

For physician offices

The latest COVID-19 provider information

Locating pharmacies stocked with oral COVID-19 therapeutic products Molnupiravir and Paxlovid

Read more:

- [March 15 Provider Alert](#)

Important information about reimbursements for monoclonal antibody COVID-19 infusions

Read more:

- [March 10 Provider Alert](#)

EMS providers can be reimbursed for administering COVID-19 infusions in any location

Read more: [April 2022 issue of The Record](#)

Additional COVID-19 provider communications can be found here:

• [Coronavirus \(COVID-19\) information updates for providers webpage](#) located within *BCBSM Newsletters and Resources* or *BCN Provider Publications and Resources* on web-DENIS

- bcbsm.com/coronavirus

Click on *Health Care Providers*

Availity transition dates announced

We've announced the important dates for the Blue Cross Blue Shield of Michigan and Blue Care Network transition to the Availity® provider portal. Read more:

- [Page 4 of the March 2022 Welcome to Availity newsletter](#)
- [April 2022 issue of The Record](#)

Holiday office closings

Blue Cross and BCN offices will be closed April 15 (Good Friday).

Overweight and obesity diagnoses now payable diagnosis codes

Blue Cross is updating its policy to allow overweight and obesity diagnoses to be payable diagnosis codes. This change doesn't affect existing benefit structures, national coverage determinations or local coverage determinations. Read more: [April 2022 issue of The Record](#)

National Prescription Drug Take Back Day scheduled for April 30

Let your patients know that the next National Prescription Drug Take Back Day is scheduled for April 30 from 10 a.m. to 2 p.m. These twice-yearly events, coordinated by the U.S. Drug Enforcement Administration, provide a safe, convenient and responsible means of disposing of prescription drugs. Read more: [April 2022 issue of The Record](#)

New Blue Cross Commercial Provider Manual coming this month PPO

The newly designed *Blue Cross Commercial Provider Manual* will be offered as individual PDF documents and will be available on the Availity® provider portal in late April. You'll be able to access the manual on Benefit Explainer until further notice. Both versions of the manual will contain identical information. Read more: [April 2022 issue of The Record](#)

Blue Cross changing practitioner fees July 1 PPO

Blue Cross will change practitioner fees for services with dates of service on or after July 1. This change applies to services provided to our Traditional, TRUST and Blue Preferred Plus members, regardless of the customer group. Fee schedules effective July 1 will be available on web-DENIS on April 1. Read more: [April 2022 issue of The Record](#)

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Articles apply to all lines of business unless noted by the icons below:

Key: HMO Blue Care Network commercial PPO Blue Cross commercial MA HMO BCN AdvantageSM MA PPO Medicare Plus BlueSM

For physician offices

Continued from front page

New HEDIS Star measure highlights importance of follow-up care after emergency department visits

Many patients with high-risk chronic conditions require important follow-up care after they're discharged from the emergency department. Often, an emergency department discharge is based on the presumption that patients will continue necessary care with their health care providers.

Read more:

- Page 15 of the March–April 2022 *BCN Provider News*
- April 2022 issue of *The Record*

Transitions of Care HEDIS Star MA HMO MA PPO measure focuses on medication management, care coordination for Medicare Advantage patients

The Transitions of Care (TRC) HEDIS® Star measure focuses on the percentage of members who had an acute or nonacute inpatient discharge during the measurement year and who had each of the following:

- Notification of inpatient admission
- Receipt of discharge information
- Patient engagement after inpatient discharge
- Medication reconciliation post-discharge

Read more:

- Page 15 of the March–April 2022 *BCN Provider News*
- April 2022 issue of *The Record*

HEDIS, which stands for Healthcare Effectiveness Data and Information Set, is a registered trademark of the National Committee for Quality Assurance.

Outpatient PT, OT services no longer require prior authorization for Medicare Plus Blue MA PPO

Medicare Plus BlueSM will no longer require prior authorization for outpatient physical and occupational therapy services for dates of service on or after April 1. You can submit retroactive authorization requests to eviCore through July 29 for dates of service prior to April 1. Read more: [April 2022 issue of *The Record*](#)

Training updates

Lunch and learn webinars for physicians and coders focus on risk adjustment, coding

Read more:

- Page 31 of the March–April 2022 *BCN Provider News*
- April 2022 issue of *The Record*

Virtual provider symposiums to focus on patient experience, HEDIS

Read more:

- Page 8 of the March–April 2022 *BCN Provider News*
- April 2022 issue of *The Record*

Virtual provider symposiums to focus on documentation and coding

Read more:

- Page 32 of the March–April 2022 *BCN Provider News*
- April 2022 issue of *The Record*

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