

Blues Brief



For oncology providers

Oncology management MA HMO MA PPO program for Medicare Advantage plans begins in January

A new utilization management program for medical oncology for Medicare Plus BlueSM PPO and BCN AdvantageSM members will begin in January 2020. Providers will need to obtain authorizations from AIM Specialty Health[®] for certain medical oncology and supportive care medications.

How to identify members in the program

This program has already been implemented for Blue Cross URBMT PPO non-Medicare and BCN HMOSM (commercial). To easily identify members included in the program refer to membership ID cards as shown below.

Blue Cross URBMT PPO non-Medicare	BCN HMO SM (commercial)
Jan. 1, 2019	Aug. 1, 2019
Medicare Plus Blue SM PPO	BCN Advantage SM
Jan. 1, 2020	Jan. 1, 2020

To learn more and for the dates of upcoming webinars, see Page 10 of the September–October 2019 BCN Provider News or the October 2019 issue of *The Record*.

Sign up for additional training webinars

We're continuing our series of training webinars for health care providers and staff. To find out more and register, see the **October 2019 issue of *The Record***.

Webinar name	Date and time	Registration
AIM Specialty Health [®] – Medicare Advantage Medical Oncology	Thursday, Oct. 24, 9 to 10 a.m.	Click here to register. (If the link opens in Pacific time, just save it to your calendar and it should automatically change to Eastern time.)
AIM Specialty Health [®] – Medicare Advantage Medical Oncology	Wednesday, Nov. 6, noon to 1 p.m.	Click here to register. (If the link opens in Pacific time, just save it to your calendar and it should automatically change to Eastern time.)
Blue Cross 101 – Understanding the Basics	Thursday, Nov. 7, 10 to 11:30 a.m.	Click here to register.
Blue Cross 101 – Understanding the Basics	Wednesday, Nov. 13, 3 to 4:30 p.m.	Click here to register.
AIM Specialty Health [®] – Medicare Advantage Medical Oncology	Thursday, Nov. 21, 9 to 10 a.m.	Click here to register. (If the link opens in Pacific time, just save it to your calendar and it should automatically change to Eastern time.)

Make sure to download and use the most recent forms

To avoid returned forms or delays in processing, use the latest forms found on bcbsm.com or web-DENIS. Download the necessary forms to ensure you're always completing the most up-to-date versions. We recommend not storing copies of our forms.

Continued on the next page

Articles apply to all lines of business unless noted by the icons below:

Key: HMO BCN HMOSM PPO Blue Cross PPO MA HMO BCN AdvantageSM HMO MA PPO Medicare Plus BlueSM PPO

For oncology providers

Continued from front page

We've made some changes to increase security on Provider Secured Services

Your online security is important to us, so we've made some changes to Provider Secured Services to help make your information and transactions more secure.

The following changes went into effect Sept. 12:

- Your user ID will be deactivated after 90 days of inactivity.
- We'll maintain a password history of six passwords. When you change your password, it must be different from your previous six passwords.
- Password length is changing to a minimum of eight characters.
 - o New passwords must contain at least one:
 - Number
 - Upper case letter
 - Lower case letter
 - Special character
- Your password can't be the same as your user ID.
- You'll need to change your password every 60 days. The system will prompt you when it's time to do so.

For more details, see [Page 1 of the September–October 2019 BCN Provider News](#) or the [September 2019 issue of The Record](#).

HEDIS measure tip sheets and Star measure tips posted on web-DENIS

As part of our ongoing collaborative efforts with our participating physicians to improve health care quality, we've updated our HEDIS® measure tip sheets for 2019. The tip sheets highlight specific measures that are included in the Healthcare Effectiveness and Data Information Set, commonly

called HEDIS. The tip sheets have been posted on web-DENIS along with our Star measure tips. They cover such topics as:

- Cervical cancer screening
- Breast cancer screening
- Colorectal cancer screening

Click on [BCBSM Provider Publications and Resources](#) or [BCN Provider Publications and Resources](#) to access them. For example, from [BCN Provider Publications and Resources](#), you would click on [Clinical Quality Corner](#) to see both the HEDIS and Star tip sheets. For more information, see the [August 2019 issue of The Record](#) and the [September 2019 issue of The Record](#).

Utilization management programs summary document updated

The [Summary of utilization management programs for Michigan providers](#) (PDF) has been updated with the changes listed below and is now available on ereferrals.bcbsm.com. Click **BCN** or **Blue Cross**, then the [Authorization Requirements & Criteria](#) page (formerly [Clinical Review & Criteria Charts](#)):

Medical oncology drugs –

- For all lines of business, we added NovoLogix information.
- For one Blue Cross ACS group (UAW Retiree Medical Benefits Trust non-Medicare members), AIM Specialty Health started managing these authorizations on Jan. 1, 2019.

Radiation oncology –

- For one Blue Cross ASC group (UAW Retiree Medical Benefits Trust non-Medicare members), AIM started managing authorizations on Jan. 1, 2019.

Holiday office closings

Blue Cross and BCN offices will be closed Nov. 28-29 (Thanksgiving).

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Key:  BCN HMOSM  Blue Cross PPO  BCN AdvantageSM HMO  Medicare Plus BlueSM PPO