

For physician offices

The latest COVID-19 provider information

Join Blue Cross and BCN in encouraging your patients to get vaccinated

See the April 26 web-DENIS message and the June 2021 issue of *The Record*.

Don't balance bill members for claim denials for *99072

See the May 14 web-DENIS message.
*CPT codes, descriptions and two-digit numeric modifiers only are copyright 2020 American Medical Association. All rights reserved.

COVID-19 patient testing recommendations for physicians document updated

Medicare 2% sequestration moratorium extended to Dec. 31, 2021

See the June 2021 issue of *The Record*.

Guidelines for authorized COVID-19 vaccines can be found in the **COVID-19 vaccine information for providers** document.





Additional COVID-19 provider communications can be found here:

- **Coronavirus (COVID-19) information updates for providers** webpage located within BCBSM Newsletters and Resources or BCN Provider Publications and Resources on web-DENIS
- **bcbsm.com/coronavirus**
Click on *Health Care Providers*

TurningPoint musculoskeletal surgical quality and safety management program resources

Many useful resources are available to help you navigate the TurningPoint musculoskeletal surgical quality and safety management program. For a complete listing, see the June 2021 issue of *The Record*.

Articles apply to all lines of business unless noted by the icons below:

Key:  Blue Care Network commercial  Blue Cross commercial  BCN AdvantageSM  Medicare Plus BlueSM

CareCentrix to manage MA HMO MA PPO authorizations for home health care for Medicare Advantage members

Blue Cross Blue Shield of Michigan and Blue Care Network have contracted with CareCentrix® to manage the authorization of home health care for Medicare Advantage members.

For episodes of care starting on or after June 1, 2021, providers will need to request prior authorization from CareCentrix for Medicare Plus BlueSM and BCN AdvantageSM members. For more information, see Page 17 of the May–June 2021 *BCN Provider News* or the May 2021 issue of *The Record*.

2021 Quality Measure Descriptions document available

This guide provides reference material to help Blue Cross and BCN providers achieve 2021 Quality Rewards incentives. The 2021 guide also includes a copy of the *Telehealth Summary – 2021 HEDIS Measures* document. This can be found on BCN Health e-BlueSM, BCBSM Health e-Blue or BCBSM Medicare Advantage Health e-Blue under the *Resources* section.

Concierge practices must comply with Blue Cross affiliation agreements

As a reminder, health care providers must comply with their affiliation agreements, as well as ensure that the requirements of the concierge model are permitted by their affiliation agreements with Blue Cross. For more information, see Page 4 of the May–June 2021 *BCN Provider News* or the June 2021 issue of *The Record*.

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For physician offices

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We're using updated utilization management criteria for non-behavioral health and behavioral health services starting Aug. 2, 2021

On Aug. 2, 2021, we'll begin using the 2021 InterQual® criteria to make utilization management determinations for non-behavioral health services. Read more in the [May 2021 ereferrals.bcbsm.com](#) news item.

For behavioral health services, read more in the [May 2021 ereferrals.bcbsm.com](#) news item.

Virtual provider symposiums to focus on patient experience, HEDIS®, documentation and coding



Physicians, physician assistants, nurse practitioners, nurses and coders can receive continuing education credits for attending the sessions. For more information, including topics, dates and registration links, see [Page 8 of the May–June 2021 BCN Provider News](#) or the [June 2021 issue of The Record](#).

HEDIS is a registered trademark of the National Committee for Quality Assurance.

Lunch and learn webinars for physicians and coders focus on risk adjustment, coding

Sign up now for live, monthly, lunchtime webinars focusing on risk adjustment and coding. These educational sessions will update you on documentation and coding of common challenging diagnoses. To review session topics or register, see [Page 35 of the May–June 2021 BCN Provider News](#) or the [June 2021 issue of The Record](#).

Rx updates

Quarterly update: Requirements changed for some commercial medical benefit drugs  

See the [June 2021 issue of The Record](#).

Starting July 1, we'll change how we cover some drugs on the Preferred Drug List

See the [June 2021 issue of The Record](#).

Spravato and Panzyga to require prior authorization starting July 12 for URMBT non-Medicare members 

See the [June 2021 issue of The Record](#).

New provider training site





Beginning June 1, users will be able access recorded webinars, videos, e-Learning modules and other training resources through our new provider training website.

To learn more about the site as well as request access, see the [June 2021 issue of The Record](#).

Reminder: Here's how to find help

You're trying to get your work done and you run into a Blue Cross Blue Shield of Michigan or Blue Care Network question or problem that you need to solve. Where do you turn? For instructions on getting help online, with Provider Inquiry or your provider consultant, see [Page 3 of the January–February 2020 BCN Provider News](#) or the [January 2020 issue of The Record](#).

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