

For physician offices

## Transition to Availity

### Notice: Last day for Provider Secured Services and web-DENIS is June 21

Blue Cross Blue Shield of Michigan and Blue Care Network's Provider Secured Services and web-DENIS will have their last day of operation on June 21. Beginning June 22, these tools will no longer be available. Read more:

- Page 1 of the May–June 2022 *BCN Provider News*
- May 2022 issue of *The Record*

### Blue Cross Commercial Provider Manual has moved to our new provider portal PPO

The *Blue Cross Commercial Provider Manual* has moved from Benefit Explainer to our new provider portal, Availity<sup>SM</sup>. Read more: [May 2022 issue of \*The Record\*](#)

### Designate Availity administrator and ensure access to e-referral and Health e-Blue within Availity

Your Availity<sup>®</sup> administrator needs to take action to set up access to e-referral and (if appropriate) Health e-Blue<sup>SM</sup>. This will ensure users can access these tools through Availity Essentials. Read more:

- Page 5 of the May–June 2022 *BCN Provider News*
- May 2022 issue of *The Record*

### New Secure Provider Resources site

Information you used to find on either the *BCBSM Newsletters and Resources* or the *BCN Provider Publications and Resources* sections of web-DENIS are now combined into a single location, the Secure Provider Resources website. Read more:

- Page 4 of the May–June 2022 *BCN Provider News*
- May 2022 issue of *The Record*

## SecureCare<sup>®</sup> to manage certain services PPO MA PPO

Blue Cross has contracted with SecureCare<sup>®</sup>, an independent network performance management company, to manage outpatient PT, OT, ST, physical medicine and chiropractic services for Blue Cross commercial and Medicare Plus Blue<sup>SM</sup> members starting July 5. Read more: [May 2022 issue of \*The Record\*](#)

## Providers in East, Mid and Southeast regions have a new email box to reach provider consultants

Blue Cross and BCN want to make it easier and simpler for you to reach a provider consultant when you need to escalate a provider inquiry. To this end, providers in the East, Mid and Southeast regions now have a new email box to use: [petcontactus@bcbsm.com](mailto:petcontactus@bcbsm.com). Read more:

- Page 6 of the May–June 2022 *BCN Provider News*
- May 2022 issue of *The Record*

## Star tip sheets updated for 2022 MA HMO

We recently updated our Medicare Star Ratings tip sheets for 2022 and posted them in the member care section of Secure Provider Resources on Availity. Read more: [Page 12 of the May–June 2022 \*BCN Provider News\*](#)

## Reminder: You'll receive a clinical edit for vitamin D testing when it doesn't meet CMS criteria HMO

As a reminder, BCN implemented a clinical edit effective July 1, 2021, related to vitamin D testing. This edit is in accordance with the Centers for Medicare & Medicaid Services. Read more: [Page 17 of the May–June 2022 \*BCN Provider News\*](#)

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Articles apply to all lines of business unless noted by the icons below:

**Key:** HMO Blue Care Network commercial PPO Blue Cross commercial MA HMO BCN Advantage<sup>SM</sup> MA PPO Medicare Plus Blue<sup>SM</sup>

## For physician offices

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### Training updates

Lunch and learn webinars for physicians and coders focus on risk adjustment, coding

Read more:

- Page 31 of the March–April 2022 *BCN Provider News*
- May 2022 issue of *The Record*

### Virtual provider symposiums to focus on patient experience, HEDIS

Read more:

- Page 8 of the May–June 2022 *BCN Provider News*
- May 2022 issue of *The Record*

### Virtual provider symposiums to focus on documentation and coding

Read more:

- Page 31 of the May–June 2022 *BCN Provider News*
- May 2022 issue of *The Record*

### Finding the latest coronavirus (COVID-19) provider information

Our provider communications about the COVID-19 pandemic can be found on the *Coronavirus (COVID-19) information updates for providers* webpage located within *BCBSM Newsletters and Resources* or *BCN Provider Publications and Resources* on web-DENIS. Our public webpage for providers is located at [bcbsm.com/coronavirus](https://bcbsm.com/coronavirus). Click on *Health Care Providers*.

### Holiday office closings

Blue Cross and BCN offices will be closed May 30 (Memorial Day).

### Rx updates

Members can get *Nonopioid Directive* form on our website

Read more: May 2022 issue of *The Record*

### Carvykti requires prior authorization for Medicare Advantage members



Read more:

- Page 28 of the May–June 2022 *BCN Provider News*
- May 2022 issue of *The Record*

### Danyelza, Margenza and Saphnelo to require prior authorization for URMPT members with Blue Cross non-Medicare plans



Read more: May 2022 issue of *The Record*

### Brineura won't require prior authorization for URMPT members with Blue Cross non-Medicare plans



Read more: May 2022 issue of *The Record*

### Empaveli, Actemra to require prior authorization for Blue Cross URMPT non-Medicare members



Read more: May 2022 issue of *The Record*

### Blue Cross, BCN covering additional vaccines



Read more: May 2022 issue of *The Record*

### Kimtrak, Tivdak to require prior authorization for most members

Read more:





- Page 26 of the May–June 2022 *BCN Provider News*
- May 2022 issue of *The Record*

### We're providing purchasing and billing information for Spravato

Read more:

- Page 30 of the May–June 2022 *BCN Provider News*
- May 2022 issue of *The Record*

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**Key:**  Blue Care Network commercial  Blue Cross commercial  BCN Advantage<sup>SM</sup>  Medicare Plus Blue<sup>SM</sup>