

## Provider Secured Services, including web-DENIS, end date extended for some functions

Blue Cross Blue Shield of Michigan and Blue Care Network are extending the original June 21, 2022, retirement date for core functions within Provider Secured Services, including web-DENIS. Some functions will remain in Provider Secured Services for a limited time, but many links and resource information will only be accessible through our new provider portal, Availity Essentials.

Read more: [June 21 Provider Alert](#)

### Reminder: 2% Medicare sequestration reduction slated to resume July 1

We're reminding health care providers that Medicare sequestration reduction is scheduled to resume July 1, 2022, at 2%. Read more:

- [Page 8 of the July–August 2022 BCN Provider News](#)
- [July 2022 issue of \*The Record\*](#)

### We're introducing a new program that uses genetic testing to personalize medication treatments

Blue Care Network is pleased to announce a new precision medicine program, Blue Cross Personalized Medicine<sup>SM</sup>, that will help physicians tailor the medication regimen of patients to their specific needs. The program uses pharmacogenomics, or genetic testing, to personalize medication treatments. Read more:

- [Page 1 of the July–August 2022 BCN Provider News](#)
- [May–June 2022 issue of \*Hospital and Physician Update\*](#)

### Holiday office closings

Blue Cross and BCN offices will be closed July 4 (Independence Day).

### 2022 InterQual criteria to be implemented Aug. 1

Blue Cross Blue Shield of Michigan and Blue Care Network will start using 2022 InterQual<sup>®</sup> criteria on Aug. 1, 2022, to make utilization management determinations. Read more:

- [Page 12 of the July–August 2022 BCN Provider News](#)
- [July 2022 issue of \*The Record\*](#)

### Providers in East, Mid and Southeast regions have a new email box to reach provider consultants





Blue Cross and BCN want to make it easier and simpler for you to reach a provider consultant when you need to escalate a provider inquiry. To this end, providers in the East, Mid and Southeast regions now have a new email box to use:

[petcontactus@bcbsm.com](mailto:petcontactus@bcbsm.com). Read more:

- [Page 6 of the May–June 2022 BCN Provider News](#)
- [May 2022 issue of \*The Record\*](#)

*Continued on the next page*

Articles apply to all lines of business unless noted by the icons below:

**Key:**  Blue Care Network commercial  Blue Cross commercial  BCN Advantage<sup>SM</sup>  Medicare Plus Blue<sup>SM</sup>

For physician offices

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## Landmark Health program MA HMO MA PPO expanding

Blue Cross and Blue Care Network have been working with Landmark Health to make high-intensity in-home care available to Medicare Advantage members with multiple chronic conditions. Beginning July 1, we're expanding the program to include additional members in Southeast Michigan counties, as well as the Lansing and Flint areas. Read more:

- Page 11 of the July–August 2022 *BCN Provider News*
- July 2022 issue of *The Record*

## Blue Cross and BCN add new virtual option for behavioral health care

Blue Cross Blue Shield of Michigan has contracted with AbleTo, an independent company, to provide members with expanded access to behavioral health providers by offering a new virtual option for anxiety and depression treatment, effective July 15.

This applies to Blue Cross commercial, Medicare Plus Blue<sup>SM</sup>, BCN commercial, and BCN Advantage<sup>SM</sup> members. Read more:

- Page 23 of the July–August 2022 *BCN Provider News*
- July 2022 issue of *The Record*

## 2022 Quality Measure Descriptions document available

This guide provides reference material to help Blue Cross and BCN providers achieve 2022 Quality Rewards incentives. This can be found on BCN Health e-Blue<sup>SM</sup>, BCBSM Health e-Blue or BCBSM Medicare Advantage Health e-Blue under the *Resources* section.

## We're removing age limits for HMO PPO autism spectrum disorder services

We're removing age limits for autism spectrum disorder services, including applied behavior analysis, or ABA, and physical, occupational and speech therapy. This change is retroactive to Jan. 1, 2022, to ensure continued access to treatment for Blue Cross commercial and BCN commercial members whose plan benefits include these services. Read more:

- Page 20 of the July–August 2022 *BCN Provider News*
- July 2022 issue of *The Record*

## Coding Advisor outreach to educate providers about appropriate use of procedure codes

In July, Change Healthcare will reach out by phone or letter to providers who submit claims to Blue Cross and BCN. Coding Advisor will compare the billing of CPT codes to the codes used by a provider's peers through a physician profile. Read more:

- Page 34 of the July–August 2022 *BCN Provider News*
- July 2022 issue of *The Record*

### Finding the latest coronavirus (COVID-19) provider information

Our provider communications about COVID-19 can be found here:

- In the *Member Care* section of our secure Provider Resources site, accessible through *Availity*®
- Our public webpage for providers is located at [bcbsm.com/coronavirus](https://bcbsm.com/coronavirus). Click on *Health Care Providers*.

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**Key:** HMO Blue Care Network commercial PPO Blue Cross commercial MA HMO BCN Advantage<sup>SM</sup> MA PPO Medicare Plus Blue<sup>SM</sup>