

For hospitals and facilities

The latest COVID-19 provider information

No-cost COVID-19 treatment extended through Sept. 30, 2021

See Page 3 of the March–April 2021 *BCN Provider News*.

Blue Cross and BCN educate members about the COVID-19 vaccine

See the March 2021 issue of *The Record*.

We made changes to our Telehealth procedure codes for COVID-19 chart

See the March 2021 issue of *The Record*.

We've resolved attribution issue related to COVID-19 testing

See the March 2021 issue of *The Record*.

Distribution, coverage, billing and reporting guidelines for authorized COVID-19 vaccines can be found in the **COVID-19 vaccine information for providers** document.

Additional COVID-19 provider communications can be found here:

- *Coronavirus (COVID-19) information updates for providers* webpage located within *BCBSM Newsletters and Resources* or *BCN Provider Publications and Resources* on web-DENIS

- bcbsm.com/coronavirus

Click on *Health Care Providers*

eviCore healthcare® will accept retroactive authorization requests for musculoskeletal procedures through April 30

As of Jan. 1, 2021, eviCore no longer manages authorizations for lumbar spine and pain management procedures for Blue Cross Blue Shield of Michigan or Blue Care Network members.

For procedures with dates of service on or before Dec. 31, 2020, you have until April 30, 2021, to submit retroactive authorization requests to eviCore for spinal procedures and pain management procedures. For more information, see the Feb. 15 Provider alert.

eviCore will no longer mail **Practice Profile** summaries and category information for outpatient PT services starting in July

Beginning with July 2021 data, eviCore will no longer mail paper copies of the *Practice Profile Summary*, which includes information about your assigned category, to health care providers. Instead, eviCore will post category updates on the first business day of February and August each year beginning in August 2021.





Providers can find instructions on locating their *Practice Profile Summary* and category in the March 2021 issue of *The Record*.

Holiday office closings

Blue Cross and BCN offices will be closed April 2 (Good Friday) and May 31 (Memorial Day).

Continued on the next page

Articles apply to all lines of business unless noted by the icons below:

Key:  Blue Care Network commercial  Blue Cross commercial  BCN AdvantageSM  Medicare Plus BlueSM

For hospitals and facilities

Continued from front page

Date change: CareCentrix to manage MA home health care prior authorizations starting June 1



Blue Cross Blue Shield of Michigan has delayed the date when CareCentrix® will begin managing prior authorizations for home health care services for Medicare Plus BlueSM and BCN AdvantageSM members. For episodes of care that start before June 1, 2021, you don't need to submit prior authorization requests for home health care services. This information is published in the [February 2021 issue of *The Record*](#).

New members to be issued alphanumeric subscriber IDs in February

Blue Cross and BCN will issue alphanumeric subscriber IDs to all new members using the letter M after the prefix to begin the alphanumeric ID, followed by eight numbers. For example, a new subscriber ID could look like this: XYZM91234567. For more information, see [Page 8 of the March–April 2021 BCN Provider News](#) or the [March 2021 issue of *The Record*](#).

Lunch and learn webinars for physicians and coders focus on risk adjustment, coding

Sign up now for live, monthly, lunchtime webinars focusing on risk adjustment and coding. Starting in April, these educational sessions will update you on documentation and coding of common challenging diagnoses. To review session topics or register, see the [March 2021 issue of *The Record*](#).

Virtual provider symposiums to focus on patient experience, HEDIS®, documentation and coding

We've scheduled this year's provider symposiums virtually throughout May and June for physicians, office staff and coders. For additional information, including proposed topics, dates and times, see the [March 2021 issue of *The Record*](#). To register, see the upcoming April 2021 issue of *The Record*.

HEDIS is a registered trademark of the National Committee for Quality Assurance.

Don't use F codes when requesting authorization for Medicare Advantage inpatient medical admissions







When requesting authorization for acute care inpatient medical (non behavioral health) admissions, select a medical ICD-10 diagnosis code in the e-referral system — one that doesn't begin with F. If you select an ICD-10 diagnosis code that begins with F, the processing of your request will be delayed. For more details, see the [March 2021 issue of *The Record*](#).

Addressing implicit bias in health care can improve care delivery

In a health care setting, implicit biases can have dangerous consequences. That's why Blue Cross is rolling out implicit bias education to providers over the next two years. It covers such topics as the science of bias, how it influences behaviors and patient outcomes, and how to make efforts to overcome implicit bias. For additional information, see the [February 2021 issue of *The Record*](#).

Articles apply to all lines of business unless noted by the icons below:

Key:  Blue Care Network commercial  Blue Cross commercial  BCN AdvantageSM  Medicare Plus BlueSM