

For physician offices

Access to Provider Secured Services and web-DENIS ends June 21

Act now to maintain access to Blue Cross, BCN information

If you haven't yet had the chance to register and train, time is running out. Blue Cross and BCN's Provider Secured Services and web-DENIS will have their last day of operation June 21. Beginning June 22, these tools will be retired and no longer available. Read more: June 2022 issue of The Record

Reminder: Availity administrators must take action now to ensure access to e-referral and Health e-Blue tools within Availity

Time is running out. June 21, 2022, is the last day to access e-referral and Health e-BlueSM through Provider Secured Services and web-DENIS.

If they haven't already done so, Availity® administrators need to take action to set up access to e-referral and (if appropriate) Health e-Blue. This will ensure users can access these tools through Availity Essentials.

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Clinical editing appeal (HMO) (MA) submission reminders





To help expedite your clinical editing appeal response, we've put together some helpful tips. Read more: Clinical editing billing tips in the January-February 2021 BCN Provider News Additional information can be found in the Appealing a BCN clinical editing denial PDF:

Here's how to find the document:

- 1. Log in to our provider portal (availity.com).
- 2. Click Payer Spaces on the Availity menu bar.
- 3. Click the BCBSM and BCN logo.
- 4. Click Secure Provider Resources (Blue Cross and BCN) on the Resources tab.
- 5. Choose Codes and Criteria from the Billing and Claims drop-down menu. The PDF is under the Clinical Editing section.

Blue Cross follows CMS guidelines for use of JW modifier

Blue Cross follows the Centers for Medicare & Medicaid Services' standard billing guidelines for the use of the JW modifier to identify unused drugs or biologicals from single-use vials or single-use packages that are appropriately discarded. This applies to professional claims only. Read more: June 2022 issue of The Record

We invite you to join PGIP

We're pleased to announce that we'll accept applications for the Physician Group Incentive Program from new physician organizations from July 1-31. To request application materials, send an email to valuepartnerships@bcbsm.com. Read more: June 2022 issue of The Record

Continued on the next page

Articles apply to all lines of business unless noted by the icons below:









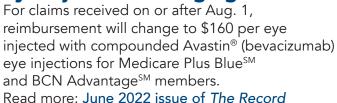
Blues Brief



For physician offices

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Reimbursement for Avastin (MA) (MA) eye injections changing



Landmark Health program (MA) (MA) expanding





Blue Cross and Blue Care Network have been working with Landmark Health to make high-intensity in-home care available to Medicare Advantage members with multiple chronic conditions. Beginning July 1, we're expanding the program to include additional members in Southeast Michigan counties, as well as the Lansing and Flint areas. Read more: June 2022 issue of The Record

Appropriate use of modifier 59 Pho



Finding the latest coronavirus (COVID-19) provider information

Our provider communications about COVID-19 can be found here:

- In the Member Care section of our secure Provider Resources site, accessible through Availity
- Our public webpage for providers is located at bcbsm.com/coronavirus. Click on Health Care Providers.

Rx updates

We're changing how we cover some prescription drugs starting in July Read more: May 2022 issue of The Record

Inflectra, Avsola will be preferred [HMO] PPO infliximab products for pediatric commercial members starting in July Read more:

- Page 25 of the May-June 2022 **BCN Provider News**
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Training updates

Lunch and learn webinars for physicians and coders focus on risk adjustment, coding

Read more:

- Page 31 of the March–April 2022 **BCN Provider News**
- June 2022 issue of The Record

Virtual provider symposiums to focus on patient experience, HEDIS

Read more:

- Page 8 of the May-June 2022 **BCN Provider News**
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Virtual provider symposiums to focus on documentation and coding

Read more:

- Page 31 of the May-June 2022 **BCN Provider News**
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Important updates to training courses; new on-demand training available

Read more: June 2022 issue of The Record

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