

# Blues Brief



For behavioral health providers

## COVID-19 provider updates

**Intensive outpatient program and partial hospital program services now payable via telemedicine on an ongoing basis**

Read more: [October 29 Provider Alert](#)

**Additional autism interventions now payable via telemedicine on an ongoing basis and restrictions are removed from protocol modification**

Read more: [October 29 Provider Alert](#)

**Behavioral health services delivered via synchronous telemedicine**

Read more: [October 29 Provider Alert](#)

## Billing change for IOP services provided through telehealth for some members



For dates of service on or after Oct. 1, 2021, you should no longer include procedure code Q3014 on claims for behavioral health intensive outpatient program, or IOP, services provided through telemedicine. Instead, you should simply bill revenue code 0905 or 0906 with modifier GT or 95. Read more:

- [Page 20 of the November–December 2021 BCN Provider News](#)
- [November 2021 issue of The Record](#)

## Update: CADC and CAADC credentials not required for facilities that treat substance use disorders

Staff who work at facilities contracted with Blue Cross Blue Shield of Michigan and Blue Care Network for the treatment of substance use disorders **are not required** to have a Certified Alcohol and Drug Counselor, or CADC, or Certified Advanced Alcohol and Drug Counselor, or CAADC, credential. This reverses our earlier communications on this topic.

Read more: [October 2021 article on referrals](#).  
[bcbsm.com](#)

## Notice: Health care providers must attest in CAQH every 90 days

To remain listed in Blue Cross provider directories, including *Find a Doctor*, health care providers must re-attest every 90 days. Read more:

- [Page 7 of the November–December 2021 BCN Provider News](#)
- [October 2021 issue of The Record](#)

## New method of obtaining emergency crisis assessment for psychiatric issues, treatment coming



Starting Oct. 1, 2021, Blue Cross and BCN began covering mobile crisis and crisis stabilization services. Both urgent care and crisis residential services are already covered. Read more:

- [Page 24 of the September–October 2021 BCN Provider News](#)
- [September–October 2021 issue of Hospital and Physician Update](#)
- [Clinical program requirements for behavioral health crisis services for Blue Cross commercial members \(PDF\)](#)

## We need to increase our efforts to combat suicide

We've seen a steady rise in suicide rates over the past two decades, but the COVID-19 pandemic — and related social isolation and anxiety — has created additional challenges. We need to remain especially vigilant as we work to reduce suicide rates.

Read more:

- [Page 18 of the November–December 2021 BCN Provider News](#)
- [September–October 2021 issue of Hospital and Physician Update](#)

*Continued on the next page*

Articles apply to all lines of business unless noted by the icons below:

**Key:** Blue Care Network commercial Blue Cross commercial BCN Advantage<sup>SM</sup> Medicare Plus Blue<sup>SM</sup>

# Blues Brief



For behavioral health providers

Continued from front page

## Behavioral Health Provider Resources

### Located on web-DENIS:

Provider training webinars, job aids, FAQs, brochures and flyers

- BCBSM Newsletters and Resources → Provider Training
- BCN Provider Publications and Resources → Learning Opportunities

Behavioral Health general resources, forms, utilization management criteria, Behavioral Health Incentive Program

BCN Provider Publications and Resources → Behavioral Health

Behavioral Health Fee Schedule  
(updated October 2021)

BCN Provider Publications and Resources → Behavioral Health

Behavioral Health chapter of the BCN Provider Manual

- BCN Provider Publications and Resources → Behavioral Health
- or
- BCN Provider Publications and Resources → Provider Manual → Behavioral Health

Finding the Blue Cross and BCN plans you accept and networks you belong to

- BCBSM Newsletters and Resources → Products and Networks → Finding your plans and networks (PDF)
- BCN Provider Publications and Resources → BCN Products → Finding your plans and networks

### Located on [ereferrals.bcbsm.com](https://ereferrals.bcbsm.com):

Behavioral Health e-referral User Guide  
[ereferrals.bcbsm.com](https://ereferrals.bcbsm.com) → Training Tools → Behavioral Health e-referral User Guide (PDF)

Blue Cross and BCN Provider Systems and Web Resources flyer

[ereferrals.bcbsm.com](https://ereferrals.bcbsm.com) → Quick Guides → Blue Cross and BCN Provider Systems and Web Resources Guide (PDF)

### Located on [bcbsm.com/providers](https://bcbsm.com/providers):

Enrollment Helpful Hints — new providers flyer (updated October 2021)

[bcbsm.com/providers](https://bcbsm.com/providers) → Enroll to become a provider → Enroll now → Enrollment Helpful Hints (PDF) (under Physicians and Professionals)

Enrollment Helpful Hints — new OPC flyer (updated October 2021)

[bcbsm.com/providers](https://bcbsm.com/providers) → Enroll to become a provider → Enroll now → Hospitals and Facilities → Next → Outpatient Psychiatric Care Facilities → Enrollment Helpful Hints — New Outpatient Psychiatric Center (PDF) (under Outpatient Psychiatric Care Facilities Enrollment Forms)

Enrollment Helpful Hints — new ancillary providers located outside of Michigan flyer (new October 2021)

[bcbsm.com/providers](https://bcbsm.com/providers) → Enroll to become a provider → Enroll now → Enrollment Helpful Hints (PDF) (under Physicians and Professionals)

Behavioral Health Eligibility and Type Grid flyer

[bcbsm.com/providers](https://bcbsm.com/providers) → Enroll to become a provider → Enroll now → Behavioral Health Eligibility and Type Grid (PDF) (under Physicians and Professionals)

Behavioral Health section of BCN Provider News

[bcbsm.com/providers](https://bcbsm.com/providers) → Our Provider Newsletters → BCN Provider News (Behavioral Health section listed in left-hand index)

Subscribe to our provider newsletters

[bcbsm.com/providers](https://bcbsm.com/providers) → Our Provider Newsletters → Subscribe

Articles apply to all lines of business unless noted by the icons below:

**Key:** Blue Care Network commercial Blue Cross commercial BCN Advantage<sup>SM</sup> Medicare Plus Blue<sup>SM</sup>