

For physician offices

## The latest COVID-19 provider information

### COVID-19 CPT codes added

See the November 2020 issue of *The Record*.

### Additional laboratory services covered in office during the public health emergency

See Page 6 of the November–December 2020 *BCN Provider News* or the November 2020 issue of *The Record*.

### Blue Cross and BCN clarify guidelines for pre-operative COVID-19 testing

See Page 7 of the November–December 2020 *BCN Provider News* or the November 2020 issue of *The Record*.

### Checking the status of temporary measures for COVID-19

See Page 45 of the November–December 2020 *BCN Provider News* or the November 2020 issue of *The Record*.

### Additional COVID-19 provider communications can be found here:

- *Coronavirus (COVID-19) information updates for providers* webpage located within *BCBSM Newsletters and Resources* or *BCN Provider Publications and Resources* on web-DENIS
- [bcbsm.com/coronavirus](https://bcbsm.com/coronavirus). Click on *For providers*.

## BCN offers 20 individual products for 2021

Blue Care Network is offering 20 products for the 2021 marketplace:

- Twenty plans in three Southeast Michigan counties
- Four plans in 17 urban counties
- Seven plans in 48 rural lower peninsula counties
- Four plans in 15 Upper Peninsula counties

As always, check member eligibility and benefits at every visit through web-DENIS before providing services. Read more on Page 1 of the November–December 2020 *BCN Provider News*.

## Reminder: Oncology management program to include Blue Cross commercial members, starting Dec. 1

Blue Cross is expanding its utilization management program for medical oncology to include all fully insured commercial members starting Dec. 1, 2020. As a result, providers will need to request prior authorization from AIM Specialty Health® for certain medical oncology and supportive care medications.

For more information about the program, see the November 2020 issue of *The Record*.

## We're expanding our cardiology services authorization program with AIM Specialty Health for some members

Starting Jan. 1, 2021, we're adding some cardiology services that will require authorization by AIM Specialty Health® for certain commercial and Medicare Advantage members.

The services include cardiac implantable devices and arterial ultrasound for dates of service on or after Jan. 1, 2021. For more information, see Page 44 of the November–December 2020 *BCN Provider News* or the November 2020 issue of *The Record*.

## Holiday office closings

Blue Cross and BCN offices will be closed Nov. 3 (Election Day) and Nov. 26-27 (Thanksgiving).

*Continued on the next page*

Articles apply to all lines of business unless noted by the icons below:

**Key:**  BCN HMO<sup>SM</sup>  Blue Cross PPO  BCN Advantage<sup>SM</sup> HMO  Medicare Plus Blue<sup>SM</sup> PPO

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## Collaborative care billing guidelines

The Collaborative Care Model allows a primary care physician to more effectively treat patients with behavioral health conditions; however, there are some specific billing requirements when using this model. For more information on CoCM billing basics and codes, see the [November 2020 issue of \*The Record\*](#).

## TurningPoint musculoskeletal authorization program to expand in January

TurningPoint Healthcare Solutions is expanding its surgical quality and safety management program for Blue Cross and BCN members. See [Page 46 of the November–December 2020 \*BCN Provider News\*](#) or the [November 2020 issue of \*The Record\*](#) for information about:

- Procedures affected
- Accessing the TurningPoint provider portal
- Submitting retrospective authorization requests for procedure codes for which authorization management will transition from eviCore healthcare or Medicare Plus Blue<sup>SM</sup> PPO to TurningPoint
- Registering for webinar training sessions

## Medicare Advantage members transitioning to a new diabetic management program MA HMO MA PPO

In October, BCN Advantage<sup>SM</sup> and Medicare Plus Blue<sup>SM</sup> PPO members in the Fit4D diabetes management program, managed by Cecilia Health, began transitioning to Livongo for diabetic management services. Members enrolled in Fit4D will complete their programs before being offered the new program. For more information, see [Page 15 of the November–December 2020 \*BCN Provider News\*](#) or the [November 2020 issue of \*The Record\*](#).

## Rx updates

### Blue Cross and BCN further extend authorization end dates on select medical and pharmacy benefit drugs for Medicare Advantage members MA HMO MA PPO

See [Page 41 of the November–December 2020 \*BCN Provider News\*](#) or the [November 2020 issue of \*The Record\*](#).

### Quarterly update: Requirements changed for some commercial medical benefit drugs HMO PPO

See the [November 2020 issue of \*The Record\*](#).

### Medicare Part B medical specialty drug prior authorization list changing in January 2021 MA HMO MA PPO

See the [November 2020 issue of \*The Record\*](#).

### Starting Dec. 1, some drugs covered under medical benefit will require authorization for Blue Cross and Blue Shield FEP non-Medicare members PPO

See the [November 2020 issue of \*The Record\*](#).

### We'll change how we cover some drugs, starting Jan. 1

See [Page 34 of the November–December 2020 \*BCN Provider News\*](#) or the [November 2020 issue of \*The Record\*](#).

### Medical specialty drug prior authorization lists will change in November for certain members HMO MA HMO MA PPO

See [Page 40 of the November–December 2020 \*BCN Provider News\*](#) or the [November 2020 issue of \*The Record\*](#).

Articles apply to all lines of business unless noted by the icons below:

**Key:** HMO BCN HMO<sup>SM</sup> PPO Blue Cross PPO MA HMO BCN Advantage<sup>SM</sup> HMO MA PPO Medicare Plus Blue<sup>SM</sup> PPO