Blues Brief



For behavioral health providers

COVID-19 provider updates

Intensive outpatient program and partial hospital program services now payable via telemedicine on an ongoing basis

Read more: October 29 Provider Alert

Additional autism interventions now payable via telemedicine on an ongoing basis and restrictions are removed from protocol modification

Read more: October 29 Provider Alert

Behavioral health services delivered via synchronous telemedicine

Read more: October 29 Provider Alert

Billing change for IOP services provided through telehealth for some members

For dates of service on or after Oct. 1, 2021, you should no longer include procedure code Q3014 on claims for behavioral health intensive outpatient program, or IOP, services provided through telemedicine. Instead, you should simply bill revenue code 0905 or 0906 with modifier GT or 95. Read more:

- Page 20 of the November-December 2021 **BCN Provider News**
- November 2021 issue of The Record

Update: CADC and CAADC credentials not required for facilities that treat substance use disorders

Staff who work at facilities contracted with Blue Cross Blue Shield of Michigan and Blue Care Network for the treatment of substance use disorders are not required to have a Certified Alcohol and Drug Counselor, or CADC, or Certified Advanced Alcohol and Drug Counselor, or CAADC, credential. This reverses our earlier communications on this topic.

Read more: October 2021 article on ereferrals. bcbsm.com

Notice: Health care providers must attest in CAQH every 90 days

To remain listed in Blue Cross provider directories, including Find a Doctor, health care providers must re-attest every 90 days. Read more:

- Page 7 of the November-December 2021 **BCN Provider News**
- October 2021 issue of The Record

New method of obtaining emergency crisis assessment PD for psychiatric issues, treatment coming

Starting Oct. 1, 2021, Blue Cross and BCN began covering mobile crisis and crisis stabilization services. Both urgent care and crisis residential services are already covered. Read more:

- Page 24 of the September-October 2021 **BCN Provider News**
- September-October 2021 issue of Hospital and Physician Update
- Clinical program requirements for behavioral health crisis services for Blue Cross commercial members (PDF)

We need to increase our efforts to combat suicide

We've seen a steady rise in suicide rates over the past two decades, but the COVID-19 pandemic and related social isolation and anxiety — has created additional challenges. We need to remain especially vigilant as we work to reduce suicide rates. Read more:

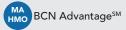
- Page 18 of the November-December 2021 **BCN Provider News**
- September-October 2021 issue of Hospital and Physician Update

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Articles apply to all lines of business unless noted by the icons below:

Key: HMO Blue Care Network commercial PPO Blue Cross commercial HMO BCN AdvantageSM PPO







Blues Brief



For behavioral health providers

Continued from front page

Behavioral Health Provider Resources

Located on web-DENIS:

Provider training webinars, job aids, FAQs, brochures and flyers

- BCBSM Newsletters and Resources → Provider Training
- BCN Provider Publications and Resources → Learning Opportunities

Behavioral Health general resources, forms, utilization management criteria, Behavioral Health Incentive Program

BCN Provider Publications and Resources → Behavioral Health

Behavioral Health Fee Schedule (updated October 2021)

BCN Provider Publications and Resources → Behavioral Health

Behavioral Health chapter of the **BCN Provider Manual**

 BCN Provider Publications and Resources → Behavioral Health

or

 BCN Provider Publications and Resources → Provider Manual → Behavioral Health

Finding the Blue Cross and BCN plans you accept and networks you belong to

- BCBSM Newsletters and Resources → Products and Networks → Finding your plans and networks (PDF)
- BCN Provider Publications and Resources → BCN Products → Finding your plans and networks

Located on ereferrals.bcbsm.com:

Behavioral Health e-referral User Guide **ereferrals.bcbsm.com** → Training Tools → Behavioral Health e-referral User Guide (PDF) Blue Cross and BCN Provider Systems and Web Resources flyer ereferrals.bcbsm.com → Quick Guides → Blue Cross and BCN Provider Systems and Web Resources Guide (PDF)

Located on bcbsm.com/providers:

Enrollment Helpful Hints — new providers flyer (updated October 2021)

bcbsm.com/providers → Enroll to become a provider \rightarrow Enroll now \rightarrow Enrollment Helpful Hints (PDF) (under Physicians and Professionals)

Enrollment Helpful Hints — new OPC flyer (updated October 2021)

bcbsm.com/providers → Enroll to become a provider \rightarrow Enroll now \rightarrow Hospitals and Facilities \rightarrow Next \rightarrow Outpatient Psychiatric Care Facilities → Enrollment Helpful Hints — New Outpatient Psychiatric Center (PDF) (under Outpatient Psychiatric Care Facilities **Enrollment Forms**)

Enrollment Helpful Hints — new ancillary providers located outside of Michigan flyer (new October 2021)

bcbsm.com/providers → Enroll to become a provider → Enroll now → Enrollment Helpful Hints (PDF) (under Physicians and Professionals)

Behavioral Health Eligibility and Type Grid flyer **bcbsm.com/providers** → Enroll to become a provider \rightarrow Enroll now \rightarrow Behavioral Health Eligibility and Type Grid (PDF) (under Physicians and Professionals)

Behavioral Health section of BCN Provider News **bcbsm.com/providers** → Our Provider Newsletters → BCN Provider News (Behavioral Health section listed in left-hand index)

Subscribe to our provider newsletters **bcbsm.com/providers** → Our Provider Newsletters → Subscribe

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