

For physician offices

The latest COVID-19 provider information

Assistance is available for post-acute care placements

Read more:

- Dec. 8 Provider Alert

Medicare sequestration suspension extended through March 31, 2022



Read more:

- January 2022 issue of *The Record*

Additional COVID-19 provider communications can be found here:

- *Coronavirus (COVID-19) information updates for providers* webpage located within *BCBSM Newsletters and Resources* or *BCN Provider Publications and Resources* on web-DENIS

- bcbsm.com/coronavirus

Click on *Health Care Providers*

New tools available

We've updated several tools to assist you with your Blue Cross Blue Shield of Michigan and Blue Care Network patients:

- **2022 products at a glance** – These flyers are general summaries of Blue Cross and BCN products, including the product name, prefix and brief description.
- **2022 member ID cards** – These brochures outline the different ID cards you may see in your practice from our members.
- **Finding your plans and networks** – Shows you how to use the online provider search to confirm which products you accept.

The *2022 products at-a-glance* and *Finding your plans and networks* flyers can be found on web-DENIS in the *BCN Provider Publications and Resources* page under *BCN Products* or the *BCBSM Newsletters and Resources* page under *Products and Networks*. The *Member ID cards* brochures can be found on ereferrals.bcbsm.com under *Quick Guides*.

Self-service tools can help you find answers

We offer many self-service tools to help you avoid long wait times to reach a Blue Cross representative. Read more: [January 2022 issue of *The Record*](#)

Alerts and provider resources within Availity

After we transition to the Availity provider portal, you'll still be able to access important alerts, resources and publications for Blue Cross and BCN. However, how you find this information will change, and you'll also see a new and improved look. Read more:

- [Page 1 of the January–February 2022 BCN Provider News](#)
- [January 2022 issue of *The Record*](#)

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Reminder: Health e-BlueSM data entry due soon

The deadline for entering data in Health e-Blue for 2021 treatment opportunities is midnight, Jan. 22, 2022. Data entered after this deadline won't count for 2021 incentives. The deadline for submitting electronic medical record files is Feb. 4, 2022.



Changes effective Jan. 1, 2022

See the [December issue of *Blues Brief for physician offices*](#) for a list of changes in effect Jan. 1.

Holiday office closings

Blue Cross and BCN offices will be closed Jan. 17 (Martin Luther King, Jr. Day).

Articles apply to all lines of business unless noted by the icons below:

Key:  Blue Care Network commercial  Blue Cross commercial  BCN AdvantageSM  Medicare Plus BlueSM

For physician offices

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Reminder: Blue Elect Plus members don't need referrals

Providers should be aware that members enrolled in Blue Care Network's Blue Elect PlusSM POS or Blue Elect Plus HSASM POS plans don't need referrals to see a specialist. Blue Elect Plus HSA POS has the same features as BCN's Blue Elect Plus POS, except that it's an HSA-qualified high deductible health plan. Read more:

- Page 2 of the May–June 2021
BCN Provider News
- Page 3 of the November–December 2021
BCN Provider News

Coding Advisor continuing outreach to educate providers

In January, Change Healthcare will reach out by phone or letter to providers who submit claims to Blue Cross and BCN. Coding Advisor will compare the billing of CPT codes to the codes used by a provider's peers through a physician profile. Read more: *January 2022 issue of The Record*

2022 member ID cards to display deductible, out-of-pocket maximum

Member ID cards issued to Blue Cross and BCN commercial members will display their deductible and out-of-pocket maximum, effective Jan. 1, 2022. This change applies to both the physical and electronic ID cards. The Consolidated Appropriations Act of 2021 requires us to provide this information on the cards issued to participants, beneficiaries or members. Read more:

- Page 6 of the January–February 2022
BCN Provider News
- December 2021 issue of *The Record*

Rx updates

Improved commercial utilization management medical drug list now available

Read more: *January 2022 issue of The Record*

Expansion of existing quantity limit includes new prescriptions for long-acting opioids and Tramadol

Read more: *January 2022 issue of The Record*

Reminder: Optum provides claim editing for professional and facility claims

Read more: *January 2022 issue of The Record*

Changes coming to medical oncology prior authorization list for URMPT members with Blue Cross non-Medicare plans

Read more: *January 2022 issue of The Record*

Changes to prior authorization list for medical benefit drugs for Medicare Advantage members

Read more: *January 2022 issue of The Record*

Training updates

New on-demand training available

Read more:





- Page 7 of the January–February 2022
BCN Provider News
- January 2022 issue of *The Record*

Attend one of our webinars about Transitions of Care, a new Medicare star measure

Read more:

- Page 10 of the January–February 2022
BCN Provider News
- January 2022 issue of *The Record*

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