# August 2021 **Blues Brief**



For physician offices

### The latest COVID-19 provider information

**Eligible patients can receive the COVID-19** vaccine at home See the August 2021 issue of The Record.

**Reimbursement announced for M0201 for** home health care agencies administering the COVID-19 vaccine in the home of eligible patients See the July 15 Provider Alert.

Inflammation side effect of COVID-19 vaccine can cause inaccurate mammogram results See the August 2021 issue of The Record.

**Reminder and clarification about COVID-19** testing and diagnosis codes See the July 12 Provider Alert.

EMS providers can receive reimbursement when administering monoclonal antibody **COVID-19 infusions in the home** See the July 1 Provider Alert.

#### Help Michigan reach COVID-19 vaccination **benchmarks**

See Page 4 of the July-August 2021 BCN Provider News.

### **Additional COVID-19 provider** communications can be found here:

• Coronavirus (COVID-19) information updates for providers webpage located within BCBSM Newsletters and Resources or BCN Provider Publications and Resources on web-DENIS

### bcbsm.com/coronavirus

Click on Health Care Providers

# Blue Cross and BCN covering HMO PPO additional vaccines

To increase access to vaccines and decrease the risk of vaccine-preventable disease outbreaks, Blue Cross Blue Shield of Michigan and Blue Care Network have added a list of vaccines covered under the pharmacy benefit. For a complete listing, see the August 2021 issue of The Record.

### Virtual Option for BCN plans reduces member cost for telehealth

Effective July 1, 2021, large employer groups can choose to purchase a rider for their BCN health plan that lowers out-of-pocket costs when a BCN member accesses care virtually. Members with either a BCN Virtual Option<sup>™</sup> HMO or a BCN Blue Elect Plus Virtual Option<sup>SM</sup> POS rider pay less for a virtual visit than an in-person visit. For more information, see Page 1 of the July-August 2021 BCN Provider News.

### Job aid helps determine if pro **Northwood DME/POS prior** authorization is required

To help you determine whether a Blue Cross member requires prior authorization for DME/POS through Northwood, a new job aid is available at **ereferrals.bcbsm.com** that walks you through the steps. For more information, see the August 2021 issue of The Record.

## **Refer members to network DME** suppliers only

When obtaining durable medical equipment for our members, providers are contractually obligated to obtain equipment from network suppliers; otherwise, members may be responsible for costs. For more information, see the August 2021 issue of The Record.

### Continued on the next page

Articles apply to all lines of business unless noted by the icons below:

Key: HMO Blue Care Network commercial PPO Blue Cross commercial HMO BCN Advantage<sup>SM</sup> (MA PPO Medicare Plus Blue<sup>SM</sup>

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# Blues Brief



### For physician offices

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## **Training updates**

### New eLearning lesson about evaluation and management guidelines is available on provider training website

We're encouraging you to review an eLearning lesson about the evaluation and management guidelines and scenarios for 2020 and beyond. You can follow the new evaluation and management guidelines outlined in the lesson as you prepare to submit claims. The lesson is available on our new provider training website. For more information, see the August 2021 issue of The Record.

### New eLearning training videos to focus on Medicare Star Ratings

New eLearning training videos, designed for physician office staff responsible for closing gaps related to Medicare Star measures, will be available Aug. 15. Read more in the August 2021 issue of *The Record*.

### Lunch and learn webinars for physicians and coders focus on risk adjustment, coding

These educational sessions will update you on documentation and coding of common challenging diagnoses. To review session topics or register, see Page 23 of the July–August 2021 *BCN Provider News* or the August 2021 issue of *The Record*.

# Colorectal cancer screenings coverage update

Effective July 1, 2021, Blue Cross and BCN will cover colorectal cancer screenings, beginning at age of 45, for members who are part of National Health Care Reform-compliant groups. For more information, see the August 2021 issue of *The Record*.

## Claim editing enhancements coming to MAPPO claims

To promote correct coding and assist with payment accuracy, Blue Cross will enhance its claim editing process for Medicare Plus Blue<sup>SM</sup> claims with several updates later this year. For more information, see the August 2021 issue of *The Record*.

### Claim editing update coming to MAPPO claims with modifier 59

Beginning later in 2021, Medicare Plus Blue<sup>sM</sup> will be updating edits applied to claim lines when modifier 59 or related "X" modifiers are appended. These updates will help promote the appropriate use of modifier 59 and improve claim payment accuracy. For more information, see the August 2021 issue of *The Record*.

## Reminder: Here's how to find help

You're trying to get your work done and you run into a Blue Cross Blue Shield of Michigan or Blue Care Network question or problem that you need to solve. Where do you turn? For instructions on getting help online, with Provider Inquiry or your provider consultant, see Page 3 of the January–February 2020 BCN Provider News or the January 2020 issue of The Record.

Medicare Plus Blue<sup>s™</sup>

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