

For physician offices

## The latest COVID-19 provider information

**We're applying value-based reimbursement to procedure codes for COVID-19 vaccine, other immunizations**

See the May 2021 issue of *The Record*.

**2% sequestration moratorium extended to Dec. 31, 2021**



See the April 26 Provider Alert.

**Temporary waiving of early medication refill limits and temporary anti-stockpiling quantity limits ending**

See the April 1 Provider Alert.

**Urgent care centers must not charge Blue Cross and BCN members for services covered under their contract**

See the March 18 web-DENIS message.

Distribution, coverage, billing and reporting guidelines for authorized COVID-19 vaccines can be found in the **COVID-19 vaccine information for providers** document.

**Additional COVID-19 provider communications can be found here:**

- *Coronavirus (COVID-19) information updates for providers* webpage located within *BCBSM Newsletters and Resources* or *BCN Provider Publications and Resources* on web-DENIS

- [bcbsm.com/coronavirus](https://bcbsm.com/coronavirus)

Click on *Health Care Providers*

## Qualified providers invited to apply for designation in BDC Substance Use Treatment program

Qualified facility providers are urged to apply for national designation as a Blue Distinction® Center for Substance Use Treatment and Recovery. This is the newest BDC designation. It recognizes providers that have demonstrated expertise in delivering quality specialty care in this area safely, effectively and cost efficiently. For more information, see [Page 1 of the May–June 2021 BCN Provider News](#) or the May 2021 issue of *The Record*.

## Clinical info will be used to validate answers in e-referral



Beginning June 2021, we'll pend some authorization requests that would usually be auto-approved based on responses to questionnaires in the e-referral system. We'll review and verify that the clinical information provided supports your responses to the questionnaire and make a determination on the request. For more information, see [Page 36 of the May–June 2021 BCN Provider News](#) or the May 2021 issue of *The Record*.

## Patient experience survey







We are launching a new Medicare Advantage member survey to assess patient experience. A Centers for Medicare & Medicaid Services-certified vendor will mail the survey beginning in June 2021, with online and phone completion options. For more information, see [Page 16 of the May–June 2021 BCN Provider News](#) or the May 2021 issue of *The Record*.

## Holiday office closings

Blue Cross and BCN offices will be closed May 31 (Memorial Day).

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Articles apply to all lines of business unless noted by the icons below:

**Key:**  Blue Care Network commercial  Blue Cross commercial  BCN Advantage<sup>SM</sup>  Medicare Plus Blue<sup>SM</sup>



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## Musculoskeletal authorization requests for URMBS non-Medicare members PPO

UAW Retiree Medical Benefits Trust non-Medicare members will need prior authorization for certain musculoskeletal procedures scheduled on or after May 31, 2021. Providers can submit prior authorization requests to TurningPoint starting May 3, 2021. For more information, see the May 2021 issue of *The Record*.

## PPUR can affect value-based reimbursement

Value-based reimbursement is available to practitioners who meet the criteria for quality improvement programs developed as part of Value Partnerships and the Physician Group Incentive Program. Practitioners become ineligible for reimbursement if Blue Cross places them on Prepayment Utilization Review, or PPUR. For more information, see the May 2021 issue of *The Record*.

## Training update reminders Lunch and learn webinars for physicians and coders

See Page 35 of the May–June 2021 *BCN Provider News* or the May 2021 issue of *The Record*.

## Latest on-demand training available now

See Page 6 of the May–June 2021 *BCN Provider News* or the May 2021 issue of *The Record*.

## Upcoming virtual provider symposiums

See Page 8 of the May–June 2021 *BCN Provider News* or the May 2021 issue of *The Record*.

## Rx updates RC Claim Assist available through Provider Secured Services

See Page 32 of the May–June 2021 *BCN Provider News* or the May 2021 issue of *The Record*.

## Additional medications will require prior authorization for most members, starting May 24

See the May 2021 issue of *The Record*.

## Updates to preferred products for drugs covered under the medical benefit

See Page 29 of the May–June 2021 *BCN Provider News* or the May 2021 issue of *The Record*.

## Abecma requires prior authorization for Medicare Advantage members MA HMO MA PPO

See the May 2021 issue of *The Record*.

## Starting June 22, additional medications will require prior authorization for Medicare Advantage members MA HMO MA PPO

See Page 11 of the May–June 2021 *BCN Provider News* or the May 2021 issue of *The Record*.

## Starting June 1, we'll only cover preferred hyaluronic acid products for GM, FCA and Ford commercial groups HMO PPO

See Page 33 of the May–June 2021 *BCN Provider News* or the May 2021 issue of *The Record*.

## Additional medical benefit drugs to require prior authorization for some Blue Cross commercial members PPO

See the May 2021 issue of *The Record*.

Articles apply to all lines of business unless noted by the icons below:

**Key:** HMO Blue Care Network commercial PPO Blue Cross commercial MA HMO BCN Advantage<sup>SM</sup> MA PPO Medicare Plus Blue<sup>SM</sup>