

For physician offices

Blue Care Network will no longer cover select drugs under the medical benefit starting in February HMO

BCN HMOSM commercial plans will no longer cover certain medications when administered by a doctor or other health care professional under the medical benefit. This is effective Feb. 1, 2020. The medications and more information can be found on [Page 35 of the January–February 2020 BCN Provider News](#).

Take our *Blues Brief* survey!

We want to know how satisfied you are with the *Blues Brief* newsletter. Please click [here](#) to take our survey. The survey closes March 31.

February focus is on heart health

In support of American Heart Month in February, BCN is reminding providers to screen patients for conditions that can affect heart health. BCN supports Michigan Quality Improvement Consortium guidelines, including those for screening and management of high cholesterol, high blood pressure, overweight and obesity and tobacco control. Read more on [Page 17 of the January–February 2020 BCN Provider News](#).

Reminder: e-referral upgrades coming in February

Two new enhancements are coming to the e-referral system to simplify the user experience. The expected go-live date is mid-February 2020.

The enhancements include:

- Individual users will be able to flag referrals and authorizations that they are watching.
- A new feature will display unread communications with a blue dot envelope icon.

Read more and sign up for the *Learning to use the New Features of e-referral* webinars on [Page 44 of the January–February 2020 BCN Provider News](#) and the [January 2020 issue of *The Record*](#).

Sign up for additional training webinars

Provider Experience is continuing its series of training webinars for health care providers and staff.

For a list of webinars, dates and times, see the [February 2020 issue of *The Record*](#).

Provider Training webinars posted

If you missed any of our webinars or would like to revisit what was presented, webinar recordings and presentations (PDFs) can be found on web-DENIS. They are located on the [BCN Provider Publications and Resources](#) page under [Learning Opportunities](#) or the [BCBSM Newsletters and Resources](#) page under [Provider Training](#).

Additional free waiver training opportunities offered

The Michigan Center for Clinical Systems Improvement, known as Mi-CCSI, and Blue Cross Blue Shield of Michigan are hosting the American Society of Addiction Medicine Treatment of Opioid Use Disorder course at various Michigan locations this year. Each course will provide the required eight educational hours to obtain the medication-assisted treatment waiver to prescribe buprenorphine in an office setting for patients with opioid use disorder.

The first two sessions, both hosted by Mi-CCSI, include a financial incentive. For dates and times, see the [February 2020 issue of *The Record*](#).

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Articles apply to all lines of business unless noted by the icons below:

Key:  BCN HMOSM  Blue Cross PPO  BCN AdvantageSM HMO  Medicare Plus BlueSM PPO

For physician offices

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Starting May 1, additional radiology procedures for our commercial, Medicare Plus Blue members will require prior authorization

Beginning May 1, 2020, the PPO Radiology Management Program, administered by AIM Specialty Health®, will require prior authorization for additional radiology procedures. This change will apply to Blue Cross Blue Shield of Michigan commercial members, Blue Care Network commercial members and Medicare Plus BlueSM members. For procedure code details, see the [February 2020 issue of *The Record*](#).

Blue Cross and seven health organizations will share financial risk for patient care and health

Blue Cross Blue Shield of Michigan and seven health organizations have agreed to a next-generation value-based incentive agreement as part of our Blueprint for Affordability. The organizations are:

- Ascension Michigan (Genesys PHO, Partners in Care, St. Mary's PHO)
- Henry Ford Health System
- Michigan Medicine
- Oakland Southfield Physicians
- The Physician Alliance
- Trinity Health-Michigan (Saint Joseph Mercy Health System, Mercy Health, Mercy Health Physician Partners, IHA and St. Joe's Medical Group)
- United Physicians

For more information about this new payment model, see the [January 2020 issue of *The Record*](#).

HEDIS medical record reviews begin

Blue Cross and BCN are conducting Healthcare Effectiveness Data and Information Set, or HEDIS®,* medical record reviews for members who live in Michigan from January through May. Blue Cross and BCN team members will conduct HEDIS reviews for members who had services in 2019.

For more details about HEDIS reviews, see [Page 15 of the January–February 2020 BCN Provider News](#) or the [February 2020 issue of *The Record*](#).

*HEDIS is a registered trademark of the National Committee for Quality Assurance.

New tools available

We've updated the following resources to assist you with your Blue Cross and BCN patients:

- **2020 products at a glance** — Provides a general summary of Blue Cross and BCN products, including the product names, prefixes and brief descriptions.
- **2020 Understanding member ID cards** — Showcases the different ID cards you may see from members with Blue Cross or BCN coverage. These helpful brochures also include the product names, prefixes and product details.
- **Finding your plans and networks** — Shows you how to use the online provider search to confirm which products you accept.
- **Keep office information secure** — Offers tips on how providers can make their patients' information more secure.

The *2020 products at a glance*, *Understanding member ID cards* and *Finding your plans and networks* flyers can be found on web-DENIS in the *BCN Provider Publications and Resources* page under *BCN Products* or the *BCBSM Newsletters and Resources* page under *Products and Networks*. The *Keep office information secure* flyer can be found on ereferrals.bcbsm.com under *Quick Guides*.

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