



**READY  
TO HELP**



# Provider data attestation

**Even if nothing has changed**, you must attest that your provider data elements are correct.



## Why attestation is important

Reviewing and correcting your data through **regular and timely** attestation ensures that:

- Members have the correct information about your providers and practice.
- Your information remains listed in our provider directory, which is accessible on the [Find Care](#) page on [bcbsm.com](#).
- You are compliant with the federal Consolidated Appropriations Act (CAA Mandate).
- You can pass an audit by the Centers for Medicare & Medicaid Services.
- You remain affiliated with Blue Cross Blue Shield of Michigan and Blue Care Network.
- Your claim payments aren't interrupted.



## DO:

- **Attest on time as follows:**
  - **Professional practitioners:** Once every 90 and 120 days through CAQH
  - **Facilities and organizational (or allied) providers:** Once every 90 days through Availity Essentials™
- **Closely review the information and sub-categories every time you attest — even seemingly minor changes need to be updated.**



## DON'T:

- Ignore deadlines.
- Attest without reviewing each data element and its sub-elements.
- Assume your information is correct.

## Key information you need to know

- Meeting regular attestation deadlines is **required** by federal regulations.
- If you fail to complete attestation:
  - You'll be removed from our provider directory.
  - Your claim payments may be interrupted.
  - Your contract could end.
- Professional practitioners, facilities and organizational providers must attest **every 90 days** to five data elements: Name, specialty, address, phone number and digital contact information.
- In addition, professional practitioners must attest **every 120 days** to all other data elements related to credentialing, licensing and elements other than those listed above.



### TIP:

**Attest to all data elements every 90 days to avoid juggling both the 90- and 120-day requirements separately.**

## How to attest

For professional practitioners:

- Log in at [CAQH.org](https://CAQH.org)\* or call the CAQH Solutions Center at **1-888-599-1771**.
- For more information, see the document [Update and attest to professional practitioner information through CAQH](#)

For facility and organizational providers:

- Log in to our provider portal ([availability.com](https://availability.com)\*) to use the Provider Data Management tool. For assistance, call Availity® Client Services at **1-800-AVAILITY** (282-4548).
- For more information, see the document [Update and attest to facility and organizational provider information in the Provider Data Management tool within Availity Essentials](#)



**Blue Cross  
Blue Shield  
Blue Care Network**  
of Michigan

\*While Blue Cross Blue Shield of Michigan and Blue Care Network recommend this website and we're responsible for its Blue Cross and BCN-specific content, we don't own or control this website.

Availity® is an independent company that contracts with Blue Cross Blue Shield of Michigan and Blue Care Network to offer provider portal and electronic data interchange services.