

BCBSM - Managed File Transfer SFTP Platform, Edifecs AWS Technical Document Claims

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1. Introduction

Blue Cross Blue Shield of Michigan, Electronic Data Interchange, uses a Managed File Transfer (MFT) SFTP platform, **EDIFECs**, for your electronic transmissions (i.e., 837 claims, 277CA transactions/reports, 835 ERA, 999 acknowledgements, capitation reports). In addition to the MFT SFTP platform, Edifecs has an administrative tool called Collaborative Testing or CollabT.

2. Overview of Edifecs and Collaborative Testing (CollabT) Self Service Administrative Tool

- Trading Partners are enrolled into the [Edifecs Collaborative Testing \(CollabT\)](#) Self Service Administrative Tool and sent their CollabT credentials from Edifecs when loaded to MFT Platform Production.
- Electronic transmissions occur using a **URL**, the SFTP and or SSH KEY and **port #**.
- Trading Partners are loaded into the **MFT platform** as part of EDI onboarding and are sent their protocol credentials from Edifecs.

2.1 Collaborative Testing (CollabT) Self Administrative Tool

Collaborative testing (CollabT) Administrative Tool		Additional Information
Uses:	View Alerts and Messages from BCBSM or Edifecs	<ul style="list-style-type: none"> Activate your profile by logging into CollabT and view BCBSM or Edifecs messages including attachments Note: Notifications will also be sent to the email listed on your profile in CollabT
	Submit issues/tickets to Edifecs	Submit issues direct to Edifecs
Credentials from Edifecs:	Two emails from donotreply@edifecs.com containing the CollabT credentials will be sent to the contact email address you have provided to us.	Email 1: <ul style="list-style-type: none"> An email with your username and link to CollabT Email 2: <ul style="list-style-type: none"> Will contain your CollabT password
Who to Contact?	Contact the EDI Helpdesk using EDISUPPORT@BCBSM.com	<ul style="list-style-type: none"> Issues with onboarding and / or assigned username / submitter ID Did not receive credentials from donotreply@edifecs.com Questions or status of submitter ID activation Contact information changes
	Contact Edifecs by entering a CollabT ticket	<ul style="list-style-type: none"> SSH key set up and SFTP password reset Issues with onboarding set up or password does not work in MFT platform Inbound or outbound file issues <see below>

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3. Connectivity Details and Administrative Tool

MFT Platform, Edifecs Technical Information		Additional Information
Transmission Protocol:	SFTP password	SFTP (Secure File Transfer Protocol)
	SSH key encryption	SSH key preferred and *may* required when SFTP expires
Encryption Requirements:	No file encryption.	
Digital Certificates:	No certificate needed.	
URL:	AWS <u>PROD</u> SFTP URL for TPs	See email from donotreply@bcbsm.com
	AWS <u>UAT</u> SFTP URL for TPs	See email from donotreply@bcbsm.com FOR TESTING ONLY - not all trading partners will be required to test. The EDI team will direct you if you will be required to test.
SFTP port:	22	
Protocol Credentials from Edifecs:	Two emails from donotreply@edifecs.com containing the protocol credentials will be sent to the contact email address you have provided to us.	Email 1: <ul style="list-style-type: none"> • Will contain your username, submitter ID and URL for one of the following: <ul style="list-style-type: none"> ○ PROD (production) URL ○ UAT (testing) URL Email 2: <ul style="list-style-type: none"> • Will contain your SFTP password for one of the following: <ul style="list-style-type: none"> ○ PROD (production) ○ UAT (testing)
Who to Contact?	Contact Edifecs by initiating a CollabT ticket (see Collaborative Testing – CollabT above)	<ul style="list-style-type: none"> • First work with your software vendor for technical set up • Verify the intended URL environment (production or UAT if testing) being accessed correctly matches SFTP password using
	Contact the EDI Helpdesk using EDISUPPORT@BCBSM.com	<ul style="list-style-type: none"> • First work with your software vendor for technical set up • Issues with set up or password that does not work

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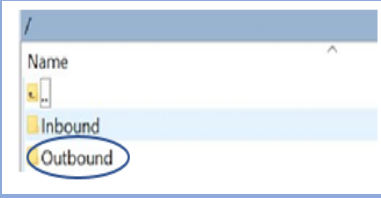
4. Folder Structure for PROD (production) and UAT (testing), sending and receiving files

4.1 Inbound - Sending Files to BCBSM

Sending Files using MFT SFTP Platform, Edifecs		Additional Information
Identify your file as PROD (production) or UAT (testing)	ISA15	P for Production <ul style="list-style-type: none"> PROD (production) URL
		T for UAT testing <ul style="list-style-type: none"> UAT (testing) URL
Upload to Correct Inbound Folder Example: 	<u>Do not use</u> ROOT folder	If placed in the wrong folder / ROOT folder <ul style="list-style-type: none"> The 837 file(s) will not be picked up by Edifecs out of the ROOT folder. A delay of your transmission / processing and the loss of your file and or claim data will occur Files loaded to the ROOT folder are deleted after 60 days by Edifecs.
	Locate Inbound folder <ul style="list-style-type: none"> Click on or open Drag your file to the Inbound folder 	I sent my 837 ANSI transaction, was it accepted? Look for: <ul style="list-style-type: none"> The LastTrans report sent to your Outbound folder for the last file sent if multiple files are sent in the same day/period-of-time. The 999 Acknowledgement, for each 837 file submitted. The 999 is verification of files Accepted or Rejected (Reference BCBSM V5010 Acknowledgements (PDF) for distribution times)
Who to Contact?	Unable to locate folders	<ul style="list-style-type: none"> Work with your software vendor for technical set up Ensure the URL is for the correct environment (Production or UAT if testing) Contact the EDI Helpdesk using EDISUPPORT@BCBSM.com
	Confirming file was received	<ul style="list-style-type: none"> Review your LastTrans report Review your 999 Acknowledgement Work with your software vendor for technical support Did you upload to the correct Inbound folder? Ensure the URL is correct and for the correct environment Contact the EDI Helpdesk using EDISUPPORT@BCBSM.com

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4.2 Outbound – Receiving Files from BCBSM

Receiving Files using MFT SFTP Platform, Edifecs		Additional Information
<p>Find your Outbound Folder Example:</p> 	<p>URL Prod or UAT</p> <p>Files sent to the Outbound folder</p>	<p>See credentials email from Donotreply@edifecs.com</p> <ul style="list-style-type: none"> • LastTrans report • 999 Acknowledgement • 277CA • TA1 • 835/ERA • PRPRV • To learn more visit: BCBSM V5010 Acknowledgements (PDF)
<p>File Naming</p>	<ul style="list-style-type: none"> • Transaction + Julian Date • If more than one file for same day, then transaction + Julian Date + extension (underscore#) • If only one file, then there is no extension. 	<p>Example of transaction + Julian Date:</p> <ul style="list-style-type: none"> • When only one file or the first in a series 835P5010005 (example is an 835 file for January 5th Julian date) • When multiple files 1st file 835P5010005 2nd file 835P5010005_1 3rd file 835P5010005_2 Etc. • To learn more visit: BCBSM V5010 Acknowledgements (PDF) • Name downloaded file so that it is not overwritten when there are multiple files received on the same day, with the same name. <ul style="list-style-type: none"> ○ Files may be thought missing if not named properly by the trading partner / software vendor. • If files are deleted after downloading and additional 'same' transactions are placed into the Outbound folder, the naming convention repeats the prior file names. <ul style="list-style-type: none"> ○ Example: Multiple files showing in the Outbound folder 1st file 835P5010005 2nd file 835P5010005_1 • When above files are deleted after downloading and a 3rd file is placed into the Outbound folder for the same day same transaction then the 3rd file will be 835P5010005 and not 835P5010005_2 as might be expected

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Who to contact?	Contact your software vendor	<ul style="list-style-type: none"> • Work with your software vendor for technical support • Unable to locate your folder(s) • Work with your software vendor for technical set up to ensure named correctly • Ensure the URL is correct environment (Production or UAT if testing)
	Contact Edifecs by entering a CollabT ticket	<ul style="list-style-type: none"> • Did you download and delete without naming properly? • Did your file get overlaid? • Need a repost - Contact Edifecs by initiating a CollabT ticket (see Collaborative Testing – CollabT above). File cannot be over 60 days old.
	Contact the EDI Helpdesk using EDISUPPORT@BCBSM.COM	<ul style="list-style-type: none"> • Connectivity issues • Questions on file receipt example: when expected 999 Acknowledgement was not received in your Outbound folder • Issues that Edifecs cannot assist