



For physician offices

The latest COVID-19 provider information

No-cost COVID-19 treatment extended through Sept. 30, 2021

See Page 3 of the March–April 2021 *BCN Provider News*.

Blue Cross and BCN educate members about the COVID-19 vaccine

See the March 2021 issue of *The Record*.

We made changes to our Telehealth procedure codes for COVID-19 chart

See the March 2021 issue of *The Record*.

We've resolved attribution issue related to COVID-19 testing

See the March 2021 issue of *The Record*.

Distribution, coverage, billing and reporting guidelines for authorized COVID-19 vaccines can be found in the **COVID-19 vaccine information for providers** document.

Additional COVID-19 provider communications can be found here:

- *Coronavirus (COVID-19) information updates for providers* webpage located within *BCBSM Newsletters and Resources* or *BCN Provider Publications and Resources* on web-DENIS
- bcbsm.com/coronavirus
Click on *Health Care Providers*

Reminder: No referrals required with BCN Blue Elect PlusSM POS HMO

With the Blue Elect Plus point of service health care plan, members receive covered health care services from in- or out-of-network providers without a referral. The back of their ID cards specify that no referrals are required in or out of network in case

providers have questions. Read more on Page 5 of the November–December 2020 *BCN Provider News*.

We're migrating to a new platform for electronic transmissions

Blue Cross Blue Shield of Michigan is moving to a new SFTP file transfer platform, Edifecs, for your electronic transmissions. Questions can be sent to: EDIMigration@bcbsm.com. This information can be found on Page 8 of the March–April 2021 *BCN Provider News* or the March 2021 issue of *The Record*.

New members to be issued alphanumeric subscriber IDs starting Feb. 27

Starting Feb. 27, 2021, we'll issue alphanumeric subscriber IDs to all new Blue Cross and BCN members using the letter M after the prefix to begin the alphanumeric ID, followed by eight numbers. For example, a new subscriber ID could look like this: XYZM91234567. For more information, see Page 8 of the March–April 2021 *BCN Provider News* or the March 2021 issue of *The Record*.

Reminder: Northwood DMEPOS Management Program began Jan. 1

For more information, see the January 2021 issue of *The Record*, as well as the following documents at bcbsm.com/providers:

- *Northwood DMEPOS Management Program FAQs*
- *Northwood DMEPOS Management Program Procedure Codes Requiring Prior Authorization*

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Articles apply to all lines of business unless noted by the icons below:

Key: HMO Blue Care Network commercial PPO Blue Cross commercial MA HMO BCN AdvantageSM MA PPO Medicare Plus BlueSM



For physician offices

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Sign up for additional training webinars

Provider Experience is continuing its series of training webinars for health care providers and staff. Our next webinar, *Blue Cross 201 – Claims Basics*, starts March 2. To see all available dates or register, see [Page 6 of the March–April 2021 BCN Provider News](#) or the March 2021 issue of *The Record*.

Virtual provider symposiums to focus on patient experience, HEDIS®, documentation and coding

We've tentatively scheduled this year's provider symposiums virtually throughout May and June for physicians, office staff and coders. For additional information, including proposed topics, dates and times, see the [March 2021 issue of The Record](#).

HEDIS is a registered trademark of the National Committee for Quality Assurance.

Lunch and learn webinars for physicians and coders focus on risk adjustment, coding

Sign up now for live, monthly, lunchtime webinars focusing on risk adjustment and coding. Starting in April, these educational sessions will update you on documentation and coding of common challenging diagnoses. To review session topics or register, see the [March 2021 issue of The Record](#).

Check for messages in e-referral to finalize your pending requests

You can help us complete the processing and improve the turnaround time of your requests for authorization by checking the e-referral system for messages and responding quickly. We may reach out

to you using the Case Communication feature in e-referral for additional information, including clinical documentation, that we need to process your requests.

This information can be found on [Page 38 of the March–April 2021 BCN Provider News](#) or the March 2021 issue of *The Record*.

Blue Cross adds *Billing/Claims* page PPO MA PPO

At the end of 2020, we added a *Billing/Claims* page to the *BCBSM Newsletters & Resources* section of our secure website. It organizes useful billing and claims information and links on one convenient page for Blue Cross commercial and Medicare Plus BlueSM. Read more in the [February 2021 issue of The Record](#).

Rx updates

We've added site-of-care requirements for Uplizna for Blue Cross commercial members PPO
See the March 2021 issue of *The Record*.

Blue Cross and BCN Pharmacy to cover additional childhood vaccines, starting March 1
See the March 2021 issue of *The Record*.

Medical benefit specialty drug prior authorization list changing in April for most members

See [Page 25 of the March–April 2021 BCN Provider News](#) or the March 2021 issue of *The Record*.

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