



West Michigan region professional provider contact list (For providers not associated with a Medical Care Group)

Click on the map to see which counties are in this region:



Michigan providers who participate with Blue Cross Blue Shield of Michigan or Blue Care Network: Locate your provider type below to find your provider consultant.

To search, hold down the CTRL key and press the F key on your keyboard. Then enter the provider type and press the Enter key.

If your provider type is not included in the list below, your county determines your consultant. Look at the [Consultants by County table](#) to find who you should contact.

If you are a primary care physician associated with a medical care group, click the button to see the:

[PCP / MCG Contact list](#)

Provider Type	Consultant	Phone	Fax
Addiction Medicine	See Behavioral Health		
Ambulance	Josh Howe	616-285-5280	1-877-318-6299
Audiology	Josh Howe	616-285-5280	1-877-318-6299
Autism	See Behavioral Health		
Behavioral Health (includes Psychiatry, Psychology, Social Worker, Autism, Addiction Medicine, etc.)	Southwest Counties - Mecosta, Newaygo, Oceana and South Stacy LaHaie	616-389-2134	1-877-415-4968
	Northwest Counties - Lake, Mason, Osceola and North Josh Howe	616-285-5280	1-877-318-6299
Chiropractic Medicine	Josh Howe	616-285-5280	1-877-318-6299
Clinical Laboratory (Blue Cross only)	Kristi Oman	616-389-2042	1-855-342-9647
DMD (Medical Dentist)	Josh Howe	616-285-5280	1-877-318-6299
Durable Medical Equipment / Prosthetics and Orthotics	Josh Howe	616-285-5280	1-877-318-6299
Federally Qualified Health Centers (FQHC)	See Counties		
Health Department	See Counties		

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Provider Type	Consultant	Phone	Fax
Hearing Aid Dealer	Josh Howe	616-285-5280	1-877-318-6299
Home Infusion Therapy	Corrina Huddelson	616-389-8131	1-866-431-2608
Independent Physical Therapist / Occupational Therapist / Speech Therapist	Southwest Counties – Mecosta, Newaygo, Oceana and South Stacy LaHaie	616-389-2134	1-877-415-4968
	Northwest Counties – Lake, Mason, Osceola and North Josh Howe	616-285-5280	1-877-318-6299
Medical Dental	See DMD (Medical Dental)		
Occupational Therapist (Independent)	See Independent Physical Therapist / Occupational Therapist / Speech Therapist		
Ophthalmology	See Vision		
Optometrist	See Vision		
Pain Management	Kristi Oman	616-389-2042	1-855-342-9647
Pharmacies	West Michigan Counties Josh Howe	616-285-5280	1-877-318-6299
Physical Therapist (Independent)	See Independent Physical Therapist / Occupational Therapist / Speech Therapist		
Podiatric Medicine	Brandon Bassham	616-389-2061	1-866-722-1364
Prosthetics and Orthotics	See Durable Medical Equipment / Prosthetics and Orthotics		
Psychiatry	See Behavioral Health		
Psychology	See Behavioral Health		
Rural Health Centers	See Counties		



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Provider Type	Consultant	Phone	Fax
Vision	Katie Rogers	269-321-7677	1-866-571-9739

Consultants by County

If your provider type is not listed in the table above and they are not part of an MCG or Provider Organization – use the list below.

County	Consultant	Phone	Fax
Alcona	Leslie Pieper	517-325-4145	1-866-466-2859
Allegan	Katie Rogers	269-321-7677	1-866-571-9739
Alpena	Leslie Pieper	517-325-4145	1-866-466-2859
Antrim	Leslie Pieper	517-325-4145	1-866-466-2859
Barry	Corrina Huddelson	616-389-8131	1-866-431-2608
Benzie	Leslie Pieper	517-325-4145	1-866-466-2859
Berrien	Katie Rogers	269-321-7677	1-866-571-9739
Branch	Corrina Huddelson	616-389-8131	1-866-431-2608
Calhoun	Brandon Bassham	616-389-2061	1-866-722-1364
Cass	Katie Rogers	269-321-7677	1-866-571-9739
Charlevoix	Leslie Pieper	517-325-4145	1-866-466-2859
Cheboygan	Leslie Pieper	517-325-4145	1-866-466-2859
Crawford	Leslie Pieper	517-325-4145	1-866-466-2859
Emmet	Leslie Pieper	517-325-4145	1-866-466-2859
Grand Traverse	Leslie Pieper	517-325-4145	1-866-466-2859



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County	Consultant	Phone	Fax
Ionia	Corrina Huddelson	616-389-8131	1-866-431-2608
Iosco	Leslie Pieper	517-325-4145	1-866-466-2859
Kalamazoo	Katie Rogers	269-321-7677	1-866-571-9739
Kalkaska	Leslie Pieper	517-325-4145	1-866-466-2859
Kent	Corrina Huddelson	616-389-8131	1-866-431-2608
Lake	Heather Peterson	231-941-6026	1-877-294-0063
Leelanau	Leslie Pieper	517-325-4145	1-866-466-2859
Manistee	Heather Peterson	231-941-6026	1-877-294-0063
Mason	Brandon Bassham	616-389-2061	1-866-722-1364
Mecosta	Corrina Huddelson	616-389-8131	1-866-431-2608
Missaukee	Heather Peterson	231-941-6026	1-877-294-0063
Montcalm	Corrina Huddelson	616-389-8131	1-866-431-2608
Montmorency	Leslie Pieper	517-325-4145	1-866-466-2859
Muskegon	Brandon Bassham	616-389-2061	1-866-722-1364
Newaygo	Heather Peterson	231-941-6026	1-877-294-0063
Oceana	Brandon Bassham	616-389-2061	1-866-722-1364
Ogemaw	Leslie Pieper	517-325-4145	1-866-466-2859
Osceola	Heather Peterson	231-941-6026	1-877-294-0063
Oscoda	Leslie Pieper	517-325-4145	1-866-466-2859
Otsego	Leslie Pieper	517-325-4145	1-866-466-2859

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County	Consultant	Phone	Fax
Ottawa	Kristi Oman	616-389-2042	1-855-342-9647
Presque Isle	Leslie Pieper	517-325-4145	1-866-466-2859
Roscommon	Heather Peterson	231-941-6026	1-877-294-0063
St. Joseph	Katie Rogers	269-321-7677	1-866-571-9739
Van Buren	Corrina Huddelson	616-389-8131	1-866-431-2608
Bronson Health Dept – Van Buren	Katie Rogers	269-321-7677	1-866-571-9739
Wexford	Heather Peterson	231-941-6026	1-877-294-0063

Out-of-state billing companies must contact the consultants covering the specialties/counties in question

Out-of-state lab and durable medical equipment locations please send an email to: petcontactus@bcbsm.com.

When you send an email to this new mailbox, please include the following information:

- Your name
- Phone number
- NPI
- Provider or facility type (PCP, cardiologist, skilled nursing facility, physical therapist, etc.)
- Reference number from call with Provider Inquiry
- A detailed description of your issue or question

Please note: DO NOT send secured emails to this email address. It does not accept secured emails. Your issue will be assigned to the appropriate provider consultant, and you'll receive status updates as your issue is resolved.

Nonparticipating providers should call either [Blue Cross Provider Inquiry](#) or [BCN Provider Inquiry](#) for claims questions and **Provider Enrollment and Data Management at 1-800-822-2761** for enrollment questions.