

Prospective Editing Reconsideration Request Form

attachments.					
1. [ate s	ubmitted:			

Please do not staple

Preferred method: <u>Submit reconsideration requests electronically</u>

For Blue Cross commercial, Medicare Plus BlueSM, BCN commercial and BCN AdvantageSM

2. Check the box to indicate the appr	opriate line of business and refe	r to the	associated information:		
BCN commercial / BCN Advantage	Medicare Plus Blue		Blue Cross commercial		
Use this form <u>only</u> when requesting reconsideration for a prospective editing denial decision for BCN EOP codes. Click <u>here</u> regarding accessing the BCN codes list.	Use this form only when requesting reconsideration for a prospective editing decision for EOP codes 852, 870 and 871 here regarding accessing the Medicare F codes list.	. Click	Use this form <u>only</u> when requesting reconsideration for a prospective editing denial decision for PPO EOP codes. Click <u>here</u> regarding accessing the PPO codes list.		
This form is <u>not</u> required if submitting <u>thro</u>	ugh our provider portal. It's required only	when su	bmitting by mail.		
* Indicates REQUIRED fields. Additional inf missing, the reconsideration request will be			eration request, but <u>if any required information</u> ation within the defined fields.		
3. Individual provider name:		4. *Inc	*Individual provider NPI:		
5. *Member name:					
6. *Member contract number:			7. Suffix:		
8. *Date of service:	9. *Claim number (ONLY ONE claim per form):				
10a. *1st (or only) procedure code:			10b. *Explanation (EX) code:		
11a. 2nd procedure code (optional):			11b. Explanation (EX) code:		
12a. 3rd procedure code (optional):		12	12b. Explanation (EX) code:		
13. *Request submitted by:		14	14. *Phone #: ()		
15. *Address to send the response t	o:				
16. *Reason/rationale for reconsideration request: (Either document this here or indicate in a letter included with this submission.)					
17. Please provide supporting do	cumentation, including, for ex	ample:			
Chart or office notes, when the cool	le submitted for reconsideration refers t	o an offic	ce visit or a service provided in the office		
Operative notes or surgery reports, when the procedure code being submitted for reconsideration refers to a surgery					
X-ray reports, when an X-ray is being submitted for reconsideration					
 Lab or pathology reports, when a laboratory or pathology service is being submitted for reconsideration 					
Other clinical documentation relate	d to the procedure being submitted for	reconside	eration		
Submit this completed form and other documentation as follows:					

RETURN BY MAIL (all lines of business)	For questions, call:				
Prospective Editing PO Box 32391 Detroit, MI 48232	BCN commercial / BCN Advantage Provider Inquiry	Medicare Plus Blue 1-866-309-1719	Blue Cross commercial Professional providers: 1-800-344-8525 Facilities: 1-800-249-5103		

Instead of using this form to mail the prospective editing reconsideration request, you can submit it electronically through our provider portal. Here's how:

- 1. Log in to our provider portal (availity.com**).
- 2. On the Claims & Payments menu, click *Claim Status* and follow the prompts to locate the claim for which you want to request reconsideration for a prospective editing denial.
- 3. On the claim, click Claim Dispute. This initiates the reconsideration request.

Note: If you want to initiate reconsideration requests on additional claims, click *Close* to return to the Claim Status results page. To continue your reconsideration request for the claim in question, complete the additional steps outlined here.

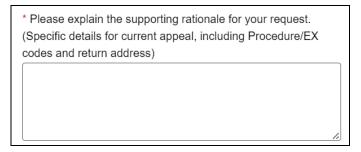
- 4. Click Go To Request to open the Appeals application and access the request in "Initiated" status.
- 5. On the action menu at the top right of the claim, click Complete Dispute Request.



- 6. In the dialog box that opens:
 - a. Enter data into the fields.

Important: In the field shown below, enter this information:

- What you're requesting reconsideration for
- Your reason for requesting reconsideration



- b. Click Add File and upload the pertinent documentation.
- c. Click Submit Request.

Your request will be sent for processing by the Blue Cross / BCN prospective editing staff.

Instructions for accessing the lists of EX Codes: Recommendations for reconsideration or resubmission

- 1. Log in to our provider portal (<u>availity.com</u>**).
- 2. On the Payer Spaces menu, click the BCBSM and BCN logo.
- 3. Click the Resources tab.
- 4. Scroll down and click Secure Provider Resources (Blue Cross and BCN).
- 5. On the Billing and Claims menu, click Codes and Criteria.
- 6. Under the Prospective Editing heading, click to open the appropriate document:
 - EX Codes: Recommendations for reconsideration or resubmission for BCN and BCN Advantage
 - EX Codes: Recommendations about reconsideration or resubmission for Blue Cross
 - EX Codes: Recommendations about reconsideration or resubmission for Medicare Plus Blue

Availity® is an independent company that contracts with Blue Cross Blue Shield of Michigan and Blue Care Network to offer provider portal and electronic data interchange services.

^{**}Clicking this link means that you're leaving the Blue Cross Blue Shield of Michigan and Blue Care Network website. While we recommend this site, we're not responsible for its content.