medicare Star Ratings for 2022

Read more: September 2022 issue of *The Record*

Training opportunities available to learn more about pharmacogenomics

Read more:

- Page 3 of the September–October 2022 *BCN Provider News*
- September 2022 issue of *The Record*

Holiday office closings

Blue Cross and BCN offices will be closed on Sept. 5 for Labor Day.

Rx updates

Three additional medications require prior authorization for Medicare Advantage members 

Read more: September 2022 issue of *The Record*

Here's what you need to know about billing and requesting prior authorization for denosumab

Read more:

- Page 18 of the September–October 2022 *BCN Provider News*
- September 2022 issue of *The Record*

Byooviz to be preferred ranibizumab drug for Medicare Advantage members, starting Oct. 4

Read more:

- Page 16 of the September–October 2022 *BCN Provider News*
- September 2022 issue of *The Record*

Additional drugs to have specific requirements for URMBS members with Blue Cross non-Medicare plans





Read more: September 2022 issue of *The Record*

Finding the latest coronavirus (COVID-19) provider information

Our provider communications about COVID-19 can be found here:

- In the *Member Care* section of our secure Provider Resources site, accessible through Availity®
- Our public webpage for providers is located at bcbsm.com/coronavirus. Click on *Health Care Providers*.

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Key:  Blue Care Network commercial  Blue Cross commercial  BCN AdvantageSM  Medicare Plus BlueSM