

Access to Provider Secured Services and web-DENIS ends June 21

Act now to maintain access to Blue Cross, BCN information

If you haven't yet had the chance to register and train, time is running out. Blue Cross and BCN's Provider Secured Services and web-DENIS will have their last day of operation June 21. Beginning June 22, these tools will be retired and no longer available. Read more: [June 2022 issue of *The Record*](#)

Reminder: Availity administrators must take action now to ensure access to e-referral and Health e-Blue tools within Availity

Time is running out. June 21, 2022, is the last day to access e-referral and Health e-BlueSM through Provider Secured Services and web-DENIS.

If they haven't already done so, Availity[®] administrators need to take action to set up access to e-referral and (if appropriate) Health e-Blue. This will ensure users can access these tools through Availity Essentials. Read more:

- [Page 5 of the May–June 2022 BCN Provider News](#)
- [June 2022 issue of *The Record*](#)

Clinical editing appeal submission reminders

To help expedite your clinical editing appeal response, we've put together some helpful tips. Read more: [Clinical editing billing tips in the January–February 2021 BCN Provider News](#) Additional information can be found in the [Appealing a BCN clinical editing denial PDF](#):

Here's how to find the document:

1. Log in to our provider portal ([availity.com](#)).
2. Click *Payer Spaces* on the Availity menu bar.
3. Click the BCBSM and BCN logo.
4. Click *Secure Provider Resources (Blue Cross and BCN)* on the *Resources* tab.
5. Choose *Codes and Criteria* from the *Billing and Claims* drop-down menu. The PDF is under the *Clinical Editing* section.

Blue Cross follows CMS guidelines for use of JW modifier





Blue Cross follows the Centers for Medicare & Medicaid Services' standard billing guidelines for the use of the JW modifier to identify unused drugs or biologicals from single-use vials or single-use packages that are appropriately discarded. This applies to professional claims only. Read more: [June 2022 issue of *The Record*](#)

We invite you to join PGIP

We're pleased to announce that we'll accept applications for the Physician Group Incentive Program from new physician organizations from July 1-31. To request application materials, send an email to valuepartnerships@bcbsm.com. Read more: [June 2022 issue of *The Record*](#)

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Articles apply to all lines of business unless noted by the icons below:

Key:  Blue Care Network commercial  Blue Cross commercial  BCN AdvantageSM  Medicare Plus BlueSM

For physician offices

Continued from front page

Reimbursement for Avastin eye injections changing MA HMO MA PPO

For claims received on or after Aug. 1, reimbursement will change to \$160 per eye injected with compounded Avastin® (bevacizumab) eye injections for Medicare Plus BlueSM and BCN AdvantageSM members.

Read more: [June 2022 issue of *The Record*](#)

Landmark Health program expanding MA HMO MA PPO

Blue Cross and Blue Care Network have been working with Landmark Health to make high-intensity in-home care available to Medicare Advantage members with multiple chronic conditions.

Beginning July 1, we're expanding the program to include additional members in Southeast Michigan counties, as well as the Lansing and Flint areas.

Read more: [June 2022 issue of *The Record*](#)

Appropriate use of modifier 59 MA HMO MA PPO

As a reminder, you must follow the guidelines communicated in the [September 2021 *Record* article](#) when appending modifier 59 on Medicare Plus Blue claims. We have begun editing claim lines when modifier 59 is appended to ensure the correct coding of services. Read more: [June 2022 issue of *The Record*](#)

Finding the latest coronavirus (COVID-19) provider information

Our provider communications about COVID-19 can be found here:

- In the *Member Care* section of our secure Provider Resources site, accessible through Availity
- Our public webpage for providers is located at bcbsm.com/coronavirus. Click on *Health Care Providers*.

Rx updates

We're changing how we cover some prescription drugs starting in July

Read more: [May 2022 issue of *The Record*](#)

Inflectra, Avsola will be preferred HMO PPO infliximab products for pediatric commercial members starting in July

Read more:

- Page 25 of the May–June 2022 *BCN Provider News*
- June 2022 issue of *The Record*

Training updates

Lunch and learn webinars for physicians and coders focus on risk adjustment, coding

Read more:

- Page 31 of the March–April 2022 *BCN Provider News*
- June 2022 issue of *The Record*

Virtual provider symposiums to focus on patient experience, HEDIS

Read more:

- Page 8 of the May–June 2022 *BCN Provider News*
- June 2022 issue of *The Record*

Virtual provider symposiums to focus on documentation and coding

Read more:

- Page 31 of the May–June 2022 *BCN Provider News*
- June 2022 issue of *The Record*

Important updates to training courses; new on-demand training available

Read more: [June 2022 issue of *The Record*](#)

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Key: HMO Blue Care Network commercial PPO Blue Cross commercial MA HMO BCN AdvantageSM MA PPO Medicare Plus BlueSM