

For oncology providers

## Clinical information will be used to validate answers in e-referral HMO MA HMO MA PPO

Beginning June 2021, we'll pend some authorization requests that would usually be auto-approved based on responses to questionnaires in the e-referral system. We'll review and verify that the clinical information provided supports your responses to the questionnaire and make a determination on the request. For more information, see [Page 36 of the May–June 2021 BCN Provider News](#) or the [May 2021 issue of \*The Record\*](#).

## RC Claim Assist update

Starting May 1, 2021, you must go through Provider Secured Services to access RC Claim Assist. For more information, see [Page 32 of the May–June 2021 BCN Provider News](#) or the [May 2021 issue of \*The Record\*](#).

## Starting in August, Michigan outpatient facilities must bill NDCs with NOCs or commercial claims will reject PPO

Starting Aug. 1, 2021, when outpatient facilities bill for drugs for Blue Cross commercial members on an outpatient claim with a HCPCS code that has a not otherwise classified code, they must also include the National Drug Code. HCPCS codes for NOC drugs billed without this information will be rejected. For more details, see the [May 2021 issue of \*The Record\*](#).

## Holiday office closings

Blue Cross and BCN offices will be closed Monday, July 5 (Independence Day).

## Billing policy and guidelines for intensity modulated radiation therapy HMO PPO

When billing for intensity modulated radiation therapy, or IMRT, follow the guidelines in accordance with the new Blue Cross Blue Shield of Michigan policy. This policy has been adopted to align billing requirements with industry and Centers for Medicare & Medicaid Services standards. For more information about the IMRT policy and guidelines, see [Page 34 of the May–June 2021 BCN Provider News](#) or the [April 2021 issue of \*The Record\*](#).

## Recommendations for submitting authorization requests for medical oncology drugs to AIM

Follow these recommendations for submitting authorization requests for medical oncology drugs to AIM Specialty Health® to ensure a more efficient authorization review process:

- Wait to submit the request until you have **all** the pertinent information, including but not limited to, tumor testing results, information on tumor staging and prior therapy regimens.
- Provide **all** the clinical information needed for clinical review, including the rationale for the requested regimen.
- Be sure the phone number provided is accurate if AIM needs to contact you to schedule a peer-to-peer consultation for more information to establish medical necessity.

This information applies to all Blue Cross PPO, Medicare Plus Blue<sup>SM</sup> PPO, BCN HMO<sup>SM</sup> and BCN Advantage<sup>SM</sup> members whose plans require authorization of medical oncology drugs by AIM.

For more information, see [Page 27 of the July–August 2020 BCN Provider News](#) or the [June 2020 issue of \*The Record\*](#).

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Articles apply to all lines of business unless noted by the icons below:

**Key:** HMO Blue Care Network commercial PPO Blue Cross commercial MA HMO BCN Advantage<sup>SM</sup> MA PPO Medicare Plus Blue<sup>SM</sup>

## For oncology providers

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### **Oncology Provider Resources**

#### **Located on [ereferrals.bcbsm.com](https://ereferrals.bcbsm.com):**

**Oncology management program FAQs**  
**[ereferrals.bcbsm.com](https://ereferrals.bcbsm.com)** → BCN or Blue Cross →  
AIM-Managed Procedures → Oncology management  
program: Frequently asked questions for providers

**Medical Benefit Drugs page – BCN**  
**[ereferrals.bcbsm.com](https://ereferrals.bcbsm.com)** → BCN →  
Medical Benefit Drugs

**Medical Benefit Drugs page – Blue Cross**  
**[ereferrals.bcbsm.com](https://ereferrals.bcbsm.com)** → Blue Cross →  
Medical Benefit Drugs

**Blue Cross and BCN utilization management  
medical drug list**  
**[ereferrals.bcbsm.com](https://ereferrals.bcbsm.com)** → Blue Cross or BCN →  
Medical Benefit Drugs → Blue Cross and BCN  
utilization management medical drug list (PDF)

#### **Located on [bcbsm.com/providers](https://bcbsm.com/providers):**

**Medical Drug and Step Therapy Prior  
Authorization List for Medicare Plus Blue<sup>SM</sup>  
and BCN Advantage<sup>SM</sup> members**  
**[bcbsm.com/providers](https://bcbsm.com/providers)** → Quick Links →  
Medicare Advantage → BCN Advantage HMO-POS  
resources → BCN Advantage HMO-POS and  
BCN Advantage medical drug policies and forms →  
Medicare Advantage Medical Drug Prior  
Authorization and Step Therapy List (PDF)  
or  
Medicare Advantage PPO medical drug policies and  
forms → Medicare Advantage Medical Drug Prior  
Authorization and Step Therapy List (PDF)

Questions about non-oncology medications  
for drugs in the NovoLogix system:  
**[specialtypharmacyinquiry@bcbsm.com](mailto:specialtypharmacyinquiry@bcbsm.com)**

### **Rx updates**

**Submit prior authorization requests for  
CAR-T cell therapy drugs to NovoLogix for  
Medicare Advantage inpatient admissions**

See Page 8 of the July–August 2021  
BCN Provider News or the December 2020  
issue of *The Record*.

**Abecma requires prior authorization  
for Medicare Advantage members**

See Page 6 of the July–August 2021  
BCN Provider News or the May 2021  
issue of *The Record*.

**We've made changes to preferred products  
for drugs covered under the medical benefit  
for most members**

See Page 29 of the May–June 2021 BCN Provider  
News or the May 2021 issue of *The Record*.

**Additional medications will require prior  
authorization for most members, starting  
May 24**

See Page 16 of the July–August 2021  
BCN Provider News or the May 2021  
issue of *The Record*.

**Additional medical benefit drugs to  
require prior authorization for some  
Blue Cross commercial members**

See the May 2021 issue of *The Record*.





**Reminder: Bill HCPCS code J3590 for  
off-label use of Avastin® for Blue Cross  
commercial members**

See the January 2021 issue of *The Record*.

**Additional drugs covered under  
Medicare Part B now available at  
retail pharmacies**

See Page 12 of the May–June 2021 BCN Provider  
News or the April 2021 issue of *The Record*.

Articles apply to all lines of business unless noted by the icons below:

**Key:**  Blue Care Network commercial  Blue Cross commercial  BCN Advantage<sup>SM</sup>  Medicare Plus Blue<sup>SM</sup>