

For hospitals and facilities

Take our *Blues Brief* survey!

We want to know how satisfied you are with the *Blues Brief* newsletter. Please click [here](#) to take our survey. The survey closes March 31.

Payment methodology updated for MA admissions to home health agencies, starts Jan. 1, 2020

The Centers for Medicare & Medicaid Services is implementing a new payment methodology affecting Medicare Plus BlueSM PPO members, the Patient-Driven Groupings Model, effective Jan. 1, 2020, for home health agencies. Read more in the [CMS press release](#) or [CMS Patient-Driven Groupings Model \(PDF\)](#). This was announced in a Dec. 20, 2019, web-DENIS message.

We've discontinued our fax line for the Behavioral Health Incentive Program

We suspended the BHIP self-reported Therapeutic Alliance and Primary Care Physician Contact measures July 2018. Since these submissions are no longer accepted, we've discontinued the BHIP fax line. See this information on [Page 20](#) of the January–February 2020 *BCN Provider News*.

Sign up for additional training webinars

We're continuing our series of training webinars for health care providers and staff. To find out more and register, see [Page 6](#) of the January–February 2020 *BCN Provider News* or the and the January 2020 issue of *The Record*.

Holiday office closings

Blue Cross and BCN offices will be closed Jan. 20 (Martin Luther King Jr. Day).

Summary of changes effective Jan. 1, 2020

Blue Cross and BCN to cover select hyaluronic acid products

See the November 2019 issue of *The Record* and Page 36 of the January–February 2020 *BCN Provider News*.

Inpatient acute care admissions could be subject to clinical review

See the January 2020 issue of *The Record*.

We'll cover hemophilia drugs under the pharmacy benefit

See Page 25 of the November–December 2019 *BCN Provider News* or the October 2019 issue of *The Record*.

New Ascension Genesys plan option: GM ConnectedCare

See the December 2019 issue of *The Record*.

Oncology management program for Medicare Advantage plans

See Page 9 of the November–December 2019 *BCN Provider News* or the November 2019 issue of *The Record*.

Consider an ASC as site of care option for low-risk patients

See the January 2020 issue of *The Record*.

Program begins for providers offering certified opioid treatment programs

See Page 24 of the January–February 2020 *BCN Provider News* or the December 2019 issue of *The Record*.

Continued on the next page

Articles apply to all lines of business unless noted by the icons below:

Key:  BCN HMOSM  Blue Cross PPO  BCN AdvantageSM HMO  Medicare Plus BlueSM PPO

Blues Brief



Confidence comes with every card.®

For hospitals and facilities

Continued from front page

e-referral upgrades coming in February

Two new enhancements are coming to the e-referral system to simplify the users' experience. The expected go-live date for these is mid-February 2020. The changes include:

- Individual users will be able to flag referrals and authorizations that they are "watching."
- A new feature will display unread communications with a blue dot envelope icon.

Upcoming *Learning to use the New Features of e-referral* webinars will be available starting in January. Read more on [Page 44 of the January–February 2020 BCN Provider News](#) and the January 2020 issue of *The Record*.

How to submit multiple-line surgery claims for a hospital-based facility

When submitting a multiple-line surgery in a hospital-based facility to BCN, there are guidelines you need to follow for correct reimbursement. One of the frequent errors we receive is submitting each surgery line with charges. For more information, including submission instructions, see [Page 38 of the January–February 2020 BCN Provider News](#).

New tools available

We've updated several flyers to assist you with your Blue Cross and BCN patients:

- **2020 products at a glance** – These flyers are general summaries of Blue Cross and BCN products, including the product name, prefix and brief description.
- **Finding your plans and networks** – Shows you how to use the online provider search to confirm which products you accept.
- **Keep office information secure** – Offers tips on how providers can make their patients' information more secure.

The 2020 *products at-a-glance* and *Finding your plans and networks* flyers can be found on web-DENIS in the *BCN Provider Publications and Resources* page under BCN Products or the *BCBSM Newsletters and Resources* page under Products and Networks. The *Keep office information secure* flyer can be found on ereferrals.bcbsm.com under *Quick Guides*.

Reminder: Blue Cross and BCN now accepting applied behavior analysis claims with 2019 procedure codes

Blue Cross and BCN began accepting claims for behavior analysis services billed with the following codes, for dates of service on or after June 1, 2019: *97151, *97152, *97153, *97154, *97155, *97156, *97157, *97158, *0362T and *0373T.

Claims billed with the following codes will still be honored: H0031, H0032, H2019, H2014, S5108 and S5111. For more information, see [Page 17 of the November–December 2019 BCN Provider News](#) or the [July 2019 issue of The Record](#).

**CPT codes, descriptions and two-digit numeric modifiers only are copyright 2019 American Medical Association. All rights reserved.*

Star Quality news: Blue Cross and BCN earn 4 stars

The Centers for Medicare & Medicaid Services announced the 2020 star ratings. Every year, CMS announces ratings for Medicare Advantage plans, which range from 1 (lowest) to 5 (highest) stars. Blue Cross and BCN received an overall 4.0-star rating from CMS. Read more on [Page 8 of the November–December 2019 BCN Provider News](#) or the [December 2019 issue of The Record](#).

Articles apply to all lines of business unless noted by the icons below:

Key:  BCN HMOSM  Blue Cross PPO  BCN AdvantageSM HMO  Medicare Plus BlueSM PPO