

For physician offices

## The latest COVID-19 provider information

### Clarification and reminders about COVID-19 testing

See the March 15 Provider alert.

### Blue Cross and BCN ending the COVID-19 anti-stockpiling quantity limits on April 1, 2021

See the March 8 Provider alert and April 2021 issue of *The Record*.

### Janssen vaccine receives emergency use authorization – vaccine documents updated

See the March 1 web-DENIS message.

### COVID-19 testing reminders and at-home testing

See the February 26 Provider alert.

Distribution, coverage, billing and reporting guidelines for authorized COVID-19 vaccines can be found in the **COVID-19 vaccine information for providers** document.

### Additional COVID-19 provider communications can be found here:

- *Coronavirus (COVID-19) information updates for providers* webpage located within *BCBSM Newsletters and Resources* or *BCN Provider Publications and Resources* on web-DENIS
- [bcbsm.com/coronavirus](https://bcbsm.com/coronavirus)

## Holiday office closings

Blue Cross and BCN offices will be closed April 2 (Good Friday).

## Clarification: Northwood DME/ POS network PPO

Participating in the Northwood DME/POS network may result in more limited provider options for some members. The move to the network also applies to members who receive supplies or devices directly from the manufacturer. For more information, see the April 2021 issue of *The Record*.

## Virtual provider symposiums

Virtual provider symposiums are available May through June 2021. Physicians, physician assistants, nurse practitioners, nurses and coders can receive continuing education credits for attending the sessions. For more information, including topics, dates and registration links, see the April 2021 issue of *The Record*.

## HEDIS® and Star tip sheets updated for 2021

*HEDIS Measure Tip Sheets* and the *Star Measure Tips* have been updated for 2021 and are now available on the *Clinical Quality Corner* page of web-DENIS. For more information, see the April 2021 issue of *The Record*.





## Advanced illness, frailty exclusions allowed for select HEDIS® measures

The National Committee for Quality Assurance allows patients to be excluded from select HEDIS® quality measures due to advanced illness and frailty. For more information, see the April 2021 issue of *The Record*.

*HEDIS* is a registered trademark of the National Committee for Quality Assurance.

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Articles apply to all lines of business unless noted by the icons below:

**Key:**  Blue Care Network commercial  Blue Cross commercial  BCN Advantage<sup>SM</sup>  Medicare Plus Blue<sup>SM</sup>



## For physician offices

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### Practitioner fees changing July 1 PPO

Blue Cross Blue Shield of Michigan will change practitioner fees for services with dates of service on or after July 1, 2021. This change applies to services provided to our Traditional, TRUST and Blue Preferred Plus<sup>SM</sup> members, regardless of customer group. For more information, see the April 2021 issue of *The Record*.

### Training updates

#### Lunch and learn webinars for physicians and coders focus on risk adjustment, coding

Sign up now for live, monthly, lunchtime webinars focusing on risk adjustment and coding. Starting in April, these educational sessions will update you on documentation and coding of common challenging diagnoses. To review session topics or register, see the April 2021 issue of *The Record*.

#### Latest on-demand training available now

Provider Experience offers training resources for health care providers and staff. We've posted recordings of webinars delivered so far in 2021. Video and e-learning modules are also available on specific topics. The on-demand courses are designed to help you work more efficiently with Blue Cross and BCN. Read more in the April 2021 issue of *The Record*.

#### New provider training website coming later this year

To improve the training experience for health care providers and staff, Provider Experience is launching a new training website this year. Read more in the April 2021 issue of *The Record*.

### Rx updates

#### Submit prior authorization requests for nonpreferred filgrastim products using NovoLogix, starting April 1

See Page 24 of the March–April 2021 *BCN Provider News* or the February 2021 issue of *The Record*.

#### Medical benefit specialty drug prior authorization list changing in April for most members

See Page 25 of the March–April 2021 *BCN Provider News* or the March 2021 issue of *The Record*.

#### Some drugs aren't payable when administered by a health care professional, starting April 1 HMO PPO

See Page 33 of the March–April 2021 *BCN Provider News*.

#### Additional medical benefit drugs to require prior authorization for some commercial members PPO

See the April 2021 issue of *The Record*.

#### Additional drugs covered under Medicare Part B now available at retail pharmacies MA PPO

See the April 2021 issue of *The Record*.

#### Prior authorization required when billing Breyanzi for Medicare Advantage members MA HMO MA PPO

See the April 2021 issue of *The Record*.

#### Drug Take Back Day scheduled for April 24

See the April 2021 issue of *The Record*.

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**Key:** HMO Blue Care Network commercial PPO Blue Cross commercial MA HMO BCN Advantage<sup>SM</sup> MA PPO Medicare Plus Blue<sup>SM</sup>